

# NSSE 2023

## Student Comments

### West Texas A&M University

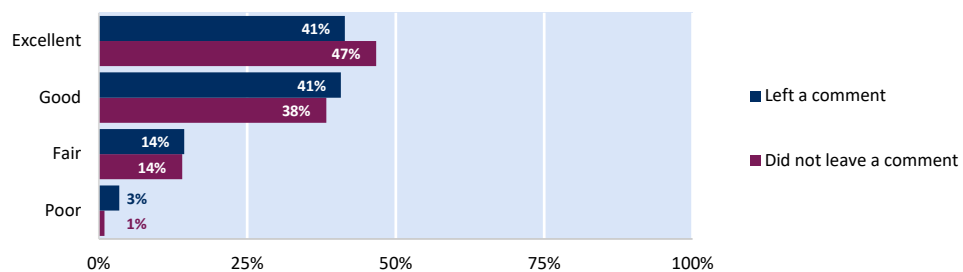
This report displays confidential comments your students provided in response to up to three open-ended questions. Questions appear in the following Topical Modules: Academic Advising, Career and Workforce Preparation, Civic Engagement, Experiences with Online Learning, First-Year Experiences and Senior Transitions, HIP Quality, and Mental Health and Well-Being) and the survey ended with one final question (NSSE provided four options, or your institution could customize this prompt). This file contains separate tabs for each source, as appropriate, with end-of-survey comments further divided into tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module comments are sorted by class and major. End-of-survey comments are sorted by overall satisfaction and major. Your Student Comments data file contains additional background and social identity variables.

#### How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey tabs under the heading "Response to *evalexp*."

Figure 1. How would you evaluate your entire educational experience at this institution? (*evalexp*)



#### Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file named "NSSE23 Student Comments (WTAMU).sav".

#### Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.



## NSSE 2023 Student Comments

### Experiences with Online Learning Topical Module

#### West Texas A&M University

19 first-year students and 107 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one thing about online learning at your institution *that could be improved*.**

Class	Major	Comment
First-year	History	The initial setup of my work computer (I work at WT) was very difficult. I cannot print my course materials in the HELC, I have to go to the Ag Building to do so, which is inconvenient. In fact, each step of getting started at WT was an exercise in frustration. From admissions to advising to getting greenlit and registered there was a glitch that required elevation to a supervisor. It was much more difficult than it had to be. However, this semester, my second to take classes, was much easier. I would like the number of classes available online to be increased. I do very well learning online and the lecture classes in particular are very good and I would appreciate more online class availability.
First-year	Biology (general)	I enjoy it and allows me to get it done on my own pace
First-year	Psychology	I feel that the communication in an online class can be improved, and professors should update their dates for their classes.
First-year	Psychology	Providing more information/ lecture notes
First-year	Business administration	I think that they need to add more conversations and discussions. Also, I think that more feedback from the professor would be very helpful instead of just grading our work.
First-year	Management	The communication between students and instructors could be improved.
First-year	Management	I haven't really ran into anything yet that can really be improved. I guess if I have to give an answer though ...my biology teacher doesn't actually teach the class, she makes us watch a course in thinkwell, maybe have her actually teach if anything.
First-year	Management	Easier to understand due dates online
First-year	Management	The organization of the online content, as it is very hard to find your coursework in some classes.
First-year	Marketing	Improve communication and interaction with instructors
First-year	Communications (general)	I feel like more group projects and student interaction would be beneficial in writing. So the students could check my essay and I could check theirs. Also on math tests please provide us with a calculator online
First-year	Broadcast communications	Instructor feedback on assignments.
First-year	Early childhood education	The communication between the professor and the class. Often times it feels like the students have no idea what they are supposed to be doing just due to the lack of communication from the professor.
First-year	Mechanical engineering	Instructions
First-year	Medicine	I don't think y'all have to change anything its all about of putting in the work at the end other the day.
First-year	Nursing	Clear deadlines
First-year	Veterinary science	I have nothing
First-year	Forensics	Professors answering emails clearly and nicely, also group projects if you're in a online class shouldn't be a thing
First-year	General studies	I would want more interaction with the instructor.
First-year	Undecided, undeclared	Maybe have the instructors explain the assignments more clearer.
Senior	Arts, fine and applied	details about specific assignments
Senior	English (language and literature)	Perhaps increase the number of courses that are available online. The only other criticism would be in regard to particular professors styles.
Senior	English (language and literature)	Having a kind of student archive maybe? It's just frustrating to have a course that immediately locks off access to submitted work, especially when that work is only in Blackboard, like forums and such.
Senior	Biology (general)	The only thing that I can see that needs improvement is the training that some of the instructors have using the blackboard technology. Sometimes they will upload files that do not work, put the wrong submission times, send links that crash, etc.
Senior	Biology (general)	internet connection, and access to printers
Senior	Biology (general)	responsiveness!!!
Senior	Biology (general)	Even when things are going on In life we still can make time to log on and do what you need to do.

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**Please describe one thing about online learning at your institution *that could be improved.***

Class	Major	Comment
Senior	Other agriculture and natural resources	Less group work, or maybe in a different sense. It's not a bad thing, I understand the important and application of working with other online students, but it's normally a complete mess and schedules rarely line up with each other's well.
Senior	Other biological sciences	Offer more online courses for students who have busy schedules.
Senior	Other biological sciences	Instructions with expectation or examples. Most of the time I have no idea what the assignments are, how to start or complete the project. In addition the resources for alternate learning platforms are at zero, if you have a disability some of the time you're alone.
Senior	Computer science	Proctored online exams are very inconvenient and uncomfortable. Online classes need to stop trying to emulate in person formats and find more suitable learning methods. A much better solution would be to replace the typical exam focused system with a project driven one.
Senior	Political science	I feel like online classes should be more synced with blackboard and the tools that blackboard has, (calander, library, notifications, etc.)
Senior	Psychology	Fixing lockdown browser
Senior	Psychology	Offer it in more classes
Senior	Psychology	Offering more classes.
Senior	Psychology	I wish that instructors understood that just because we are taking online classes doesn't mean we suddenly have more "free time" for them to assign more work than we can handle. I also would like it if instructors would respond to me when I would email them a question instead of just fixing the problem without letting me now what they changed or did.
Senior	Psychology	More rigor in courses across the board. Not meaning that there should be more tasks, but that students are put in positions where they have to critically think- not just regurgitate information or share their opinion on a subject,
Senior	Other social sciences	More feedback from instructor and more time on quizzes
Senior	Accounting	One online learning thing I wish would be improved the time some online teachers expect you to give to the class. For example, I am expected to put 15 hours in a class each week that I only receive three credit hours for.
Senior	Accounting	Make more videos explaining the most relevant things about class
Senior	Accounting	They could have more videos on solving problems having trouble with
Senior	Accounting	Project-based, group work
Senior	Accounting	Something that could be improved is the response times from some instructors. Understand they have lives too but there should be a limit on how long they may take.
Senior	Business administration	Recorded lectures of high quality to reflect the same lectures that in class students receive
Senior	Business administration	None that I can think of
Senior	Business administration	WTClass ram very slow last semester. It has been fixed this semester.
Senior	Business administration	Assignments being posted in the WTClass calendar for the entire semester to allow students to work at their own pace and get work done ahead of time.
Senior	Business administration	Instructors that do not provided material in a timely manner or communication about when materials will be available.
Senior	Business administration	Think there could be better study tools to better help students before a test.
Senior	Business administration	One thing that can be changed is the way Professors go about exams. Each class uses a lockdown browser now which is fine, however, professors this semester have been creating their own weirdly worded questions, to an extent where there could be two possible answer choices, and students bombed the tests because of this.
Senior	Business administration	We need more diversity among business calculus teachers. One teacher is not enough.
Senior	Finance	More communication between professors and students.
Senior	Finance	Making sure online lectures, quizzes, or exams are open in a timely manner or during the specified time frame.
Senior	Finance	Instructor responsiveness could be improved
Senior	Finance	Some instructors release all of the assignments/videos and then have no contact with the students for the whole semester

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**Please describe one thing about online learning at your institution *that could be improved*.**

Class	Major	Comment
Senior	Finance	Utilizing different technology for learning. Such as Cengage.
Senior	Finance	Professor interaction with students
Senior	Finance	Less reading assignments and more pre recorded lectures
Senior	Management	Tougher assignments
Senior	Management	More opportunities to interact with other students. Most professors are so afraid of "cheating" that they highly discourage any form of collaboration and study groups. I want to have video chats with other students to discuss difficult material and help each other where we're stuck. Even for classes that have discussion boards, it's not sufficient to just text, but I feel afraid to set up an online study group for fear that instructors will assume we're cheating by collaborating on tests. It would be great if there was some protocol set up for being able to form study groups. I also think professors don't have the time to really help struggling students, usually emails are short and to the point and don't address underlying issues I may have. For some courses, it's entirely self-learning, and it really makes me wonder why I bother attending an insitution just to teach myself from videos and textbooks without any teacher/student support or interaction.
Senior	Marketing	I believe there could be more social interactions with other students. When taking online courses there is little interaction with the rest of the student body.
Senior	Marketing	More recorded learning from the teachers instead of just assigning reading assignments. My grades reflect much better the teachers that are recording information and taking the time to do that. The teachers that just post "read this book and write a discussion board" by grade is not as good and honestly I don't learn very much. I also wish more online were offered especially for senior standing.
Senior	Marketing	Having examples of what specific projects should look like when they are finished.
Senior	Marketing	More specific instructions
Senior	Other business	Having the majority of instructors utilize blackboard in a similar way would be very helpful. I dislike having to dig for my assignments.
Senior	Other business	More feedback and a quicker amount of time for grade turnaround. Also, opening multiple weeks at onetime for people willing and able to work ahead.
Senior	Other business	For most activities and resources please have an online option even if it's just streaming the event, etc.
Senior	Other communications	More pre recorded lessons, those helped me a lot with better understanding the material
Senior	Other communications	Course Messaging is clunky.
Senior	Education (general)	none
Senior	Education (general)	Instruction and content clarity, immediate feedback from instructors
Senior	Education (general)	Teachers would have their courses organized in the same format.
Senior	Early childhood education	I would like to have an online copy of text and highlighted text.
Senior	Elementary, middle school education	Some online courses had too much work to do and some online work had too little. The measuring of the amount of work is so important for online classes because oftentimes, we have other work to do as well. I understand that every professor is different and they will want to have different levels, but when two classes that had a lot of work fell on the same semester it got really difficult to keep up.
Senior	Elementary, middle school education	Improve organization of materials provided online
Senior	Music or art education	NA
Senior	Music or art education	Sometimes the online courses could feel more like busy work with some of the assignments. It just depends on the class though.
Senior	Other education	I would say making things easier to access would be a big one for me. In my online class last semester, it was one of the most fun classes I have taken thus far; however, in my current online class, it is harder for me to access the materials that I need to do my work properly.
Senior	Other engineering	The response time prior to an exam.

