

West Texas A&M University

This report displays confidential comments your students provided in response to up to three open-ended questions. Two such questions appear in Topical Modules (Civic Engagement; First-Year Experiences and Senior Transitions) and the third appears at the end of the survey (after any module or consortium questions). This file contains separate tabs for each source, as appropriate, with end-of-survey comments in separate tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module comments are sorted by class, enrollment status, and sex. End-of-survey comments are sorted by overall satisfaction, enrollment status, and sex. Information for variables other than satisfaction was provided by your institution.

How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey tabs under the heading "Response to *evalexp*."



Figure 1. How would you evaluate your entire educational experience at this institution? (evalexp)

Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file named "NSSE19 Student Comments (WTAMU).sav".

Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review.** Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.

IPEDS: 229814

NSSE 2019 Student Comments

End-of-Survey: First-Year Students

West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 39 first-year students responded to the following:

Response to evalexp	Enrollment	Sex	Response
Excellent	Full-time	Female	The atmosphere here at WT is very friendly and welcoming. There are so many activities and different things to be involved in on campus. However with that being said, everyone tells you to get involved as much as you can but then they do not tell you how to do so. One thing that can improve the educational experience in showing more a the resources that WT and where they are at to new students.
Excellent	Full-time	Female	The one change that could be made is really nothing. Everything at this institution is pretty solid.
Excellent	Full-time	Female	I don't like how much reading assignments we have. Id like for our instructors to point out what we need to focus on in each chapter.
Excellent	Full-time	Female	Requiring more service learning in core classes to help build up students resumes would be helpful. I would not change how caring the faculty is.
Excellent	Full-time	Female	Offer courses every year instead of having courses that alternate years.
Excellent	Full-time	Female	If one must take a basic English and Math class, at least making it a higher level than 7th grade.
Excellent	Full-time	Female	One thing that could change is having an adviser assigned to each student so over the course of the student's time at this institution they student and adviser can grow and so the student can feel comfortable talking to their adviser.
Excellent	Full-time	Female	Offer help to older students who are not familiar or comfortable using computers.
Excellent	Full-time	Female	Advisors that are more helpful and not just put out a schedule with stuff and be done someone that will talk it out woth you and see what you want to do.
Excellent	Full-time	Female	I think everything is run well and I think the faculty do a great job to make sure students understand. So the faculty shouldn't change how they behave towards students because they are doing great. I would change maybe the amount of books needed for class or if a professor doesn't use the book, they should let the student know that they do not need one.
Excellent	Full-time	Female	Counselor to talk about what I want to do in my life. A requirement for every student to go through at least once
Excellent	Full-time	Female	The kindness of the staff and students is something I really appreciate here. There isn't anything I would change.
Excellent	Full-time	Female	One change I would make to improve the educational experience would be with advisors and making them more involved with their students. One thing that should not change are SI sessions for major specific classes, they are super helpful.
Excellent	Full-time	Female	Better food, eating good helps you learn better. Something that shouldnt be changed is the staff
Excellent	Full-time	Male	One improving change I would make is emphasis on direction. Many Students are lost when they get there and I think a survey of strengths and weaknesses would be beneficial. I would not change the use of SI sessions in science classes and the tutoring programs. They are excellent as is.
Excellent	Full-time	Male	MORE PARKING. And ACTUALLY INVESTIGATING SEXUAL ASSAULT ALLEGATIONS.
Excellent	Full-time	Male	I love being here, it's a great school. However, the financial aid office needs work. I definitely can not afford to go to school, and I'm almost reliant on financial aid. I had copious amounts of trouble with the FA office this year, they lost a bunch of documents and didn't adequately notify me when they had lost said documents; this led to me recovering about 1/8 of the financial aid that I was promised. That whole office needs to be straightened out, somewhat. Other than that minor detail, everything is perfect, and I can't wait to attend here next year!
Excellent	Full-time	Male	If it isn't broken, don't fix it. So far, so good.
Excellent	Full-time	Male	The thing I think should be changed is who gets financial help and who doesn't. I have a particular situation, and I get absolutely no financial assistance whatsoever. It is the only downfall to this school, and could be a deciding factor for my future at this college. Something that should not be changed are the professors, faculty, and student environment. The people here are amazing.
Excellent	Not full-time	Female	I don't think anything should be changed. My experience at WTAMU has been great.
Excellent	Not full-time	Female	Nothing
Good	Full-time	Female	Additional parking on campus and do not change the student to faculty ratio
Good	Full-time	Female	More hands on classes instead of memorization.
Good	Full-time	Female	N/A
Good	Full-time	Female	I don't want to be change the activities they make to get us more involved and all the awesome organizations/clubs that WT has. They grow us as a person and opens up our mind to see what we're capable of.

