

# FRONTLINE EXCELLENCE:

STRENGTHENING DOCUMENTATION, SAFETY & COMMUNICATION



Critical Access Hospital  
Quality Improvement  
**PROGRAM**

## REGISTRATION & BREAKFAST

**8:15 AM**

## WELCOME, INTRODUCTIONS, WORKSHOP OVERVIEW

**8:45 AM**

### MORNING SESSION

9:00 – 9:45 AM DOCUMENTATION BEST PRACTICES FOR FRONTLINE STAFF TIMELINESS AND ACCURACY

9:45 – 10:30 AM COMMON DOCUMENTATION PITFALLS & SURVEY RISKS

10:30 – 10:45 AM BREAK

10:45 – 11:30 AM DOCUMENTATION & PATIENT SAFETY

11:30 AM – 12:00 PM INTERACTIVE MOCK DEPOSITION & DOCUMENTATION SCENARIO

## LUNCH

**12:00 PM**

### AFTERNOON SESSION

12:45 – 1:30 PM FRONTLINE STAFF & QUALITY IMPROVEMENT

1:30 – 2:15 PM PRACTICAL STRATEGIES TO IMPROVE PATIENT SAFETY

2:15 – 2:30 PM BREAK

2:30 – 3:00 PM INFECTION PREVENTION ESSENTIALS

3:00 – 4:15 PM FRONTLINE SAFETY ESCAPE ROOM CHALLENGE

4:15 – 4:30 PM ESCAPE ROOM DEBRIEF, AWARDS & DISCUSSION

## CLOSING REMARKS, EVALUATIONS & CE INSTRUCTIONS

**4:30 PM**

Sponsored by:



Panhandle AHEC



CE PROVIDED IN PARTNERSHIP WITH AMEDCO, LLC.  
NURSES

AMEDCO LLC DESIGNATES THIS ACTIVITY FOR A MAXIMUM OF 6.25 ANCC CONTACT HOURS.



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