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**Please describe one thing about online learning at your institution *that could be improved*.**

Class	Major	Comment
Senior	Health science	I think the school provides the adequate tools for online learning.
Senior	Health science	Making sure the prof has a good understanding of how online classes can effectively be ran. For example, quick response times, organizing the course content with simplicity, clear due dates and understanding that most completely asynchronous students are taking such classes because they are balancing work/life and their education
Senior	Health science	communication
Senior	Healthcare administration and policy	Everything has been really good honestly.
Senior	Healthcare administration and policy	Online education could include more study prompts provided like flashcards and study mate
Senior	Nursing	Most of the classes have flaws in organization and the syllabus often times does not match. I feel that professors should have clear guidelines and follow their syllabus.
Senior	Nursing	For myself my online course was entirely online and my professor never gave feedback. Being a nursing major it was difficult to even learn anything because the professor expected us to teach ourselves the entire course. The class is over leadership and management in nursing and that is a topic that we are not familiar with at all. To improve online learning I would suggest professors to at least have online lectures over what we are learning to guide us into the right direction.
Senior	Nursing	One thing that I think would make the online learning easier is having the due dates for assignments where they show up on the blackboard calendar. Not everything will show up and it would just help to be better organized.
Senior	Nursing	better understanding of the material
Senior	Nursing	Teachers show more examples on assignments.
Senior	Occupational therapy	Studying
Senior	Veterinary science	I would like it if online courses had more class discussions and interactions with other students.
Senior	Criminal justice	test timing all we have is what is offered through notes we do not have that classroom experience of interacting with the professor and in-class participation, so we have learned differently because we do not have classroom interaction where we can get input from the professor and classmates.
Senior	Criminal justice	More face-to-face interaction with professors (ZOOM).
Senior	Criminal justice	Nothing, they are great.
Senior	Public administration, policy	Calendar
Senior	Public safety and emergency management	It would be helpful to have a structured approach to the content that is used across the board. For example, some instructors place material in a content folder where others place them in a materials folder.
Senior	Public safety and emergency management	N/A
Senior	Public safety and emergency management	I would like to see more class video presentation from some instructors.
Senior	Public safety and emergency management	None.
Senior	Public safety and emergency management	I would like more feedback on grading heavy weighted assignments.
Senior	Public safety and emergency management	Being able to edit a submission before the due date would be spectacular. That or some option that verifies the submission before upload. I've accidentally hit submit with nothing attached and had to re-submit it before. I've also accidentally uploaded the wrong file (my fault, I know.) and had to explain it to the instructor. It's a minor thing but it irked me a bit.
Senior	Social work	Email's from the Instructor with proper time frame.
Senior	Social work	Quicker grading responses and calendar updates
Senior	Social work	Switching tabs for each class can sometimes be hard or takes too long.

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Class	Major	Comment
Senior	Social work	Blackboard
Senior	Computer information systems	None
Senior	Computer information systems	I learn best by listening to lectures. Videos work well. The best videos have been ones where a class session was recorded. The class will often ask the same questions I have and the interactive flow is easier to remember. But some of the instructors are difficult to understand in their videos. The content is good but I'd almost like them to have someone else present the lecture. I've been able to make them out with some difficulty, but other students have mentioned there are some words they can't figure out what they should have been. It makes online learning difficult especially if no textbook is used with the course. Discussion of the topic is important to comprehension and developing the appropriate vocabulary for our future careers.
Senior	Computer information systems	Provide more lectures from the instructors themselves.
Senior	Computer information systems	Courses taught by professors not in technology related areas usually are less organized and harder to navigate.
Senior	Computer information systems	Instructor feedback. This year, my professors have been wonderful and very quick about getting grades in and giving feedback. However, in the past I've had professors that takes sometimes weeks to grade an assignment.
Senior	Computer information systems	Less on textbook reading and more on student interaction, gives students a unique experience in online class. Almost all classes require you to read 15+ pages for one assignment. So a student ends up reading 5 classes worth of textbook reading. Be different. Some students aren't book worms and prefer fun interaction lectures with the main objective of the chapter and explains the concepts.
Senior	Computer information systems	I enjoy the current online learning system
Senior	General studies	The ability to still feel included in the campus life by letting them partake in actives around their area or on campus on certain times.
Senior	General studies	The videos that instructors ask us to watch should include close captioning services for those who are hearing impaired.
Senior	General studies	I am not sure exactly what could be improved. I think everything generally runs smoothly. If there is one thing that could be improved, it would have to be the grades tab in WTClass. Right now, it can be somewhat hard to figure out our overall grade we have in the class through the progression of the course.
Senior	General studies	The overall experience foe me personally was wonderful. I do not think that there is anything I could say that I would want to change.
Senior	General studies	Great
Senior	General studies	I'd say make the login process easier, but with two-factor authentication that isn't going to happen.
Senior	General studies	Have access to the first two chapters of required books.
Senior	General studies	Professor Henderson could do lectures and powerpoint presentations like most other professors. She basically tells you to read the book and take the weekly exams. There is no teaching involved even though I pay the same amount of money to take her class as I do the others.
Senior	General studies	Not so much research and more instruction.
Senior	General studies	Every teacher is different and if they would all use a similar way to put in lessons in a specific tab and not in different places would be very helpful. I missed a few assignments because they were in a tab I was not use to using from other classes.
Senior	General studies	I would be mindful of the workload and reading material in asynchronous courses, sometimes it is too much to do with a full time schedule and course load.
Senior	General studies	Do communicate weekly on expectations, Do quiz frequently, Do provide weekly videos covering expectations weekly
Senior	Liberal arts and sciences	One instructor has ignored my emails to him after my first one. Getting a different instructor that does not do that would help



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Class	Major	Comment
Senior	Multi, Interdisciplinary studies	At times, I think professors need to have a quicker response time. At times when you have questions, I would not receive a response until the day before the assignment is due. With this being said, for online classes, it would be helpful to have more detailed instructions, or examples of what is expected of us in order to complete the assignment.
Senior	Other, not listed	More videos



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18 first-year students and 92 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one thing about online learning at your institution *that should not be changed* .**

Class	Major	Comment
First-year	History	I like the way WTClass is set up. It is very user friendly.
First-year	Psychology	Discussions are a great way to communicate with others and I believe that should not be changed.
First-year	Psychology	Amount of quizzes
First-year	Business administration	I think that the quizzes and exams should not be changed.
First-year	Management	The easily accessible content of the class.
First-year	Management	I think everything should stay how it is.
First-year	Management	Using blackboard
First-year	Management	Being given the whole week to turn in an assignment for some classes.
First-year	Marketing	Not changing the learning platform currently being used
First-year	Communications (general)	How we can manage our time
First-year	Broadcast communications	The amount of coursework is perfect!
First-year	Early childhood education	The amount of time you are give to work on assignments. A lot of my online classes assignments are due at the same time every week on the same day of the week and I really enjoy that
First-year	Mechanical engineering	Posting all materials right at the beginning of the year and letting student go at their own pace.
First-year	Medicine	No need to chang nothing
First-year	Nursing	Instructor engagement
First-year	Veterinary science	the assignments
First-year	Forensics	Nothing should be changed except group projects, and emails
First-year	General studies	The format the instructors use to explain the course.
First-year	Undecided, undeclared	Quizzes. They help you understand the material the most
Senior	Arts, fine and applied	hybrid check ins and meetings
Senior	English (language and literature)	Don't make a rigid structure that will undermine certain subjects for the sake of others. Just let the professors keep doing what they're doing.
Senior	Biology (general)	I love that a lot of instructors will post all of their lectures to allow students to watch them completely and over again. I think when you don't allow students to have this kind of interaction, it could lead them to fall behind in online courses.
Senior	Biology (general)	Feedback from the professor or the discussion board should not be taken away
Senior	Other agriculture and natural resources	Due dates during the class, not just all at the end for a complete work at your own pace setting
Senior	Other biological sciences	blackboard formatting
Senior	Computer science	My online classes this year have used recorded videos instead of live meetings, which provides students with a much more flexible format.
Senior	Political science	I will be very upset if online proctering of exams becomes a thing, exams are stressful enough as is. no need for micro-management on top of that.
Senior	Psychology	Quizzes
Senior	Psychology	The classes that are offered.
Senior	Psychology	I like it when instructors DO NOT require you to show your face or use your voice for any part of the course work. It makes me feel uncomfortable.
Senior	Psychology	The layout of wt class (blackboard)
Senior	Other social sciences	the format of the classes, such as when assignments are due
Senior	Accounting	I do like the online videos and the accessibility of technology to log into the courses.
Senior	Accounting	Videos explaining the more complicated subject of class. Communication with instructors. The assignments.
Senior	Accounting	One thing should not be changed it having video lectures

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**Please describe one thing about online learning at your institution *that should not be changed* .**

Class	Major	Comment
Senior	Accounting	Availability of courses
Senior	Accounting	Pre recorded class videos or lectures
Senior	Accounting	The amount of online courses available. Due to being a mother, the only way I'm able to be in school is because of online courses. I'm thankful for them.
Senior	Business administration	My online has been amazing with little to no issues, no changes needed
Senior	Business administration	Mainly everything has been great.
Senior	Business administration	Frequent posts and messages from instructors are very helpful to keep students engaged and aware of information passed on from the instructor about the course.
Senior	Business administration	Do not take away online helpful resources links!
Senior	Business administration	The interface.
Senior	Finance	Ability to be asynchronous.
Senior	Finance	Not having one specific day or set of days to complete assignments or exams but keeping the not strict deadlines available. (Such as Section one of the course just required to be done by week 4 of the course) Ability to work at our own pace (faster or slower).
Senior	Finance	Online course offering shouldn't be changed
Senior	Finance	None that come to mind
Senior	Finance	The ability to interact with other students and professors.
Senior	Finance	The number of online classes offered
Senior	Finance	PRE RECORDED LECTURES
Senior	Management	Amount of assignments
Senior	Management	I like how many of the bussiness courses are directly related to real world skills that I can immediately apply in my career. Case study style papers and real world research assignments are very useful and I feel that many of the classes come together in a really rewarding way. Professors always respond to emails really quickly and show a genuine interest in helping.
Senior	Marketing	I think the online learning experience is excellent at WTAMU. The course materials are excellent and the platform is extremely user friendly.
Senior	Marketing	not sure.
Senior	Marketing	Discussion boards
Senior	Marketing	The professors are amazing
Senior	Other business	I like that I can click on the link for grades and see all of my current assignments that have been submitted.
Senior	Other business	Not having a set meet time allows me to cater to all of my responsibilities
Senior	Other communications	the way quizzes and assignments are sent out
Senior	Other communications	The ability to work ahead is great!
Senior	Education (general)	none
Senior	Education (general)	The option of online.
Senior	Education (general)	I liked online learning at WT
Senior	Early childhood education	Plenty of time to complete assignment
Senior	Elementary, middle school education	I like the Zoom application for online classes and having scheduled Zoom meetings for the class. It's nice to have some time to listen to something that's not a passive video and I have the chance to ask questions.
Senior	Elementary, middle school education	The live meetings and discussion posts
Senior	Music or art education	Ability to do work on my own time but still with set due dates
Senior	Music or art education	I think online learning should always be available for students because of scheduling conflicts for some. Try to always have it as an option.

