

# NSSE 2022

## Student Comments

### West Texas A&M University

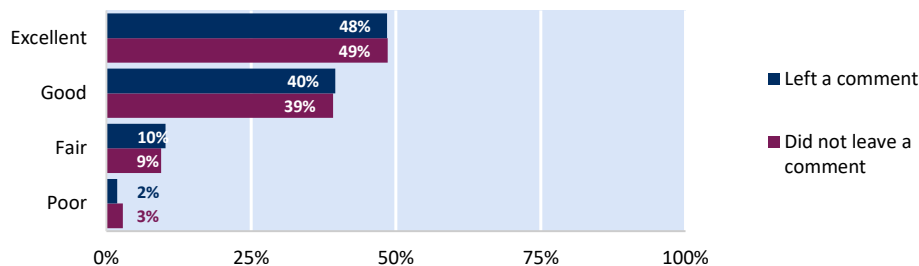
This report displays confidential comments your students provided in response to up to three open-ended questions. Eight such questions appear in Topical Modules (Academic Advising; Career and Workforce Preparation; Civic Engagement; Experiences with Online Learning; First-Year Experiences and Senior Transitions; HIP Quality) and the survey ended with one final question (NSSE provided four options, or your institution could customize this prompt). This file contains separate tabs for each source, as appropriate, with end-of-survey comments further divided into tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module and consortium comments are sorted by class, enrollment status, and gender identity. End-of-survey comments are sorted by overall satisfaction, enrollment status, and gender identity. Information for variables other than satisfaction and gender identity was provided by your institution.

#### How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey tabs under the heading "Response to *evalexp*."

Figure 1. How would you evaluate your entire educational experience at this institution? (*evalexp*)



#### Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS data file named "NSSE22 Student Comments (WTAMU).sav".

#### Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.



23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

| Class      | Enrollment    | Gender | Response   |
|------------|---------------|--------|--|
| First-year | Full-time     | Man    | I think that some classes need to better adapt to online learning, they should not change the discussion style   |
| First-year | Full-time     | Woman  | I take online classes because I have a full time job. I have an instructor that only lets us take tests one day at a specific time. This can be an issue if you can not take it at that time due to work.  |
| First-year | Full-time     | Woman  | clearer instruction  |
| First-year | Full-time     | Woman  | I would enjoy live sessions more than the pre recorded.  |
| First-year | Full-time     | Woman  | More live/ Zoom class sessions.  |
| First-year | Full-time     | Woman  | Could have instructions more clearly stated or. One think that shouldn't be changed is to be allowed to work at your own pace  |
| First-year | Full-time     | Woman  | I believe that online classes should be improved by some instructors being more clear about what will be on test. I think more then most online classes are perfect.   |
| First-year | Full-time     | Woman  | Better resources and not just videos   |
| First-year | Full-time     | Woman  | Teachers could respond sooner to questions and the online discussions should not be changed.   |
| First-year | Full-time     | Woman  | In person labs for online sciences.<br><br>Zooms should not change   |
| First-year | Full-time     | Woman  | Constant emails.   |
| First-year | Full-time     | Woman  | Making sure professors are assign work that you can learn from, not just busywork.   |
| First-year | Full-time     | Woman  | Have the lecture pre recorded to post after the actual meeting so if the student missed something they can easily go back and rewatch the lecture.   |
| First-year | Full-time     | Woman  | I personally think that it can be improved by , having way more resources online and not always having to go talk to someone in person . The hardest part about college is finding someone that can actually help you with your work, but for those students who are afraid or just don't know how to get ahold of someone. I struggled getting help with my online classes a lot because there was not much people i can ask besides the professor, and yet sometimes they would not even respond causing trouble on assignments. |
| First-year | Full-time     | Woman  | Improve: I understand that professors and instructors have a personal/social life, but if they have assignments due over the weekend, they should be accessible through text, email, or a phone call to answer questions. If they do not want to be accessible through the weekend, make assignments due on Friday by 11:59 pm.<br><br>No changes: Discussion boards should stay the same. This is an interactive discussion that allows different perspectives on topics within real-world settings and should remain the same.   |
| First-year | Full-time     | Woman  | more efficient feedback from professors  |
| First-year | Full-time     | Woman  | For me, include some online lectures with the instructors, but don't change the weekly easy quizzes.   |
| First-year | Full-time     | Woman  | Short videos from professors explaining what is due for the week and in a short summary what the assignment is   |
| First-year | Not full-time | Man    | Most classes have a Monday until Sunday to finish the assignment. I have one class that the assignment is not posted until late Wednesday. There should be an consistent time when all assignments are posted.   |
| First-year | Not full-time | Man    | everything is great online   |
| First-year | Not full-time | Woman  | One thing that could be improved is better communication and one thing that shouldn't be changed is posting a syllabus.  |
| First-year | Not full-time | Woman  | The only way that online learning can improve is by the instructor being able to have access to a zoom and having class on there.  |
| First-year | Not full-time | Woman  | Continued videos for students to view for the lesson   |
| Senior     | Full-time     | Man    | A way online could be improved would be if the Professor would make a habit of reaching out to students once a month to see how they are doing. One thing they should not change is not stop uploading recordings  |

