

Billable Service Tickets

- **Install New Telephone** \$55.00 each
- **Move Telephone** \$55.00 each
- **Disconnect Telephone** \$0.00
- **Telephone Cable** \$1.00 foot
- **Computer Cable** \$1.00 foot
- **Network Drop Installation:**
\$371.76 each (existing network box)
Add \$100.31 for each additional drop in the same box, maximum of 4 drops per box
Add \$78.75 for each new installation requiring wire molding and/or conduit, electrical box, plaster ring.

Repair of Equipment Not Covered by Maintenance fees:

- **\$100.00** & up repair assessment fee per incident
- **\$50.00** & up per hour labor (One hour minimum) per incident
- Additional Cost for parts and shipping

Research fee: (missing/lost/misplaced equipment or etc.):

- \$ **50.00** & up per hour (One hour minimum)

Annual Telecom Maintenance and Service Assessments

Standard Maintenance Fees:

State Accounts

Single Line (IP/LE)	\$15.00 per line x 12 months = \$180.00 per line Multi
Line (IP)	\$33.00 per line x 12 months = \$396.00 per line

Local Accounts / Tenants

Single Line (IP/LE)	\$20.00 per line x 12 months = \$240.00 per line Multi
Line (IP)	\$38.00 per line x 12 months = \$456.00 per line

**New Installs are prorated on all monthly fees
from September to August*

Yearly ITSC Maintenance (Network, Computer and Printer) Assessments

Standard Maintenance Fees:

Network Maintenance Fee	\$10.00 per year
Computer/Laptop Maintenance	\$40.00 per year
Printer Maintenance Fees:	
Color	\$300.00 per year
Black/White	\$250.00 per year