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West Texas A&M University

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Response to evalexp	Enrollment	Sex	Response
Good	Full-time	Female	I think the teachers in the kids major department should be more involved with helping the student plan out what they
			want to do. I wouldn't change the schedule hours
Good	Full-time	Female	The food served in the cafeteria
Good	Full-time	Female	Professors could be more helpful when it comes to grades. One thing that shouldn't be changed is the opportunities to be involved
Good	Full-time	Female	Professors should be more open to new ideas, one thing that should stay the same is the writing centers and helc stay open
Good	Full-time	Female	The psychology course was very frustrating and my only negative experience thus far.
Good	Full-time	Female	Providing more student involvement on campus.
Good	Full-time	Male	A lot more teachers to care about their students and to teach their course a lot better. College seems like I am teaching myself, I've only had a couple of teachers who have actually helped me and cared about me through this experience and I am greatful for them and I have learned a lot more from them than the teachers who don't care about the students. This will help gain more attention for the University and with college students pass their courses to earn their degree.
Good	Full-time	Male	Make teaching/learning resources more available to those with families and/or live far from campus
Good	Full-time	Male	I don't know.
Good	Full-time	Male	If i was to change is how you have to stay in the dorms for the first two years. If i was going to keep one thing the same i

Good	Full-time	Male	If i was to change is how you have to stay in the dorms for the first two years. If i was going to keep one thing the same i would keep the ag facility.
Good	Full-time	Male	Not makingus take courses that are not relevant to our major.
Good	Full-time	Male	Don't assign textbooks that are unnecessary/only used for problems.

			Don't change the focus on tutoring and outside help for classes (math lab, writing center, etc.)
Fair	Full-time	Male	Please add more parking. It just makes the day go much smoother when you do not start the academic day on a bad note.
Poor	Full-time	Male	As a student I don't feel as if I am welcome. To professors I'm just another kid who got stuck in their class, student faculty (students who work at the information desks) couldn't care less about the help I get, and the college as a whole cares more about being politically correct than truly caring about all of their students.



End-of-Survey: Seniors

West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 102 seniors responded to the following:

Response to evalexp	Enrollment	Sex	Response
Excellent	Full-time	Female	I wish there was more opportunities to work with professors through a paid position, such as TA's.One thing that should not change is the friendly atmosphere that the campus has. Professors, faculty, and students are very friendly and say hi to everyone. They made me feel welcome, I hope that it is that way for all of the students.
Excellent	Full-time	Female	One change would be to update the nursing facility - the instructors are great and the material is awesome but I would update the building.
			One thing that should stay is how helpful every teacher and advisor is - they are always willing to answer questions or point you towards the correct direction.
Excellent	Full-time	Female	Some classes are far way from each other and I couldn't always get there on time. The instructors are aware and understanding.
Excellent	Full-time	Female	There are not enough professors in our major of software/mainframe engineer. we have lost 2 in the short time i have been here and no word of them being replaced. The teachers are overloaded and some classes are not being offered indefinitely. I will have a spring semester of just one class to take due to availability of classes offered. I like that our core classes are in the same building, you almost always see someone from your class/es that you can study with or bounce ideas for assignments with.
Excellent	Full-time	Female	Students access to the wi-fi. I have had trouble this whole year. I see nothing else that needs to be changed.
Excellent	Full-time	Female	Making research opportunites more readily available to students would improve the educational experience.
Excellent	Full-time	Female	This institution is a lifesaver for me. Dr. Brasington told me of this schools low cost and wonderful education. His father is a client of mine and I met him at his fathers apartment.
			The people I have come into contact with are so helpful and knowledgeable. I am so appreciative that I can finally finish my bachelors degree.
Excellent	Full-time	Female	Would appreciate if the academic advisor gave more information over the required courses in the degree plan. On the other hand, I won't change anything else.
Excellent	Full-time	Female	I honestly enjoyed being at school here. I think any advancement in technology would serve to benefit to the University.
Excellent	Full-time	Female	The participation or the help of the education department advisor. She is very hard to get in touch with and schedule an appointment with. When reached she answers with the bare minimum most times and I still leave confused
Excellent	Full-time	Female	The number one thing that is needed at this institution is better parking. Leaving so early to find a place to park and sometimes having to park so far away from a building, is extremely frustrating. Finding a place to park and not end up getting a ticket is also difficult because you almost never know when you may get a ticket and then sometimes it gets up to hundreds of dollars to pay and it just ruins your day. It has happened to me twice in my time at this institution and it's frustrating not having a decent place to park and then if you do, you are so far away from your building that it makes you tired by the time you get to class. The one thing that should not be changed is the cost of admission. Even when it when up a bit when I was a student, it still was extremely affordable.
Excellent	Full-time	Female	There should be a list of the groups that students can join and how to do it. One thing that should not be changed is the size of the classes, it's more personable with the teachers.
Excellent	Full-time	Female	More contact with an advisor would have been excellent. Especially for online-only students. I do not think my advisor ever inquired about my grades or my plans for the future.
Excellent	Full-time	Female	I can identify that academic advising should offer more communication in regard to career opportunities, goals, and potential immersion projects abroad or on campus. The format of the online courses is great and easy to navigate; therefore it should not be changed.
Excellent	Full-time	Female	I would like to have a more diverse body of faculty; everyone in my field was of Anglo descend and I feel like it would have been productive to have professors from different backgrounds. I would not change the involvement of most of the faculty members.
Excellent	Full-time	Female	One thing that should change is keeping up with students and noticing when something is off with them and referring them to special places on campus. One thing that I wouldn't change is the overall people and atmosphere. It's home and it makes people feel welcomed
Excellent	Full-time	Female	Your resources available should not be changed, and your university should have a Facebook page on For Sale in Canyon for students to sell their used books. This would help a lot of students like me whom are struggling to pay for tuition and materials(at used prices at the bookstore).
Excellent	Full-time	Female	I believe WTAMU is an excellent university, and have recommended to many that I know to enroll in both campus classes and distance/online classes. I do not have any recommendations.



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What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to evalexp	Enrollment	Sex	Response
Excellent	Full-time	Female	I think it would be helpful to integrate students from different majors a little more.
Excellent	Full-time	Female	Providing something similar to a seminar or one credit class for incoming transfer students to help them transition easier to WT life. I know many transfers that have trouble adjusting to advising and registering for classes due to the fact that they had it all done for them at junior college.

One thing that should not be changed is switching to faculty advisors as upperclassmen. This is extremely helpful.

Excellent	Full-time	Female	Have our tuition actually go to something other then a new football field! Oh and MORE parking! The help we get is sometimes wonderful so do not change that.
Excellent	Full-time	Female	Gender communication should change textbooks. A lot of the information in it was biased.
			The Department of Communication should keep teaching Storytelling and Puppetry. That class is so beneficial.
Excellent	Full-time	Female	Emailed reminders of course work that is due.
			I like that we are able to complete and turn things in online.
Excellent	Full-time	Female	having more classes available in the evenings
Excellent	Full-time	Female	Change: really nothing. Everything is really well planned out. Wouldn't change: they have the best professors ever! Very professional and always happy to help and teach.
Excellent	Full-time	Female	More study rooms
Excellent	Full-time	Female	If anything could be changed, I would have to say the Nursing advisor Michelle Mcfaden, she is very rude, hateful and NOT very encouraging to students who want to pursue a career in the medical field. I have been told by her that,I will not make it. I have come a very long way in my future from my past, a teenage mother and overcame many struggles, and since I have started college in 2015 to present, I have maintained a 3.5 GPA and my WT gpa is a 3.45 and with that being said my past will continue to haunt me, why can i mit be given a chance, how much more must I prove to others that I am going to be a great nurse, insted when I graduate I honestly do not know what I am going to do, because I was told I am not good enough to be given a chance. So if there is anything I would change, it would me to not hold a persons past against them when they have already come so far.
Excellent	Full-time	Female	One thing that could change is that online professors could try their best to keep up in grading assignments, due because I had one professor that had difficulty in doing so. However, one thing that should not change is the extra credit volunteering that professors provide because it helps students know that giving back to the community is important.
Excellent	Full-time	Male	Nothing comes to mind.
			I am overall very pleased indeed with my experiences at WTAMU.
Excellent	Full-time	Male	One thing I have noticed that has slowed me and my peers down is the lack of communication in the service centers, such as financial aid and the registrar office. The lack of communication has prevented me and my peers from taking some important classes. Other than that I have enjoyed everything else at this university.
Excellent	Full-time	Male	The sense of community at this institution is present, but does not seem to be well developed in some areas. A change I would make would be to assign students to small groups with fellow classmates that would meet once a month. During these groups, students would be able to discusses whatever they felt would help them the most, be it classes, social life, emotional hardships, etc. Something along this line this would allow students to connect on a deeper level and would see the university come together as a larger community.
			One thing I would not change would be the class sizes. They allow students the ability to develop good relationships with their instructors while not forcing them, because there are still enough students in the room that individuals don't feel pressured to be the sole participator.
Excellent	Full-time	Male	One thing that could improve the educational experience is having a wider variety of tutors for different programs, there are only so many fields of study that have aid.
			One thing that should not be changed is the ease of access to information in the library and the computer rooms, this