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**Please describe one thing about online learning at your institution *that should not be changed* .**

Class	Major	Comment
Senior	Other education	I would have to say discussion boards where students can interact with other students to complete assignments. They have proven to be very effective in every online class that I have taken up to this point.
Senior	Other engineering	The prerecorded videos.
Senior	Health science	Each instructor has their own way of presenting/teaching online classes and that is what I like about it. It gives individuality to each course.
Senior	Health science	syllabus
Senior	Healthcare administration and policy	The buff portal it runs smooth and very easy to learn
Senior	Nursing	I'm not sure.
Senior	Nursing	I like how the teachers in my classes separate the lessons week by week which all the materials in those lesson folders so they are easy to find and complete the work I need to do.
Senior	Nursing	online resources for evidence based practice
Senior	Nursing	Providing class online.
Senior	Occupational therapy	Testing
Senior	Veterinary science	I think that simply just offering classes online is best.
Senior	Criminal justice	The professors!
Senior	Criminal justice	All the technical support that is available.
Senior	Criminal justice	The instructors. They are fabulous.
Senior	Public safety and emergency management	N/A
Senior	Public safety and emergency management	It's been a positive experience for me. The assignments are self paced and the instructors give ample time to turn in the assignments.
Senior	Public safety and emergency management	None.
Senior	Public safety and emergency management	the work load is not too much. I hate when work is redundant and meaningless. Most of the work has a clear purpose.
Senior	Public safety and emergency management	Blackboard as a user interface. It's easily navigable and utilized by other institutions. That makes it easy for people coming from other universities or community colleges to delve into it without too much difficulty.
Senior	Social work	I have enjoyed my online classes the last two semesters
Senior	Social work	Not to change the text books.
Senior	Social work	Online forum works great
Senior	Social work	Access to completed and graded assignments.
Senior	Computer information systems	None
Senior	Computer information systems	The course content for all courses has been very good. The topics are intriguing and well covered. Assignments are well thought out to match the material.
Senior	Computer information systems	The feedback and availability online instructors give the students. It's very prompt and helpful.
Senior	Computer information systems	Having several 100% online bachelor's degree programs.
Senior	Computer information systems	The format. It's an excellent format that allows students to complete their class work at their own pace as long as it's within class deadlines. It's a big reason why many students choose this option in the first place. Many students, like myself, have jobs, children, etc. and this freedom means we can still go to college.
Senior	Computer information systems	Detailed lectures and information. Quick responses from professors.



# NSSE 2023 Student Comments

## End-of-Survey: First-Year Students

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	History	As I mentioned earlier the initial admission and registration could be made easier, and I do appreciate the willingness of the faculty and instructors to do everything they can possibly do to help me be successful.
Excellent	Other fine and performing arts	I do not have a recommendations.
Excellent	Biology (general)	For my education, lab TAs need to know what they're doing and know what they are talking about. So far for my biology courses I have only gotten A's on tests including lab tests. This semester I made a C on a lab midterm because the study guide was cluttered and the way we performed labs were not as good as last semester. I would not change the way professors teach. I like the way they teach and ask questions on exams.
Excellent	Biology (general)	Change: faster more proactive approvals for Club activities No change: music department
Excellent	Biology (general)	Allow for better instruction on how to earn scholarships
Excellent	Biology (general)	I thing that SHOULD be changed is the way professors divide their sections. I thing that should NOT be changed is the way professors update students about upcoming material/criteria.
Excellent	Agriculture	Should NOT be changed is the networking provided to the students and accessibility to internships and jobs. Should be added are maybe more course times. It is hard to pick classes that work with your schedule when there is only one option.
Excellent	Other biological sciences	One change at WT to improve educational experiences would have to be more interactive classes. I personally cant sit there and listen to a lecture, there is a high chance I will be doing something else way more important. One thing that shouldn't be changed is the interactions that we have in class. I like when the professor wants the students to engage and actually learn something.
Excellent	Computer science	Having better to understand teachers and more technology.
Excellent	Psychology	Starting lunch at 10:50 so you don't have to wait after a 9:30 class ends. One thing to not change would be the monday - thursday week
Excellent	Business administration	Different learning styles to be considered. The amount of effort put into the students by the staff.
Excellent	Business administration	I think that what would change this institution would be to get where we can take the classes we want to take. Where we can work on our degree but not have to take so many of our basics. I think one thing that shouldn't be changed is the group things on campus they do.
Excellent	Management	Improve the attentiveness of some instructors and their content they provide. Keep the easily accessible tutoring labs and support for students.
Excellent	Management	I have enjoyed my time here, I think it has been fair , and easy to get use to.
Excellent	Management	I think the personal connection the professor makes should not change. I would change the organizations. They need to be more organized.
Excellent	Broadcast communications	The one change that would most improve the educational experience at this institution would be allowing students to have a bigger say in what classes are offered. The one thing that should not be changed is the overall atmosphere of the university.
Excellent	Other communications	Changing the swipe requirements for the cafeteria meal plan would most improve my educational experience. One thing this institution should not change is encouraging locals to go to school here if they can afford it.
Excellent	Music or art education	I would like to see an improvement in a few more opportunities for questions after classes in order to clarify if I have questions about a certain topic or upcoming assignment. I don't think the method that professors assign and have work turned in through WT Class should be changed it's quite convenient and simple to get assignments in to the professor.
Excellent	Other education	Change the squirrel price and free chick fil a
Excellent	Other education	I feel as though something that should remain the same is the school's expectations when regarding another individual's boundaries. I notice that there is a priority that boundaries be respected and consent be upheld. I believe that there should be more regard in prioritizing mental health and more of a tolerance when discussing certain content in a classroom setting.
Excellent	Mechanical engineering	I personally believe that WT is a great college and it is when people are expecting too much from the school that they tend to not like the school.
Excellent	Software engineering	I cannot think of a way to improve but the accessibility of tutoring should remain the same.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Kinesiology	I believe that having more hands on experience would improve our educational experience, and I think that having online learning should stay the same.
Excellent	Kinesiology	I would make the help centers more inviting or have solo rooms to work with students. Something that should never change is how the staff treat everyone around them, we're always nice and have smiles on our faces.
Excellent	Medicine	I think that chemistry lab should follow more closely with the lecture material. And I think that the professors have been excellent and should continue doing why they do best.
Excellent	Nursing	None
Excellent	Nursing	I wouldn't change anything they have here. I feel like all of what WT provides and does is just right and I love it all.
Excellent	Nursing	new dorm classifications by degree not by who you want to live with. Don't change that Cross is all girl
Excellent	Nursing	Overall, I absolutely love the campus. The only issue I feel this campus has is the lack of parking, otherwise, this college is perfect for me.
Excellent	Veterinary science	This school is very unique, in a good way, in the way that it teaches, but could probably improve by offering or advertising more student teaching/working positions. However I think it should not change how hands on the classes typically are. The school's professors and classes have a great ability to offer different teaching tools for those who learn in different ways.
Excellent	Veterinary science	The passion the staff have shouldn't be changed. One change I would make is having more organizations meet at different times. Most meet at 6 and most si sessions are at 6 so you have to pick between joining a club that may further your career or attending a needed study session to further your career.
Excellent	Veterinary science	To improve the educational experience at this institution, there could be more help available on the weekends and Fridays. I also wish there was more parking. When you have classes on opposite sides of campus and there is nowhere to park, it takes a lot more time to get from class to class. Most aspects of this university are amazing, and I would not change anything else.
Excellent	Veterinary science	Some professors don't realize the impact of anxiety I have and how some days I can't make it to class. I wish mental illnesses were more talked about and professors understood how it impacts us going to class. I wouldn't change the way the faculty is towards the students. They are always nice and helpful whenever I have needed help.
Excellent	Veterinary science	One thing I think should be changed is the price for books, lab manuals, etc. I understand colleges have to make that extra money for nice courts, instruments, demonstration models, tutors, bus fairs for students but most college students cannot afford textbooks for classes that require them. There are many things I would not change about WTAMU. The staff, faculty, students, tutors, and the many helpful speakers they have on campus are dedicated to helping students find their own path! They give helpful feedback on where to look for jobs, who to contact, what to apply for! They also have resources such as resume updating, job searching, practice interviews, and so much more! I would not change how helpful and friendly this community is!!!
Excellent	Criminal justice	Better food in the cafeteria to help give the students energy to do their work would be a great improvement. And the biblical views of the president should definitely not be changed.
Good	English (language and literature)	Let the LGBT community host a drag show.
Good	English (language and literature)	Better WiFi would allow me to more consistently get work done. I'm serious, it's really bad here. I've loved a lot of my professors, and the best things about them have been their passion for the subjects and clear obsession with a wide array of aspects of the topic. They tend to pick engaging materials to learn from and deliver the lecture in an easy-to-listen way. They go on related tangents that are fascinating and indicate a lot of time researching just for the fun of it. Pretty much all of them have been very attentive to my needs related to my hearing loss. That shouldn't change, it's been a breath of fresh air.
Good	History	one change that would improve the educational experience at this institution if implemented is more support for students who have experienced various difficulties in understanding the subjects covered in classes.