23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

| Class  | Enrollment | Gender | Response  |
|--------|------------|--------|---|
| Senior | Full-time  | Man    | Less locked down browser  |
| Senior | Full-time  | Man    | You can increase or have a time to talk with the instructor one on one and you should not change the discussion boards  |
| Senior | Full-time  | Man    | More McGraw-Hill coursework across the board  |
| Senior | Full-time  | Man    | Some instructors allow their online courses to be put on the back burner and are forgotten about. Poor responsiveness and unclear instructions.   |
| Senior | Full-time  | Man    | No comments   |
| Senior | Full-time  | Man    | I prefer in-person classes, but I feel like if professors treated their online courses the same way they treat in-person courses, it could be better. For example, recording videos for us to hear them break down topics and not just posting their thoughts through course messages.            |
| Senior | Full-time  | Man    | Online learning can be improved if there is strong feedback from instructors when they grade our assignments. One of my professors does supply that type of feedback and that is something I do not want changed.   |
| Senior | Full-time  | Man    | It should be required for online classes/ instructors to put their assignments on the blackboard calendar. It should remain mostly self-paced.  |
| Senior | Full-time  | Man    | stop doing group assignments and discussion boards, people want to take normal classes online. post lectures and assignments to blackboard like a normal course   |
| Senior | Full-time  | Man    | I believe nothing needs to be improved. All professors I have learned from are profession and passionate about their fields.  |
| Senior | Full-time  | Man    | The instructor should try to email or create a discussion board for the students if they have any questions.  |
| Senior | Full-time  | Man    | If we do zoom meetings. Posting the link in a central. Spot that does not need to be scrolled up and down to Find.<br><br>Do not change the posting of printable content.   |
| Senior | Full-time  | Man    | Live lectures should be more frequent. I believe the frequency of quizzes would remain the same.  |
| Senior | Full-time  | Man    | More tutoring and real world problems for the information systems degrees   |
| Senior | Full-time  | Woman  | It has reduced my testing anxiety. I feel that I perform better online.   |
| Senior | Full-time  | Woman  | The layout of the online system is easy to use and follow. The grades are not always in a grade form, sometimes in decimal etc, would be nice to know the actual grade.   |
| Senior | Full-time  | Woman  | I think responsiveness is a good one. Taking considerations of both students' and teachers' schedules and not expecting quick responses or having short deadlines.  |
| Senior | Full-time  | Woman  | N/A   |
| Senior | Full-time  | Woman  | Recorded videos from the instructors or live lectures. One thing that should not be changed are the objectives and grading rubrics.   |
| Senior | Full-time  | Woman  | I think instructors being more interactive and posting videos would really help. I enjoy the discussion boards because I feel like they connect the online students.  |
| Senior | Full-time  | Woman  | I can't think of anything at the moment   |
| Senior | Full-time  | Woman  | I think if they fix the online proctored exam interface to be a bit more easier to use because the interface suffers from latency which can make it a little annoying. As well as pre-recorded lecture it take forever to load a video like hours of waiting for 45 min video on speedy internet. |
| Senior | Full-time  | Woman  | Instructors make instructions and deadlines very clear.   |
| Senior | Full-time  | Woman  | NA  |
| Senior | Full-time  | Woman  | Better lecturing rather than just reading a text book   |
| Senior | Full-time  | Woman  | All lessons could be opened because it is difficult for those of us who work  |