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What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to evalexp	Enrollment	Sex	Response
Excellent	Full-time	Male	Use of WebEx meetings for online students. The routine association with fellow students encourages a sense of community, collaboration, and networking. Additionally, I would encourage the exploration of offering 8-week semesters akin to what Amarillo College offers. The one thing that should not be changed is the WTClass platform. The interface is simply and straightforward. Thank you.
Excellent	Full-time	Male	i would have had an better time if i was encouraged to get tested for ADD earlier in my carrier. everything should be open to changes. not changing is equal to not improving.
Excellent	Full-time	Male	More plant science classes. Instructors are excellent.
Excellent	Full-time	Male	The ease of technology being applied to the educational experience.
Excellent	Full-time	Male	More faculty for ET degree and the abundance of activities that one may participate if one wanted to.
Excellent	Not full-time	Female	I wish there were more opportunities for online students to get involved.
Excellent	Not full-time	Female	I would say making more parking available to students, because it is hard to find parking a lot of the time. Great quality of things.
Excellent	Not full-time	Female	Na
Excellent	Not full-time	Female	I think the nursing dept should make the statistic class a pre-requisite for the research class. Had I known earlier I would have scheduled accordingly and graduated earlier. It seems farther in the program RN to BSN program they have stopped requiring 2 peer responses which has been nice because when I have responded my answers were similar and not necessary in my opinion. One good response is ample to ensure a good grasp of the material at hand. I have valued my education and look forward to continuing on until my Doctorate has been achieved.
Excellent	Not full-time	Female	One change to most improve my educational experience would be to make more of the criminal justice classes cover more current and recent information and not have so many that cover the majority of the past that we cannot use today. One thing that should not be changed is the criminal justice staff and advisors. They have all been very nice, helpful, quick to respond, and very understanding of the challenges of being a mom, full-time employee (in law enforcement), and a student.
Excellent	Not full-time	Female	The class hours should work better with independent adult students that work full-time jobs and have families. I would not change the amount of majors available.
Excellent	Not full-time	Female	One change that would help online students would be to have an online advisor that checked on student after each semester. To send them information on courses needed to graduate. Or what is not needed to be taken. More communication with an advisor. .Online courses should not be changed, they were extremely helpful and was great to take on my schedule.
Excellent	Not full-time	Female	I believe to expand on the educational experience, specifically for Computer Information Majors, is to have the technology available for students in 24 hour labs. There are currently 3 rooms in the college, and only 1 has the necessary software to do our work. This 1 room is used to teach the students is often occupied. Maybe rental computers could be an option as well.
			I would not change how they present the college of business and its outgoing staff members. They encourage and help students to find where they belong and need to be. I would like to express more sincere words from the bottom of my heart, as the staff and faculty have all pushed me and my fellow collegiate students to join and achieve greatness.
Excellent	Not full-time	Female	I would like to see more art classes being taught in the afternoon or evening. It is difficult for non-conventional students to take classed such as graphic design classes when they are only offered in the morning.
Excellent	Not full-time	Female	To Change: online group writing projects are extremely difficult to accomplish.