# NSSE 2023 Student Comments

## End-of-Survey: First-Year Students

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Good	Other fine and performing arts	The School of Music at WTAMU is very performance based, even if you're not a performance major or a music education major. It would be nice if performance wasn't so pressurized and stressful when that isn't even my focus for my degree. I would not change the required courses for my degree though, I love my classes.
Good	Biology (general)	One thing I would change is the way some professors provide information. Some students learn certain ways such as visual or hands on learning. I would prefer teachers try to accommodate for those students. I would also change the way professors go about teaching, some just read info off slides and we have to take notes from them. I don't believe this is a very effective form of teaching as I could do the same from my dorm room.
Good	Agriculture	I honestly have no idea as my experience with education on this campus has been amazing.
Good	Agriculture	The teachers should be able to give students who made it to class thr full notes if they have a difficult time with having to fill multiple things out. Everything else is fine
Good	Other agriculture and natural resources	A more cohesive path with professors would be nice.I like the student involvement.
Good	Other agriculture and natural resources	One change that would really help the experience at WTAMU would be increasing the amount of parking spaces available on campus. The large amount of programs here to help the students should not be changed.
Good	Other biological sciences	One change I think is the food. The Cafeteria isn't horrible but it's not great. The cafeteria is a wonderful place to hang out with friends/do school work, and if you made that more enjoyable in return students might spend more time there and study more often.
Good	Computer science	Invest more into the E-sports program/ Do not remove it
Good	Computer science	I do not believe that this institution needs to improve on anything that I have experienced so far.
Good	Psychology	Stop focusing on frivolous politics. It's pathetic to see the president act recklessly to incite distress in students over something that everyone I've talked to had no idea was even happening. If you don't want beliefs to be shoved in anyone's faces, then you can't allow christian students to knock on dorms to hand out papers asking people to attend their church, either. I don't want this to be the case, but if they dont want beliefs to be shoved in anyone's faces, they should at least try to act like they aren't completely biased towards a political and religious belief. What a joke. I came here for education, but apparently the president is more concerned with politics.
Good	Psychology	I feel that someone should reach out to the students more often.
Good	Psychology	One thing that should be changed is the cost of textbooks. One thing that should not be changed is the tutoring services.
Good	Psychology	This institution is small, but it does not do much to prevent that feeling. Classes feel limited when you only have one time slot or professor to choose from. In the same sense, it feels easy to get lost and loose social connections. Something that is great though is the affordability of the university and the care it has for the diversity of its students.
Good	Psychology	id change how expensive things are it effect's students in more ways then one
Good	Accounting	i think wt does a good job educationally. i think all the professors want us to succeed and do the best to help us achieve that
Good	Entrepreneurial studies	I want to start with the one thing that I most definitely would NOT change, it would be the conservatism throughout the college. WT is not known for "raider rash" or other nonsense like that. It also does not allow for men to dress as women and dance sexually and inappropriately. I would choose WT again and again for this major reason. One thing that WT be improved would be the mandatory 2-year stay in the dorms, and the new rearrangement for majors throughout the dorm halls. As a student that is paying to stay in the MANDATORY dorms for two years not just one, would really love to see a change in these rules. Not only is it more expensive to stay here, but also not convenient for students. I think that this change would improve my educational experience because I would have to worry about finances and meal prepping less, and focus on school more.

# NSSE 2023 Student Comments

## End-of-Survey: First-Year Students

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Good	International business	One change that would most improve the educational experience would be enhancing the honors program and the living conditions at Conner. I would also change involvement and handling with First Generation college students. Needs to be improved and more involved with first generation students. Also need more group involvement with organizations and programs that help students.
Good	Management	One thing that should be changed is the lack of organization throughout blackboard. One thing that should stay the same is how small classes are.
Good	Marketing	Making classes more engaging and not lecture-like.
Good	Broadcast communications	better ideas for the student body. The helpfulness and kindness of the staff.
Good	Broadcast communications	i reall dont know
Good	Other communications	I feel like I don't have anything that should be changed, but I also don't have anything I want not changed if that makes sense.
Good	Other communications	one thing that can Improve my education is less lectures about the topic instead use the topic to help develop a creative mindset with the topic.
Good	Early childhood education	I believe having longer class periods will help the institution's students and professors. Most of the time the professors never have time to finish teaching us and telling us what they want to, with 10-20 more minutes it might help. One thing we shouldn't change is requiring freshman to live on campus their first year, it's really helped me go to class and meet so many new people!
Good	Early childhood education	I really enjoy the environment and the community between the professors and students. It feels that professors genuinely do care about their students and their learning. I do wish that in some core level classes we did more hands on learning especially with my degree in education!
Good	Music or art education	If learning was held to a higher standard overall. Size of the school should not change.
Good	Music or art education	The faculty does a great job, but i believe some of them don't care which doesn't mean they're all bad, but some are.
Good	Other education	This institution provides an amazing support system and I would not suggest changing it. WT has so many resources to go to in which the people make you feel heard and seen not unimportant and stupid. I would change the knowledge given to freshman's on the importance of GPA and how many hours is a lot and how many are maintainable especially coming straight from highschool.
Good	Civil engineering	none
Good	Mechanical engineering	I personally think that West Texas A&M university is the ideal college that anyone would want to go to.
Good	Mechanical engineering	One thing I would change is advising parties within the colleges, today I had mine for engineering and I felt very rushed and ended up not even being green lighted. I do however think it is helpful to have the professors of your college give you their input. One thing I would not change is how organizations encourage you to join. I felt very wanted and almost overwhelmed when trying to find my place among the campus. It is very welcoming as an incoming freshmen.
Good	Mechanical engineering	The first change would have to be the housing, more study rooms in the dorms would be great. The one thing I would not change is the academic environment and the welcoming feeling of the campus.
Good	Other engineering	One thing I would change is to put more parking spaces so people won't have to park off campus and worry about walking 10-15 minutes just to get to there car. I would not change the professors because every professor that I have had has demonstrated their teaching abilities well and always makes sure that students are understanding the course material.
Good	Other engineering	I believe wt does a fantastic job of having a welcoming environment but not enough is done to convince others to stay and stay focused too much on trying to keep freshmen here and appealing to them and not the returners who have been here. That's how it feels and has felt for some other friends anyway.
Good	Health science	I would change the lack of support for Greek life here on campus and encourage it more. I wouldn't change how much help the I situation offers for tutoring as well as the encouragement to get involved in campus.
Good	Kinesiology	Nothing should be changed in my opinion.



Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Good	Nursing	How fast the teachers should give results of tests should be increased. Length if class time is just right, I don't think that should be changed.
Good	Nursing	One change could be doing more projects or discussions as a group so it builds a better sense of community rather than just lecturing and nobody in the class gets a chance to bond and build relationships. One thing that should not be changed is the professors and staff offering help through programs such as the writing center and math lab as well as counseling services and other services offered on campus.
Good	Nursing	One change I suggest is realizing not every student learns the same, even though some professors have taught the subject, and know it like the back of their hand, is students have not. Some high schools did not offer the things you'd think we should know or would know coming to college, for some of us this is our first time learning or hearing anything about a certain project, paper, assignment etc, not to mention many students are first generation students. One thing that should not be changed is the small classes, it's easier to memorize who's in your class and become familiar with your professor and the students around you, instead of seeing new or different faces every day, it's kind of comforting being around the same people especially for students like me who come from smaller schools with smaller classes, it brings a sense of relief and relief from social anxiety
Good	Nursing	Explain exactly what they want on an assignment, paper, or review. How can we do extraordinary if all they do is read a slide right out of a book, and then give us a vague review?
Good	Nursing	Better wifi, sometimes it's difficult to access blackboard due to a weak wifi signal. Something that should not be changed is the dorms.
Good	Nursing	Provide more information and make accessing information about scholarships more available.
Good	Veterinary science	More professors and more classrooms in our classroom center
Good	Veterinary science	Taking into consideration the 4 year plan for pre vet students as chem II is not offered during the summer and many students have to go elsewhere to take it.
Good	Veterinary science	More affordable for students who want to dorm alone. Some people do not do well with having people in their space. The faculty should stay like they are and they are so helpful.
Good	Veterinary science	I would change some extra opportunities by putting them on weekends because people who work nights can't go to many events because they have to work One thing that should not be changed is all the services provided
Good	Veterinary science	To be changed: have all club meeting days and times listed on a website so I can know when they are and not rely on hearing word around campus about meetings. Since sometimes I never hear about meetings until after they happen. To not be changed: n/a
Good	Veterinary science	I have nothing
Good	Veterinary science	I would change the lack of lecture videos or notes that are available for students that miss class. It's not always possible for students to get to class due to sickness or other troubles but they should still have the equal opportunity to have things explained to them.
Good	Social work	more inclusivity
Good	Computer information systems	Mostly the problem for me is if they constantly hand out homework. It just puts me in a system of absorbing that information for a little bit until I finish that assignment then forgetting everything that I read by moving on to the next assignment. The one thing I like is how easily I can contact my instructors and how lenient they can be when you talk to them about your situation.
Good	Computer information systems	Y'all should stop focusing so much on dad gum "minority" crap. Real skills don't need that woke crap.
Good	General studies	The one thing I would change would be more instructor interaction. I would not change the format for the online courses.
Good	General studies	N/A I think our school is very understanding when it comes to our education. I feel like sometimes the students take advantage of that understanding.
Good	Undecided, undeclared	Include more instructions from the teachers and would give less reading. It is difficult to memorize so much reading. I would not change quizzes as they are very helpful
Good		I believe everything is going pretty good.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Fair	Arts, fine and applied	I wish lunch could be longer, especially since it can be hard to wait in line and try to eat and rush to class at times since lines get long. Also having more places to eat on campus that accept dining dollars would be lovely since eating the same thing repeatedly can get tiring. Also allowing the taps to be used on guests would be nice since 5 guest taps are too few so allowing guests to use our main taps would help students use them before the end of the school semester. The teachers should not change as they are a great factor on campus.
Fair	Arts, fine and applied	Better help with first year advising help
Fair	Biology (general)	More passionate teacher's for beginner level courses. More "beginner" (english, gov, history, etc the useless ones) classes available online.
Fair	Microbiology or bacteriology	WT's president has a massive emphasis on acquiring new students but not on student attendance longevity. By insuring more funding for equipment and supplies for the non-agricultural hard sciences. WT will have a greater chance of students fully graduating from WT instead of transferring to another better institution. However the WT faulty (except for the president) does ensure a safe environment for all races and sexual orientations.
Fair	Computer science	One thing I would change is allowing freshmen to live off campus as it would greatly improve the QOL here, and one thing I would not change is the emphasis on attending campus events such as sporting events as it helps students grow in togetherness and camaraderie.
Fair	Mathematics	I believe we should stick to what we are supposed to be taught instead of sidetracking and trying to push an agenda. I have a class where I have no idea what to do simply because we are never taught anything we are supposed to be taught. The teacher gets caught up with sexualities and racism and ends up getting side tracked. It makes it very hard to enjoy and learn in the class.
Fair	Physics	Give more encouragement to students to go to help labs
Fair	Other business	one thing that should be changed is the housing requirement. last semester i struggled with my roommate because i wasn't allowed to move off campus and be alone, which is when i am able to focus the best. my roommate was cutting herself and depressed, which made me fall into a large spiral as well. this next semester all i've wanted to do was move away from people, and i cant because i don't have the credits or the age and the requirement calls for being 20 years old. i think it is stupid to have more than two semester requirements living on campus, especially for people like me who enjoy being in solitude and work better that way. one thing that shouldn't change is student med
Fair	Communications (general)	If we can have more days to take the test rather than just one dayThe ability for us to choose what time we want to take school should not be changed
Fair	Other education	I think we should improve being a little more lenient when we come to you with other problems for not getting the work done. I think we are doing good and shouldn't change
Fair	Mechanical engineering	I feel like everything should be cheaper. I have a tuition and fees waiver and I still have to take out a loan of \$5000 per year and that doesn't include books and scantrons and food for the weekends. I live 7 hours away from home so I can't always go home for breaks, so it makes it hard on me when the dining hall isn't open during breaks. I paid a lot of money for my meal plan so I feel like the dining hall should be open more often than it is. I also think that every room should have a sink at least, and it'd be great if more dorms would have private bathrooms in all the rooms. It would also be nice if the dorms had full kitchens so students could bake and cook when they wanted.
Fair	Mechanical engineering	In depth explanation of lessons instead of going over the surface and expecting student to already know the material. That is unless it is required to pass a certain class before going on to the next, for example Calc I and Calc II.
Fair	Dentistry	One change that would impact the educational experience for me would be expanding the school and keep the university active during days where students feel alone and have nothing to do in the weekends. As well the JBK needs to enhance in its space with students and keep a safe, respectful, and clean environment. One thing that shouldn't be changed would be allowing students to work at the university.
Fair	Kinesiology	Professors should all provide extra credit assignments because not every student is a good test taker despite a learning disability or not. Also, when it is just a lecture and your grade depends on 3 exam grades, taking that course is not fun. The thing that should not be changed is the professor personality's, they are all pretty great.