23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

| Class  | Enrollment | Gender | Response   |
|--------|------------|--------|--|
| Senior | Full-time  | Woman  | The live classes over zoom are good but I like the pre recorded versions better so you can go back if you missed anything or to study. One thing that shouldn't change is taking the exams online and not having to drive to campus because it is for an online class  |
| Senior | Full-time  | Woman  | one way to improve - more instructions for assignments. describe it in different wording or even give an example.<br><br>one thing that should not change - the availability most teachers had, especially in person or zoom meetings.   |
| Senior | Full-time  | Woman  | Improvement: Offer more online courses<br><br>Do not change: online classes  |
| Senior | Full-time  | Woman  | I would like more video recordings of the instructor or expert explaining some of the materials that we are reading especially when they are complex ideas. Also, could be more examples that demonstrate some of the ideas like with my negotiation class. How these concepts are applied to scenarios has been challenging.<br><br>I think that the discussion posts are helpful when the instructor has us apply or describe an experience or what we would do and incorporate the material that we are learning. Thinking about it from my own perspective on how I incorporate the material into past or future experiences has been helpful.   |
| Senior | Full-time  | Woman  | Some instructors don't provide video recorded lectures and just want us to do the reading. They should provide a recorded lecture or zoom lecture.   |
| Senior | Full-time  | Woman  | More options for online classes in ALL departments.  |
| Senior | Full-time  | Woman  | One way that learning at WTAMU could be improved is if we take classes with professors that have student aids, I feel that we would get more feedback and we wouldn't have to wait as long.<br><br>Don't change the option to take hybrid classes.   |
| Senior | Full-time  | Woman  | Provide more interactions between students.  |
| Senior | Full-time  | Woman  | Online learning could have more consistency in formats used by instructors. One thing that should not be changed is the standard that learning objectives and syllabi are presented at the very beginning of the course.   |
| Senior | Full-time  | Woman  | Technology can be improved through more resources.   |
| Senior | Full-time  | Woman  | By making the recorded class accessible after the class have finished as a reference tool  |
| Senior | Full-time  | Woman  | Online Learning could be improved with live classes.   |
| Senior | Full-time  | Woman  | One thing that could be improved is require every Professor to record lectures for their online students. Even if it's only a summary video.   |
| Senior | Full-time  | Woman  | Some professors struggle with online schooling. I would suggest better outlines of course materials.   |
| Senior | Full-time  | Woman  | I wish more of my professors uploaded prerecorded lectures and that the workload was a little less. I prefer classes that don't have scheduled test days. One thing that should not be changed is classes that are open at the beginning of the semester and allow you to work ahead.  |
| Senior | Full-time  | Woman  | Online learning could be improved with more opportunities to interact with subject matter. I enjoyed online classes with multiple variations for learning such as videos, recorded talks, power points, textbooks, graphs, and other visual aids. I would also think that more opportunities to interact with the professor would increase understanding of content. While discussion boards with other students can help aid learning, students are not experts and often suffer from group think or unhelpful subjective opinions. I would rather interact with the professor (expert). For example, in my social psychology class, the professor opened a discussion forum solely devoted for questions related to content, materials, and due dates. Dr. Rasco clarified information, encouraged interactions, and was thoughtful in his responses. I learned a lot. |
| Senior | Full-time  | Woman  | Having live chat while online doing school work  |