NOT to Change: the website and Blackboard make completing an online degree completely doable. The website is especially amazing. Everything you need is right there.



End-of-Survey: Seniors

West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 102 seniors responded to the following:

Response to evalexp	Enrollment	Sex	Response
Excellent	Not full-time	Female	I think it would be more beneficial to have advisors more involved. The only time I hear from my advisor is if I e-mail her first. It would be nice if somehow she could send me information or events that pertain to my degree. Sometimes there is not enough information or accessible information about "extracurricular activities" at my university that pertain to me and my degree.
			I love that my university encourages and expects critical thinking skills. Most of my education has been here are the facts learn them. At WT it is here are some facts but why are they the facts or what other information is important for this subject. I greatly appreciate being forced to look at things in a different light.
Excellent	Not full-time	Female	At this time there isn't anything I can think of that needs to be changed. So far I have been very impressed with all of my professors and all staff at this institution. I would say that the institution should continue exactly as it has been.
Excellent	Not full-time	Female	Online courses not be so focused on assigned readings, and the ability to complete degrees 100% should not be changed. This was almost the only school that offered this to me and I am so grateful and love WTAMU for this
Excellent	Not full-time	Female	I think the process now is good. The only thing I have had problems with is group projects on line. It's hard to contact people to get a group project done on line, especially when you live 2 hours away from the college.
Excellent	Not full-time	Male	I would suggest a Master's level program in Emergency Management at WTAMU.
			Should not change what y'all are doing so well now
Excellent	Not full-time	Male	The one thing that I keep coming back to (as a 100% online student) would be access to the lectures given on campus for the courses I'm enrolled in. Even if it was just a recording that I had access to after the fact. As much as I'm enjoying taking classes online, I think seeing and hearing the interactions between instructors and students would be very beneficial.
Excellent	Not full-time	Male	Being able to see assignments after they are posted. Some professors will provide feedback on tests and assignments, but since we can no longer see them, I have no reference for what they are talking about. Usually feedback is given a couple of weeks after an assignment has been turned in, so I do not recall the details of what they are referring to.
			I like that the online classes are straightforward, for the most part. What is on the syllabus is what we will be doing. I can see everything in advance and plan time accordingly to make sure I complete all the assignments.
Excellent	Not full-time	Male	Invest more into your faculty and the amount of intuition
Excellent	Not full-time	Male	Push traditions! Don't be afraid to take risk because it could make a big difference! I believe a students college experience reflects on their academic success.
Excellent	Not full-time	Male	I loved my experience with WTAMU's online bachelor of science in EMA program. Being able to attend the courses 100% online was an amazing opportunity for me to receive my degree while working and raising my family. At this point in my family life and career, it would have been nearly impossible to attend a university in person. I would recommend keeping the courses available online as I experienced.
			If I could change something (although it is not an educational experience), it was not beneficial to be required to pay for fees that have recently been applied to online students. I was charged for gym fees and other non essential services that an online student would not be able to take advantage of. This is not a negative for educational experience but it seemed to be an unnecessary fee. Otherwise, I have no negative feedback for the program.
Good	Full-time	Female	The adviser for the education students is not good at all. There is only one adviser and she seems to have little to no knowledge of what is going on within the department. When I have asked her questions that she doesn't know the answer to, she just says she doesn't know instead of trying to find an answer. Very frustrating!

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What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to evalexp	Enrollment	Sex	Response
Good	Full-time	Female	Should not be changed- small class size
			Should be changed- more real-world applications to material learned in class
Good	Full-time	Female	I would like to see class syllabus before signing up for classes to make sure I actually understood the description correctly/the course is what I am expecting it to be. (Although you can find previous syllabi for courses, its tedious and difficult to get to and I would like to see it linked to the description of classes while you are signing up for classes)
			Nothing comes to mind right away for what should not be changed - but I have only been going to WT for one year.
Good	Full-time	Female	A better parking situation would be most helpful to my education. With more parking availablity, people would not have to go to campus hours before class to find a spot. There are people who have car sickness and riding the shuttle is simply not an option. Riding the shuttle with minimal ventilation and constant stops is possiblly the worst experience I have had at WTAMU.
Good	Full-time	Female	One thing that should be changed is the attitude towards helping students. This should be increased amongst faculty. One thing should not be changed is the professors in the education methods program. They are amazing!
Good	Full-time	Female	I am still furious that you made me pay for a dorm room just because I'm 20. I don't really use the damn thing, I just pay for it, and I am mad about that. You know, just so you all know.