# NSSE 2023 Student Comments

## End-of-Survey: First-Year Students

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Fair	Medicine	I think this is an amazing university I would not change nothing because y'all have one of the most Wonderful professors and services.
Fair	Nursing	Honestly, Canopus is doing a lot of changes right now but I kind of like it the way it is. If I had the change something I would change some of the intermuals that are offered on campus. On thing that I thing should stay the same is the landscape inn. Campus is so pretty.
Fair	Criminal justice	One thing I would change to improve educational experience is group projects for freshman. Although it sounds random, I think that all freshman classes should require a group project at the beginning. I feel like it would force students to talk to new people and give them the opportunity to learn how to study. In this institution you need to learn how to learn not just memorize information so I think this would be a good way to help freshman. One thing I wouldn't change would be all the access to tutors or labs. I genuinely think that they help students tremendously.
Fair	Forensics	I feel like the biggest change should be about students being able to voice their own opinions even if it's not for educational purposes, and i don't think anything else should be changed.
Poor	Computer science	Fire Walter Wendel now.
Poor	Finance	i would change the amount of help that students get when they are struggling with mental health or getting into this community. EVERYTHING SHOULD BE CHANGED
Poor	Kinesiology	I think one change I would make is having professors actually teaching and not talking about their personal life so much. One thing I wouldn't change is the size of the classes.

# NSSE 2023 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Arts, fine and applied	More communication when available, and all course work should not be changed because they are taught by dedicated instructors. :)
Excellent	English (language and literature)	I don't know. I'm working through my capstone, so my brain power is limited by that.
Excellent	History	I was a History-Ed major for 3 1/2 years of being in college at WT and just recently had to change my major to just History because of events that happened in the Education Department. Although I love many of the professors in the Education Department, the testing policies of the department is where my problem originated. I knew going in and from the beginning that in order to be eligible to Student Teach my senior semester of school, I had to be test completed. Test completed means that I am finished with my PPR exam and my Content exam by the time it is my time for student teaching. This would be less of a problem if their testing procedures were more ideal of circumstances for some students. I was a full-time student taking 15-18 hours every semester, working, having somewhat of a social life, trying to maintain good grades while also trying to study for a content exam that would determine if I can student teach or not. I not only was not given proper materials to study for my exam, but in order to take content exam, I have to make an 80% or higher on a practice test first. I want to clarify something, the Practice Exam is not a problem. It gave me good exposure to what the test is like for the real exam. But if the department was as committed as they claim to be for students who need to pass their exam to student teach, there would be multiple opportunities to test when needed, along with students like myself who is in the History department along with the educational department, better study materials for those taking the exam. There are also multiple sources that the Practice test that is given is nothing like the real Content exam that is expected to pass. How can I study for a practice test if all of my study materials are catered for something different? I was sadly unable to pass my real exam in time for student teaching, and if I wanted to still graduate on time, had to come up with another solution. In my opinion, I think that those students like me that lack a single exam, deserve more time to study for it while doing student teaching. It was obvious within the department that student teaching was one of the best experiences to land a job post-graduation. Not only are valuable classroom management skills learned and developed, but the chance to be a teacher in a safe learning environment with a mentor teacher is a valuable experience that even makes not making a paycheck worth. That opportunity of growth was taken away from me because of an e
Excellent	Biology (general)	I most definitely think that the amount of homework given should be increased. Homework, quizzes and project help boost the overall grade for students, and I think that's very important. In most of my classes I have only had exams which is unfair because some students might have test anxiety or are just bad test takers overall therefore, they do bad in the class. Just because they don't do well on the test doesn't mean they don't know the material, and I think homework would help prove that.
Excellent	Biology (general)	I think that the only thing that should be changed is the availability of our degree-specific advisors, they were so important in getting to the finish line for me but it takes weeks sometimes to see someone. The thing that I would never change is the dynamic that the university provides, with classes available to individuals in all situations, this is the best university I've ever attended.
Excellent	Biology (general)	none
Excellent	Biology (general)	So far nothing
Excellent	Agriculture	I love my experience at WT! I've had some up's and downs but it's all good
Excellent	Agriculture	I believe the amount of students at this institution should change and not negatively but positively. More people should join this institution because of how great it is. The one thing that should not be changed is the amount of careless faculty put into you as a student and person both in school and out in the real world
Excellent	Environmental science/studies	I would not change how the faulty and advisors help students. Having another printer at the Ag building would have been nice.
Excellent	Other agriculture and natural resources	Having the business major professors go over math problems. They assume everyone knows whats going on and so they rush the lesson. Having the classes in person because online is not the best way.

# NSSE 2023 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Computer science	When introducing new instructors, don't make too much work. One thing that should not be changed is the collaboration
Excellent	Political science	I cant think of anything for either
Excellent	Psychology	One change that would most improve the educational experience at this institution might be to have some acceptance and accountability on the side of faculty and administration on certain campus issues, but one thing that should not be changed is the efforts and opportunities made by the school and school organizations to promote inclusion and diversity.
Excellent	Psychology	I would have liked to have Student Instructors available for my classes (psychology). The community professors have built with their students is incredible in the psychology, education, and social work classes. Even in the cores, my instructors were extremely helpful to me and graceful when I struggled.
Excellent	Other social sciences	open up all assignments at the start of class so students can work at their own pace. The presence of the online program should not be changed
Excellent	Accounting	I have enjoyed my education here at WT. One thing I would not change is the availability of the staff to help and guide us to where we want to be at. The only one thing would be to change the professors who do not wish to teach. The 3 years I have been here I only had a one bad experience with a professor she literary told us that we had to learn by reading and take 4 exams and she did not care if we talked to the dean about it because they were not going to do anything about it.
Excellent	Accounting	Online study sessions. Evaluations
Excellent	Accounting	Listening to students concerns and acting upon those concerns. The culture of WT is great. I live how I've felt welcome here from the beginning.
Excellent	Business administration	Most online classes do not have lecture recordings. Most classes are simply "read the book, take the test." Recorded lectures should be a requirement for instructors of online sections.
Excellent	Business administration	One thing that should not be changed is the scheduling of classes in terms of hours of the day. There is a good system of classes scheduled and spaced out throughout the day that allows for smooth transition between classes. If one thing were to be changed, it could be a resource for student athletes to utilize to assist in any missed material when traveling.
Excellent	Business administration	Some instructors that teach online should communicate more about expectations, assignment materials.
Excellent	Business administration	Suppose you want your university to be competitive and attract the best students. In that case, your system must look at the satisfaction and dissatisfaction associated with the technology, processes, and interfaces between the students and the administrators, and faculty. Faculty and staff time is limited. Minimizing the amount of time spent on mundane interactions (i.e., routine questions or tasks) frees time for meaningful interactions that truly build a relationship with the student. Offering alumni engagement opportunities can help. Students are understandably uncertain about what comes next. Will they graduate? Will they find a suitable career? Will the career help them earn a living? Students want to see the potential for success and growth, so set up avenues where they can chat with alumni that have gone on to enjoy great achievements. The way teachers are able to get their materials out to students should not be changed. I witnessed many different forms of communication from professors, each in its own unique way. Creating a "uniform" way of communicating with students would be damaging.
Excellent	Finance	Availability for online courses should stay the same. Not all, but some instructor response times via email.
Excellent	Finance	There should be more certifications offered after a bachelor's degree. The online flexibility should not be changed
Excellent	Finance	None that come to mind
Excellent	Finance	I would change the price of tuition. One thing I would not change is how the school involves online students in on-campus activities.