23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

| Class  | Enrollment    | Gender                | Response  |
|--------|---------------|-----------------------|---|
| Senior | Full-time     | Woman                 | Having it all asynchronous. If all classes published everything at once and had everything open at the beginning of the semester, it is less stressful. It makes it easier to plan when I am able to do things, around my work and life schedule. This spring semester I got married and moved across the country, so the classes I was able to do in advance made the transition easier. The classes that weren't ended up with less than my best work and made things incredibly stressful. Instead of focusing on being married, I was worried about a test the next day. I hated it.  |
| Senior | Full-time     | Woman                 | Live lectures via Zoom worked well during the pandemic. I would not change the structure of these classes.  |
| Senior | Full-time     | Woman                 | N/A   |
| Senior | Full-time     | Woman                 | More thorough explanations and mandatory zoom meetings.   |
| Senior | Full-time     | Woman                 | I think all courses should be available spring, summer, fall, and winter because it can complicate some students expected graduation whenever one course is only offered in the fall. I really enjoy the opportunity to take online courses at WT and I like how even though its online, we still interact with classmates frequently for group projects.   |
| Senior | Full-time     | Woman                 | More live courses or even just instructor recording   |
| Senior | Full-time     | Woman                 | More flexibility to work around working students for services, no changes to interface.   |
| Senior | Full-time     | Woman                 | I think that some of the instructors should do an introduction video that shows who they are and what they look like in order for student to make a connection to the teacher so they are might be more likely to reach out if they need help or want to talk. I don't think they should change their expectations. I personally like how my classes are set up and what is expected in the syllabus.   |
| Senior | Full-time     | Woman                 | Improved- actual zoom discussions instead of just expecting us to read PowerPoint slides uploaded<br><br>Not changed- unsure, I cannot think of anything  |
| Senior | Full-time     | Woman                 | N/A   |
| Senior | Full-time     | Woman                 | When professors post videos ensure that they are clear and the voice can be heard through out the video.  |
| Senior | Full-time     | Woman                 | My online learning at WT has been perfect. I do not have any complaints.  |
| Senior | Full-time     | Woman                 | Online learning could be improved by addressing tutoring services are available, not many instructors had informed me of this service early on, and I personally struggled. Also many professors did not return emails, and coursework I struggled on , I couldn't get assistance with. One thing that should not be changed is the application used to submit coursework, it is very organized and thought out.  |
| Senior | Full-time     | Woman                 | I think they do a great job. It is very well ran  |
| Senior | Full-time     | Woman                 | If professors could give feedback promptly, the grades would go up> understanding they have a full load as well. We need to work together so we know what they want and how we can get our assignments to them promptly, along with it being as best it can.  |
| Senior | Full-time     | Woman                 | It could be improved by all instructors using the same layout for their classes. It makes it hard when some grade by % and others grade by points. Have a system the same for grading. When assignments are posted they don't always show up on the to do or announcement part of blackboard. It makes it easier to open blackboard and see what is due. Some professors also have multiple places to go to find things. If we need to go to multiple places to do our assignment put it all under the same tab. It would also be easier for homework to all be due on the same day instead of them being due all at different times and days. Group discussions are good but should not be required as a grade maybe for bonus points. I don't think Blackboard should be changed. It is very easy to navigate and understand. |
| Senior | Full-time     | Prefer not to respond | More engagement opportunities that are more accessible for online students.   |
| Senior | Full-time     | Prefer not to respond | I think having pre-recorded lecture videos would be a big help in all classes. I like the consistent syllabi that most online teachers use.   |
| Senior | Not full-time | Man                   | One thing that needs to change, is teachers need to be consistent with how they use the blackboard. Some teachers want to use the email, and others course messaging, it gets very confusing. I do like the way most teachers accept work on the blackboard.  |