			Otherwise I figure everything is fine?
Good	Full-time	Female	More money should be put into the science courses, specifically labs, so students may actually practice the labs and not just learn how they are done.
Good	Full-time	Female	Keep doing everything
Good	Full-time	Female	Online or web for On-line Veteran students, not just on campus. Online community of some sort or the ability to view and teleconference during the meetings.
Good	Full-time	Female	More classes available at Rellis.
			And you should continue to help students at rellis
Good	Full-time	Female	I feel that the advisor was not helpful.
Good	Full-time	Female	Advising services are sorely lacking. I changed my major partially because of the verbal abuse endured by a previous adviser. And my current adviser has stood me up when we have made appointments in the past, and when advising for spring, he said "you should never have to see me again."

Dont change how much you encourage students to participate in social activities or enrichment activities outside of class.

Good	Full-time	Female	Communication to students of the avability of courses offered, clubs, jobs, activities, internships that the student could join in order to learn more. Labs for chemistry and physics courses should be updated due to how old the lab work is and make sure TAs are on board and understand the material enough to pass it onto students.
Good	Full-time	Female	I would change how advisors or professors interact with student employees within my program. We shouldn't change the fact that we are big on going to conventions or applying ourselves.
Good	Full-time	Female	Undergraduate research opportunities for the psychology department.
Good	Full-time	Female	More parking, change in some of the faculty

			Times
Good	Full-time	Female	There should be a program set in place for 4-8 education majors so they are not taking courses that do not address their
			needs. One thing that should not be changed is the advising system.



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Response to evalexp Good	Enrollment Full-time	Sex Male	Response The administration needs to be better about helping and informing students(financial aid, admissions ect)
			I love the professors in the ag department don't change them.
Good	Full-time	Male	No matter how big the school may end up growing, always stay with that small town mentality. The one thing that made this school better than any other school I had ever gone to or visited was how every one treats every one special. The staff, the advisors, pretty much every one on campus called you by name, not by your buff id number.
Good	Full-time	Male	LESS GROUPWORK, LESS DISCUSSIONS IN CLASS, CLASS PARTICPATION OPTIONAL. Classes force you to socialize and i'm an introvert, it's hard and i just want to go to class, take notes, and go home.
			I like the lecture classes
Good	Full-time	Male	Biology Labs NEED materials microscopes, pipettesetc, please. It's 2019, we should not be using old stuff. WE PAY FESS IN THOUSANDS OF DOLLARS
Good	Full-time	Male	A change would be more caring towards nontraditional students that have families and life outside of college and not so focused on each professor throwing out 10+ hours of homework a week.
			I would not change the size of classes, that has been the best thing.
Good	Full-time	Male	I think school should be cheaper.
			Everything else is fine.
Good	Not full-time	Female	n/a
Good	Not full-time	Female	Help transfer students more in finding an advisor that is right for them. I ended up with a hands-off advisor, and so when it came time to graduate, I felt really behind in my knowledge of what would come after. I would've benefited more from someone who was involved and invested in my progress, but I didnt know anything about who the advisors were, or what their styles were.
			One thing that should not change is seniors getting first dibs on classes during registration. That helped me out a lot when I was getting closer to graduation and needed to take a sophomore level class that I hadn't taken yet, but was able to get in earlier than the other students to guarantee I was able to take it.
Good	Not full-time	Female	Improve: If an instructor has never taught an online class before, maybe have them shadow another instructor. If we are paying \$1100 per class, there's no room for having someone who doesn't know how to teach a class. It's stressful enough as it is.
			Offering more Psych classes online.
			Don't change: using Blackboard as the online class format.
Good	Not full-time	Female	Change how students get advised, do not do advising parties. Students often get over looked and placed into the wrong classes because the professor did not clearly look at the classes taken or it was not explained. Make a parking garage on campus or eliminate staff parking to have more spaces for commuting students.
			Do not change the Buffalo fountain or the Buffalo cookies.
Good	Not full-time	Female	I would change the limitation of courses offered Monday and Wednesday's and Tuesday and Thursday's. I would not change the size of resources offered.