# NSSE 2023 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Finance	I transferred here my Junior after being at Amarillo College. I knew no one and never got connected. Never been to a sporting event or anything at WT outside of going to class. I am a shy person and don't know anyone so I wouldn't go to anything like that on my own. What I would change is maybe something that would be required for Transfer students might be helpful. Like Buff Branding but for Transfer idk. What I wouldn't change is the class sizes and how intentional the professors are with us. I have had some professors take the time to get to know all of our names and a little bit about us and it made that class 10 times better and helped me learn much more.
Excellent	Management	One thing that I would change is how people learn and what professors they would prefer to have because people learn in different ways. Sometimes I feel like faculty members do not like the idea that people want to take a course, but are picky with who they take. One thing that should not be changed is how professors give the overview of the class that way students know what to expect.
Excellent	Marketing	See answer from previous questi
Excellent	Marketing	na
Excellent	Marketing	I wouldn't change anything! I have had a great experience!
Excellent	Other business	I have enjoyed my learning from WTAMU so it is hard to come up with something that needs to be changed. I would not change the instructor videos. I have enjoyed them and have learned a great deal from watching those videos.
Excellent	Other business	One thing that I feel would benefit from change is reaching out to students that you know normally do better in courses. Professors/advisors grow a familiarity with specific students, and all students have advisors. More outreach of concern would be appreciated when a student is slipping. One thing that I feel should not change is the availability that our professors will provide for students to spend time during school hours with them.
Excellent	Other business	Lower cost.
Excellent	Mass communications and media studies	One thing that would improve the educational experience at WTAMU would be to make the learning about different cultures and lifestyles more prevalent throughout the whole University. The bulk of my classes were either in the political science or communication departments which had a larger emphasis on these topics, while some people I know from the ag department and such have next to no exposure to these ideas. Based on some shall we say troubling things that come out of their mouths, particularly on a study abroad trip I was a part of, I believe it would do well to make these lessons more universal. One thing I would not change is the KWTS radio station and special shows we broadcast. Although radio is nowhere near as popular as it once was, being a special show host has been one of the best college experiences I have ever had.
Excellent	Other communications	One thing that could be changed is that the way assignments are turned in are the same across the board.
Excellent	Early childhood education	I don't have anything to change.
Excellent	Early childhood education	I would love for there to still be in person classes offered. Many of us still enjoy meeting our professors and classmates in person.
Excellent	Music or art education	I would like there to be better opportunity for students to receive guidance when it comes to course taking. I think there are a lot of great thing at the school. Always continue support students who need it such as the faculty members have done for me.
Excellent	Physical education	N/A. I think the best thing about the school is that it encourages student involvement in every area creating a good community feel that in return makes it easier for students to want to perform well in class so they can continue to be a part of the University.
Excellent	Other education	I worked a full time job while attending WTAMU. I would like to see more online classes or classes after 5. The school needs more flexibility. Other than that I really loved my time at WTAMU and I would not change anything else. I felt prepared for the work that I was required to do.
Excellent	Other education	It is very hard as a Transfer student to complete my degree on time. I am having to add one full year and still am taking 17-20 hours a semester until the end. Some classes demand alot of time that I dont have to give, other classes come to me easily and I do little work outside of our meeting times.

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Other education	I would have to say that one thing that could be changed is that if technology is to be used for an assignment, it should be explained in detail for those who are not tech-savvy. For example, in my online class this semester we are having to record videos in a specific way, but I had never done it before. I had not been exposed to a lot of technology because literally almost everyone in my family are middle aged or elders. I am one of the members of my family that is the best with technology but that is not by much. I only know basic things. One thing that should not be changed, in my opinion, is student-teacher and student-student engagement. I believe that it is very helpful to be able to have these outlets for succeeding on assignments or with other things involved with the campus. Interaction is key to having a high-functioning campus that suits peoples' needs in an effective way. It is good to be able to include people. It makes people feel more welcome when they have people to go to or to interact with.
Excellent	Civil engineering	The college needs more parking and should not require a arts class for stem majors
Excellent	Civil engineering	Offering a course which focuses on foundations. Everything else should not be changed.
Excellent	Mechanical engineering	I would have liked to have taken courses involving Aerospace Engineering.
Excellent	Mechanical engineering	Love it here
Excellent	Mechanical engineering	Stop the Racist activities
Excellent	Mechanical engineering	One thing that should be changed is
Excellent	Mechanical engineering	Change: The overall budget and publicity of the Engineering department. Both should be significantly increased. WTAMU is a gold-mine for engineers and I will forever recommend any younger people who want to be engineers, to attend and graduate from WTAMU. Not Change: The engineering program as a whole, it is extremely well established, built, and maintained through excellent professors and peers.
Excellent	Other engineering	More online classes for engineering, would not change atmosphere
Excellent	Healthcare administration and policy	Stop making students take classes that do not have anything to do with their major. As for me having to take another math class even though I already did take all my math requirements before transferring to WT. Or taking electives that do not need to be taken. Student loans are already bad enough and going to break the bank. Also look into financial aid. I make almost poverty level income and was told I did not qualify for anything except money I will have to pay back. South Plains College I never had to pay back money due to my income but here I am having to.
Excellent	Kinesiology	More professors should talk about campus resources; this would help students connect more with the institution, students need help, and that is what resources are for. Students may feel confined to a classroom and need more motivation to look for a campus resource or organization that is seeking to help them.
Excellent	Nursing	One change I would implement is more focus on mental health. One of our classmates committed suicide about 2 weeks ago; since then we received a lot of support as a cohort, but we should have been getting that support prior to her death. I think the senior 2 semester for nursing school should stay the same with the same professors because they're all fantastic.
Excellent	Nursing	I have had a great experience and do not think anything should change.
Excellent	Nursing	One thing that should not be changed is the support from the faculty and staff of WTAMU, it is excellent. One thing that I would like to see improved within the nursing department is the way some of the professors interact with their students. Often times, we feel that we are talked down to and when we attempt to, not argue per say, but get our point across we feel that certain professors are very passive aggressive toward students. It usually seems to be a "my way or the highway" case, like our thoughts and opinions don't matter because we are the students.
Excellent	Nursing	My experience at WT has been great and I wouldn't change how connected the teachers are with the students. Honestly I wouldn't change anything about the school.
Excellent	Nursing	Have teachers show more example of assignments. Keep all online education an option.
Excellent	Nursing	I think it is great overall but definitely do more to make sure students know about the benefits of student medical services and student counseling services.
Excellent	Occupational therapy	Nothing

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	Veterinary science	If I could change anything it would be more group projects to learn from each other in the class and be able to understand the information that fits us the best. I believe if you can teach it then you truly know it. One thing that shouldn't be changed is the time for in person classes. I think it is enough time to really get into our discussion without having to feel like we need to over do it and just fill the time left.
Excellent	Veterinary science	I think that one thing that needs to be changed is more campus wide events. One thing i think is just fine is the overall aspect of kids being in class.
Excellent	Veterinary science	The overall parking
Excellent	Veterinary science	Should: More club exposure systems.Should not: The advisor experience.
Excellent	Veterinary science	The one thing I would have liked to see change about the educational experience is the ease of orienting and acclimating transfer students. The one thing that should not be changed about the institution is the encouragement to be involved in the campus and the notifications about upcoming opportunities.
Excellent	Veterinary science	Helping faculty understand how to appropriately communicate with students would improve the educational experience. Something that should not be changed is the 4 day class schedule as it works well.
Excellent	Veterinary science	Providing additional parking
Excellent	Veterinary science	I believe having a set staff or faculty to come to students to make sure that they are properly experiencing a good education environment, not just during greenlighting. The commitment staff and faculty has for their courses and students, making sure to reach in different forms of learning.
Excellent	Veterinary science	As many in person classes as possible, and push the students that are intelligent.
Excellent	Veterinary science	1. They should get better advisors. Stop letting students pick their own schedule on Buff Portal. It is outrageously stupid, and we wonder why most students are graduating in 5 years.
Excellent	Other health professions	The main change I think would be the most helpful would be offering the extra classes such as money management and other things such as that at more available times. Music major schedules vary greatly from other majors which prevents us from attending many of these. I would not change the campus culture at all. This is a very open and welcoming environment due to the wonderful staff. This is very important!
Excellent	Criminal justice	Having a President that takes the time to send an email defending his thoughts about "drag shows" on campus should be changed. It was pointless and made him sound ignorant. The affordability should not be changed.
Excellent	Criminal justice	Honestly, I do not think any changes need to be made. The quality of instructors does not need to change. These instructors are amazing.
Excellent	Public safety and emergency management	None.
Excellent	Public safety and emergency management	It would be really cool if certain courses required for a degree plan weren't only offered in either the spring or fall semester. That added a lot of stress to the experience. I don't know if that's a feasible change but it would certainly be welcome and accommodate students' schedules. I think that the advising services are spectacular. I wouldn't change a thing about them. I've never had an advisor shirk their responsibilities and I've always had my questions answered to the "T" in a very timely manner.
Excellent	Computer information systems	Nothing. Overall it has been great.
Excellent	Computer information systems	Personal experiences/situations explained by instructors and how the course prepares you for a job after school.
Excellent	Computer information systems	One change that could improve is more activities or "tests" to see what major fits each person better. I know I switched my major three times because I didn't know what worked for me and I didn't know how to find out. One thing that should not change is the tutoring center, WT has wonderful tutors that help even when it doesn't benefit them and they really want to make sure you succeed.



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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Excellent	General studies	I think WTAMU is a fantastic institution to continue your education. The faculty there is superb and very attentive to student success. It also encompasses a wonderful community within its institutional campus. I have had tons of great memories made here, along with many lifelong friends. I do not think there is one negative thing to say about this institution. All of the professors geared their attention to getting every student to succeed. They are all very understanding, from what I have experienced, and are very approachable. The services provided to students are very much helpful as well. When I was in a crossroads about my future, I got in touch with the Career Services. They were awesome and very helpful in providing with different ideas and suggestions of careers I did not even know existed. I am definitely proud to be a WTAMU Buffalo!!
Excellent	General studies	There is not anything that i would change this was the best college I have ever attended.
Excellent	General studies	Nonw
Excellent	General studies	I think if there was some way to access CLEP testing resources for some courses would be very good. Any credits for real world experience that is substantial for returning/older students would be very good. University of North Texas has a degree completion program that is geared towards working professionals. While I am close to completion it would have been easier on my family during the time I have been working on degree completion as well as financial expenses (paying as I go because I still have student load debt from my first rounds of college).
Excellent	General studies	Student organizations sometimes can lose track of their new recruits. I have often tried to join and never received information on meetings or group activities. WT offers many support services rhat useful, though I never took advantage of that, they are great.
Excellent	General studies	since all of my classes have been online because I also work full time it would be helpful if more upper level classes were available online. There is also not a great variety available online during summer sessions.
Excellent	Other, not listed	Watch more videos over topic
Good	Arts, fine and applied	I don't believe I have been here long enough to give a good answer to this question. But I think collaborating between different departments, or encouraging more departments to take advantage of the graphic design department would be excellent. I think the internship requirement and the level of approachability between students and faculty and professors is balanced.
Good	Arts, fine and applied	Having diversity in dorms not having to be in the same room, dorm as your major, or year. People won't always be friends with the people they see in the same classes or the same year, friends are usually from other majors or years just because that's how things are when having different courses every semester. That way if they ever decide to change their major they will already know some people from the major they are switching to and different ideas from other majors will give them a different perspective on something they are working on. The thing that shouldn't change is the mobile app.
Good	Arts, fine and applied	This school should better support of lgbtq+ students! ( more gender neutral restrooms, not canceling charity events, ect) I don't know about any mental heath support type things at wt either. The professors are great so don't change that.
Good	Spanish (language and literature)	Advise better on minors.
Good	Other fine and performing arts	To actually follow the students evaluations and to make students aware of them. This year, I unfortunately chose a biology professor who is not very good at her job. I looked up the student evaluation results and come to find out she has a 2.27/4 rating. I did not even know you could look those up. I think advising students to do research on their professors will help them not get ones that have a hard time teaching.
Good	Biology (general)	This institution should include and encourage more ethnic and diverse friendly groups, activities, and sororities. This school shows little interest and appreciation for any other culture or race, this makes minority students not feel so welcomed in a small conservative and already racist town.
Good	Biology (general)	One thing that could change is when you offer certain classes for example organic chemistry because if you fail and have to take it again you have to wait to take it thus causing you to get behind One thing I would keep is things like the Help lab because it's very helpful if you have questions

# NSSE 2023 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Good	Biology (general)	One change that would improve the educational experience would be that in more lectures there should be more hands on and critical thinking lessons and experiences. It would dramatically help to further understand material rather than only writing notes and intaking more and more information from a PowerPoint. One thing that should not be changed is the set up of student teaching assistants and tutors. Having labs and tutoring centers run by students has allowed similar mindsets to explain difficult topics to help us learn from a different perspective than only from our professors.
Good	Biology (general)	One thing that should be changed is the quality of advising services! I had an advisor when I first began here that had poor communication skills. He then retired and I was pushed onto another advisor that was FAR WORSE! The first time we met I told him what I would like to do when I graduated and he told me that my grades were too bad and that I wouldn't be able to pursue that career. He made me cry the first time I ever met this man, very uncalled for and disrespectful. One thing I wouldn't change is the Greek life on campus, it is the one thing that I was/am apart of that has truly brought me joy through my college experience.
Good	Biology (general)	More funding to the science department!!!!
Good	Biochemistry or biophysics	Replacing Walter Wendler as president of this university. I think the student body and community of this university are great and should not change.
Good	Natural science	one thing i would change was the interactions with my advisor and one thing i would not change would be the professors i would have!
Good	Other agriculture and natural resources	If my advisor would have responded to my requests to help advise me so I wouldn't have to overload credits right before graduation.Love the major options
Good	Other agriculture and natural resources	The one thing I would change is to figure out a better way to help students who struggling academically with better resources. The one thing I would not change is the connections with employers.
Good	Other biological sciences	I would like for there to be more extra credit or more assignment opportunities and not have your entire grade for a course based on 3 exams, I feel as if that does not accurately reflect learning. Something that should not change is the community, the professors and staff care about the students a lot and its easy to form a working relationship with them and it becomes easier to have meetings and talk to them when there is confusion.
Good	Other biological sciences	More inclusion and diversity, less racism and homophobia would be nice for sure.
Good	Computer science	I think I had trouble really knowing what classes I would need to take each semester and how much more I had to go. Professors act as advisors which seems reasonable but I think a distinct advisor may have been better. Most everything else worked well enough.
Good	Computer science	The educational experience could be improved by focusing on organization within departments. Encouraging involvement should not be changed.
Good	Computer science	To improve the educational experience, I would want senior classes to have SI sessions so that I can fully understand how to complete assignments. One thing that should not be changed is there is a substantial amount of events for students to participate so that's one thing that shouldn't change.
Good	Psychology	Better integration for transfer students, what shouldn't be changed is the opportunity to take classes online.
Good	Psychology	Having more opportunities to take classes online.

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Response to

*evalexp*

Major

Comment

Response to <i>evalexp</i>	Major	Comment
Good	Psychology	The attitudes of the administrators in charge of departments, billing, financial aid, etc. As a student, I am paying to be here to learn and earn my degree. Some of the fees I pay are ridiculous then I spent \$550 on textbooks last semester alone. But it was fine because I was expecting to graduate in December until an employee really screwed me over and delayed my graduation without my consent or informing me until the end of October. At that point I had already made all financial decisions and had not accepted any loans to cover classes in the spring. (thank goodness financial aid had an extra grant fund) but this situation is absolutely unacceptable. How does 7 credit hours get lost? Furthermore, for the professors teaching classes, I am here to learn in a safe environment. I do not need or want my professor's opinions or agenda shoved down my throat. Keep your bias in check especially if I have to. Make sure your teaching all the facts and not selective facts that work towards your narrative. I was in a class last semester where the professor added in some information about genetic chromosomes, we were talking about gender and sexuality. He informed the class that there are not just two sexes and listed off several forms of genetic information (series of Xs and Ys in different orders) and claimed that this proves there are more than two sexes. However, this is only part of the information. Other than your typical XX or XY pairing, the rest are genetic mutations and make up 0.05% of the population according to the National Institute of Health (2016). This is not a significant percentage of the population and most of them do not even know they are living with this condition. If your going to teach your agenda, teach all of the facts that go with it.
Good	Psychology	I mentioned this before, but more rigor in courses would help a lot. Specifically, what I mean by that is more opportunities for students to critically think, and work for their understanding of a topic. Many of the courses I've taken at WT follow the format of regurgitating information or simply sharing your opinion about already established ideas. One of the most impactful courses I've taken in my lifetime. What is my high school AP physics class where my teacher would put us in situations to struggle through, learning something, and then follow up with the concrete information. That way, when we learned with the textbook said, it made more sense and stuck in our heads better. I would love to see this kind of approach to education taken by WT.
Good	Psychology	In-person classes should be allowed to record lectures for absent students even when they are out for non COVID-related reasons.
Good	Psychology	Dr.bryd
Good	Psychology	The biggest change that would benefit everyone's educational experience is a parking garage.
Good	Accounting	I would change the teacher style slightly to try and make it more open for everyone, but it would not change the friendliness of the professors and faculty.
Good	Accounting	The one thing should improve is having zoom meeting for online students be able participate in events going on.one thing should not be changed is how easy and helpful everyone is helping sign up for classes
Good	Accounting	More scholarships for international students, and more job opportunities.
Good	Business administration	Would change: I believe that more professors should allow students to see what questions they missed on the exams that are online.Wouldn't change: The ease of being able to reach out to advisors, teachers, and counselors.
Good	Business administration	I have no response for this. I think this school goes above and beyond to make sure students are included and supporting their goals.
Good	Finance	Better communication between professors and students, and the ability to be asynchronous.
Good	Management	It is a walk in the park education really. I guess make it more of university level and not high school which it feels like. High school in Sweden is tougher than college here.
Good	Management	I already answered this question with relation to online learning. (I am a 100% distant learner)
Good	Public relations and advertising	To improve: Creating more situations in which students are forced to engage in touchy topics.Not change: The professors that teach in Old Main.
Good	Other communications	Timeliness of grading could improve. Lesson structure and nature of assignments are good.
Good	Elementary, middle school education	Feeling more inclusive of everyone , the group organizations shouldn't change

# NSSE 2023 Student Comments

## End-of-Survey: Seniors

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Good	Other education	Should change: the “in-your-face” treatment of religion in the institution. The Wesley is a religious group that consistently tells people with mental and physical disabilities that they aren't worth being a part of their church. They've told me that because I am epileptic, that I'm going to hell and possessed by the devil. Religion should be an open minded community, not targeting those who are different. Should not be changed: the ELAR, Education, and Fine Arts departments funding. They are the most welcoming and understanding out of every degree plan. Without the support their support, I would most likely be dead. My mental health went to a point where I could barely get out of bed and go to class or work. They kept me going with love and support. They should actually be getting more funding than the Ag department, in my opinion.
Good	Engineering (general)	One thing that I believe would help myself as well as other engineering students is a tutoring center, like the math center, specifically designed for higher level engineering courses. A place like this where we can ask for help as we do our homework would allow us to better understand the material.
Good	Civil engineering	One thing to change: professors having more available office hours One thing to keep the same: the Tutoring services
Good	Civil engineering	The dean of Engineering has no interest in the college. She just uses it for her own businesses and never does anything for the students. She is driving the college into the ground by not supporting any student activities and actually discourages them. She has such a bad reputation that no one who graduates from the college of engineering will become donors and support the once they are alumni.
Good	Electrical or electronic engineering	The senior design class needs a lot of attention. Most universities provide two semesters for this class, and WTAMU makes it all in one semester. Even with the shorter amount of time they expect huge projects with massive 250+ page reports. The professors are little help and make the class much more challenging than it needs to be.
Good	Mechanical engineering	Having our senior design class be two semesters instead of one. For no changes I'm not too sure.
Good	Mechanical engineering	More parking spaces will improve everyone's time at WTAMU.
Good	Mechanical engineering	More emphasis on real-world applications would greatly improve the educational experience instead of mostly book problems. Going to visit local businesses that can show how our learning translates to the real-world should not be changed, such as the visit to Amarillo Gear Company.
Good	Mechanical engineering	One change would be to have better advisers for each particular college within the university. One thing I would not change is how hard my classes are as they are getting me ready for the real world.
Good	Mechanical engineering	I would say for the college of Engineering, I think having 3 Design classes for Mechanical Engineering is too much. Additionally Machine design having homework's, exams, a lab report, a mini design, and a final design with other classes as well was too much to do.
Good	Other engineering	I think it would be better if ET classes weren't at night because most of us are involved in organizations that meet at the same time as class.
Good	Other engineering	I believe that there should be more SI available in each class rather than select classes. One thing that should not change is the math lab.
Good	Health science	Stop charging 100% online students fees that campus students are being charged
Good	Veterinary science	Increase events and social outlets for students to attend to socialize. Heavier training for general advising guides. (I had a great experience with one advisor, but the others were not as good.) Do not change assigning advisors to students in accordance with major, but offer other advisors in the same department so it would be easier to change if needed.
Good	Criminal justice	Perhaps adding more availability of one class such as offering more class times. It was stressful having to hope the class you need didn't get waitlisted. So having more options can help. But doing this can be difficult.
Good	Public safety and emergency management	n/a
Good	Public safety and emergency management	More instructional videos like a lecture every week for the online classes. Right now it is heavy teach yourself from the text book and the professors just assign quizzes, exams, discussion, and papers. I feel like most students would get a lot out of a lecture video going over the material for the week.