NSSE 2019 Student Comments

End-of-Survey: Seniors

West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 102 seniors responded to the following:

Response to evalexp	Enrollment	Sex	Response
Good	Not full-time	Female	I would like more hybrid classes or online classes.
Good	Not full-time	Male	I am a 22 year veteran of the fire service. I currently serve as Assistant Fire Chief for my department. Additionally, I am married with five children ranging in age from 21 to 9 years old. Working on my bachelor degree is one additional strain on a very hectic schedule. I know that I am not alone as an on-line student. I am thankful that on-line degree work is so readily available.
			One improvement would be knowing the time commitment for specific classes prior to signing up for them. I have had multiple times where I had to drop courses due to overall time constraints.
Good	Not full-time	Male	No surveys
Good	Not full-time	Male	Navigating the degree programs were overwhelming and sometimes hard to understand. The class list were also difficult to navigate and understand when they would occur. Major classes were often on upcoming class list but would not happen. I think a class list for a 2 year period of time would help to better organize classes for degree program. As a transfer student trying to organize my last two years, I couldn't find many of the classes for the next year until it was time to register.
Good	Not full-time	Male	Better projects
Good	Not full-time	Male	In my experience here at this institution of higher learning I have noticed a trend in some of the professors to rely heavily on third party instructions, instead of actually delivering and teaching about the material themselves. It's a rather disconcerting trend.
Good	Not full-time	Male	Having a new Nursing building that fits with the second best nursing school in Texas
Good	Not full-time	Male	I would change athletic fees for online students. I understand that you need to fund things at the school and I'm fine with that, but for online students, campus usage fees and athletic fees don't provide us with any benefits. Go ahead and charge us the fees, but think of some sort of benefit for online students only.
Fair	Full-time	Female	The organization of the major and the focus on when to take classes, and the availability of classes. I have test practice and the real deal tests for certification and I haven't taken all my science classes yet because I felt judged by my advisor that I hadn't taken all my general education classes yet as I had transferred in. Leaving me unprepared and having to pull information I haven't been taught since middle school.
			There is nothing I can think of at the moment that I would not change.
Fair	Full-time	Female	move the campus away from angry conservatives
Fair	Full-time	Male	The prices of the in-campus food places is outrageous. The college knows we are strapped for cash and they overprice the food they sell here.
			The 24-7 computer lab is great.
Fair	Not full-time	Female	better teaching time during class, going over the book and relating to what the topics are.
Fair	Not full-time	Female	What needs to change is the attitude towards working students, there are some of us who don't have help and when we're doing our best going to school and working that if we're not doing our best work in certain subjects that are required in our field of study but when we do ask for help or advice especially when we're about to fail then it seems like it is our fault.
Fair	Not full-time	Male	N/A
Fair	Not full-time	Male	I would improve the labs and have nicer, newer equipment that is up to better standards than what I would expect from a community college.
			I would not change the way teaches interact, because when you have to communicate with them most are pleasant.

NSSE 2019 Student Comments

End-of-Survey: Seniors

West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions). 102 seniors responded to the following:

Response to evalexp	Enrollment	Sex	Response
Fair	Not full-time	Male	Courteously decline. While the online coursework I have taken at WTAMU has enhanced my ability to use online databases and standardize my writing format, I am not a fan of online learning overall, therefore my response is biased. I prefer personal face-to-face interaction over online programs. The only benefit might be the convenience of getting an education while working full-time, but this is still negligible in my opinion. The library, its resources, and the online databases it houses are excellent though. I would probably very much enjoy an on-campus course just based on my visits to the library.
Fair	Not full-time	Male	I am a transfer student. I have an AA from a community college and was hoping to transfer in as a Sophomore in order to complete my degree. My first discussions with advisers lead me to believe I had a few prerequisite courses to complete and this wouldn't be a problem. Upon being there for over a semester I went to check my transfer credits and found the school had transferred in over 100 credit hours (many of them classes I failed or didn't complete at past schools). Some of those credits are over 10 years old. Yet they are held against me. When asked I was told they had to keep track for some 30 and 45 credit rule. I understand the rule but object to the application. I'm just trying to get a degree to better my prospects. I understand in this day and age it is not worth what it used to be and to be handicapped has been beyond frustrating.