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#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Good	Social work	Not all students are in there early twenties. Activities/Opportunities for older students following their dreams of higher education would be appreciated. WT has great communication skills and has been very effective either by emails or texts. Great job!
Good	Computer information systems	Use videos of class lectures.The Grades list for each class. It's about perfect. There's a spot for instructors to leave feed back on the assignment. I love the feed back. Plus it serves as a place where you can check what's coming up due. Often times the actual class varies a bit from the syllabus so having the grades list is the best real time indicator.
Good	Computer information systems	There are classes that are not offered but are advertised on the WT website. I didn't get to take the elective I wanted and instead had to do classes I never wanted. Fun and great experience but I feel a little cheated. But faculty/staff support for students should never change, students are more confident and willing to learn if they can have interactions with their professors.
Good	General studies	Cheaper tuitionOnline courses
Good	General studies	Replace Professor Henderson and Professor Arpero.
Good	General studies	Classrooms oriented towards learning and not towards grades would be helpful. Some classes do this. Others seem to treat it like a game where they have to keep certain knowledge a secret so you can be tested on it...instead of actually wanting you to actively learn and grow. writing assignments should remain. This is how people learn critical thinking skills.
Good	Multi, Interdisciplinary studies	Provide more classes online that students can enroll in if they are working full time while in school. The overall layout of the classes should not be changed. They are very organized and easy to follow throughout the semester.
Fair	English (language and literature)	As an English Literature student, I would appreciate learning more of the classic literature, i.e. Homer, Ovid, Homer, Melville, Milton, etc. Most of my professors are activist professors who construct their lessons and assignments around their political agendas.
Fair	English (language and literature)	The EPML Department is wonderful and should keep doing what they are doing. However, our university president often spreads messages of hate and bigotry, which is a disservice to our university and the students that attend.
Fair	Biology (general)	Better study options for advanced level classesBetter materials for labDont change the schedule. I like
Fair	Biology (general)	More student-professor engagement in class. Professors need to be engaged in science lab courses frequently because some student teaching instructors are a bit confused/unconfident with their teaching methods. I would HIGHLY change the way students are prepared for tests, because it is not emphasized high enough to study. No reviews and no proper study revisions are provided to students other than class notes. This institution lacks educational goals.
Fair	Biology (general)	I think more opportunities to have hands on learning and have assignments relating our major and future career oppurtunities with what we learn. Sometimes I feel that my learning is disconnected with the job world so learning it feels meaningless sometimes.
Fair	Environmental science/studies	Most of the basic courses I took were a major waste of time and money and I've often disposed the idea of taking useless courses, I could have been graduated a year or so earlier if I didn't need to take non relevant courses.
Fair	Other biological sciences	I like that the classes are small and provide students with a better relationship with professors, I think that the school is not very accepting of LGBTQ+ people or mental illness. There were times that I was struggling severely and my fellow students couldn't even help me to find reliable resources within the school. The school also claims to be inclusive but the only representation of the LGBTQ+ community and many other minority groups, are the clubs that exist, which the school often does not promote. If the school can afford to hand out mini bibles to students at every possible chance they can afford to provide resources for mental health. Also taking away the dorm printers was a really not cool move, and I will complain about it forever.
Fair	Computer science	one thing that should change is more female teachersone thing i wouldnt change is mainframe program

# NSSE 2023 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or

#### What one change would most improve the educational experience at this institution, and what one thing should not be changed?

Response to <i>evalexp</i>	Major	Comment
Fair	Psychology	I think a lot of the faculty should be held accountable. There are some instructors here that do not do their job, as someone who is supposed to help and teach others, well. I think that universities and colleges should utilize Rate My Professor more seriously. One thing that shouldn't be changed is that the student center provides a lot of nice school supplies and allows me to stay on campus to purchase those instead of having to lose my parking spot and drive somewhere else to get them.
Fair	Business administration	I don't have any comments here. I enjoy Wt.
Fair	Finance	Advisors should not be instructors. That is too large of a work load and it results in poor service that many students receive. One thing that should not change is the many different organizations offered to students
Fair	Other business	The biggest frustration with the music program here like any music program is that it is so embedded in tradition and classical music that it undeserves the seeming majority or students that are wanting to make music more recent than 1900s art song. Popular music is unspoken treated as inferior or without value which is reflected in the majority of the staff's attitudes and the chosen course material. Additionally, there are no optional courses to make up for this deficit in knowledge about history or composition. A professor from a previous institution said that music is like a conversation that has been going on since we got here. If this is true the staff has been ignoring the other half of speakers which has been the tradition for about the past 150 years. It's time to learn what makes the music today popular and how it ticks.
Fair	Education (general)	Most professors that are also advisors need to give their students better instructions and advice. The education advisors have been fantastic, but the advisors I had for nursing and premed were terrible. Don't change the ability to take all-online courses. They are life savers for those of us that must work full time jobs while attending college.
Fair	Elementary, middle school education	One thing that should be kept the same is the smaller class sizes. I like having a better chance for one-on-one time with the professor for help and more discussion. One thing that should change is the way my major is set up. As an education major, I do a lot of work and I have a lot of TEA requirements like testing, observations, and student teaching. If the college could take something not-so-necessary off of our plates that would be so helpful.
Fair	Music or art education	Idk more parking probablyDo not change online classes like music history, everyone should learn how to do an online course from that seriously amazing woman
Fair	Other education	I believe one thing that would benefit the school greatly would be communication with advisors it was probably the most stressful thing ever. Being told one advisor can't help to being given to another then another. It made me feel horrible and made it seem like they didn't care. One thing I wouldn't change is all the programs and events being run throughout the week I would definitely keep that around or maybe add more throughout the day !
Fair	Other education	Being able to expedite necessary paperwork for students in critical times. The teachers flexibility with their choice of instruction.
Fair	Mechanical engineering	Getting students more involved with campus activities and having them join orgs on campus. The only students that are involved with anything are Ag students and they stick to the ag college organization. All the remaining students outside of the ag college are not interested in joining any kind of org.
Fair	Software engineering	There is rumors that WTAMU will be removing its Enterprise Systems courses in the next couple years. This would be a tragic shame for the school because a lot of big companies (Bank of America, VISA, TI, Broadcom, etc) come here specifically for Enterprise students since so few schools have this program or even Enterprise classes at all. Please consider keeping it.
Fair	Software engineering	Most of the school's upper leadership seem entirely disconnected from the whole student experience, especially the president. Most students regard them ire and contempt entirely. Their only interest in the school seems to be the perceived status they get from the position. It really reminds you that you live in Texas from the "fireside chat" email the president spams to your inbox spewing toxic ideals, because of that he is only the president of my school spam folder.
Fair	Nursing	Have professors that actually care for students and their success. This is the reason why my experience here at WT has been depressing especially as a nursing student. Most of the professors in the nursing department claim to be there for us but in reality they're not. I am not sure what should not be changed.

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Response to <i>evalexp</i>	Major	Comment
Fair	Social work	One change is the email to the Instructor, that they should respond soon not 3 days later. What is something that should not change is the textbooks for the online classes.
Fair	Computer information systems	Improving course offerings for CIS degrees would improve the experience. As for not changing, there is probably room for improvement anywhere even if it is minor.
Fair		Neither. I wouldn't change anything
Poor	Biology (general)	Change: Research for STEM students. Some kind of course or additional support system to assist students would greatly help pre-professional students with applications. Also having connections with pre-professional studies would help. I ONLY stayed at WT because I was employed on campus; if I had to make the choice again, I would transfer to a university with a better STEM background. I feel unprepared for graduate school and have to take a Gap year to find opportunities back home because I could not find any here. Keep: I like all the academic resources such as the Help Lab, Tutoring Services, etc. Keep supporting those and hiring qualified students.
Poor	Other biological sciences	I am a Biotechnology business major and I will never get to take a biotechnology class. Several courses were left without professors to teach them, and when substitute classes were provided, they could easily be discredited if in the future the course returned. I feel angry and frustrated that as the student I have to pay for University Staffing issues.
Poor	Psychology	Have a president that respects freedom of speech and does not force his religious views upon students. This is a public university that is not friendly to all.
Poor	Business administration	There is a vast difference in quality of instructors. I believe the online program is an after thought when really it should be at the forefront of WT's operations. Amarillo Texas as a place is not the most desirable to live. But WT has always been known for the quality of human interactions it provides. Quit building dorms, retain incredible professors like Dr. Watkins, and invest in the people that make WT GREAT!!! the athletic facilities should not be changed.
Poor	Other communications	Give us our drag show and go back to the original housing
Poor	Education (general)	More organization and clear communication. Do not change in person classes.
Poor	Social work	Not having to come to school and hearing all of the students comments and insults that are fed by the words of the president of WT. one thing. That should not be changed is the amount of resources available.
	Nursing	A couple of week ago a student in my major killed herself and it was completely brushed off by our instructors and the president. But when our school wanted to host a drag show our president Dr. Nelson created a huge uproar from him shutting it down. Instead of trying to change issues that are far greater than our reach I think our school should care more about their students and how mental health affects our ability to learn, thrive, and grow. I think the students at WT are one of this schools greatest resources, we bind together when things are wrong, we help each-other when needed, and I've never known anybody to not support others. WT's students are some of the greatest people I've ever met and I am honored to be gaining higher education with them.