23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

| Class  | Enrollment    | Gender | Response  |
|--------|---------------|--------|---|
| Senior | Not full-time | Man    | To many passwords and timing out sessions   |
| Senior | Not full-time | Man    | The course map is a super useful tool.  |
| Senior | Not full-time | Man    | N/A   |
| Senior | Not full-time | Man    | More live or recorded lectures. And information on how to access your online courses without having to use your phone for a duo push. It took me a while to get that answer.  |
| Senior | Not full-time | Man    | I had Dr. Xie, in the Fall 2021. She provided Zoom meetings (twice per week) to discuss our class and answer any questions. By far the best instructor I've had at WTAMU. The Zoom class gave us direct access to ask questions and interact with classmates.   |
| Senior | Not full-time | Man    | I think the online learning needs to streamline and standardize the discussion post method. There are too many different ways that instructors want them.   |
| Senior | Not full-time | Man    | An improvement I would suggest is encourage professors to do zoom meetings for lectures. One thing I do not think should be changed is the online tools used to help students get tutored.  |
| Senior | Not full-time | Man    | One thing I noticed with online classes is sometimes the objective of the assignment is vague and hard to fully understand on what to do.   |
| Senior | Not full-time | Man    | Enjoying the classes so far. No recommendations.  |
| Senior | Not full-time | Man    | Vet your institution for garbage teachers and find ones that are better suited and capable of handling online courses. Also, online courses are designed to be flexible based on some of our schedules. Some teachers have no clue what this means.   |
| Senior | Not full-time | Man    | Online learning can be improved when all of the homework is due on a Saturday or Sunday. Working over 40 hours per week and then having random coursework due throughout the week really puts a strain on time.   |
|        |               |        | I like reading assignments and then being tested on what I have read, don't change that.  |
| Senior | Not full-time | Man    | I believe navigating the process of turning assignments to turn-it in should be clarified.  |
| Senior | Not full-time | Man    | None  |
| Senior | Not full-time | Man    | Zoom meeting or conference call with instructor   |
| Senior | Not full-time | Man    | No suggestions for improvement and do not change instructor assistance and access.  |
| Senior | Not full-time | Woman  | the use of more recorded lectures to feel more like in class learning rather than a power point.  |
| Senior | Not full-time | Woman  | Remove respondus for testing! Each my my computer locks up.   |
| Senior | Not full-time | Woman  | Create a common tool for all assignment due dates. Some assignments have been missed due to confusion on the tentative calendar in the syllabus.  |
| Senior | Not full-time | Woman  | I personally have had a great experience with all my online courses. I wouldn't change anything.  |
| Senior | Not full-time | Woman  | Its is important that online classes give the assignments with a certain amount of time to get it done, but some classes should increase the amount of time allotted from 2 or 3 days to 5 to 7. Online students are more likely to have family, jobs, other responsibilities, etc. that may keep them from being able to see and think about how to do the assignment in time. Plus some professors won't respond in time, or will respond right before the assignment is due, which makes seeking help difficult. |
| Senior | Not full-time | Woman  | I'd like to see a faster turnover with graded assignments being posted.   |
| Senior | Not full-time | Woman  | Structure online courses the way Prof. Chen does. She had the best online class I've ever taken.  |

23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

| Class  | Enrollment    | Gender                  | Response   |
|--------|---------------|-------------------------|--|
| Senior | Not full-time | Woman                   | It would be nice to have the opportunity to participate in events and things that are going on around campus via a live stream or still have the opportunity to participate in giveaways if we are online students.  |
| Senior | Not full-time | Woman                   | More open courses to be able to work ahead when having a full time job   |
| Senior | Not full-time | Woman                   | Have all instructors open all assignments at the beginning of the semester so that we can work as far ahead as we would like.  |
| Senior | Not full-time | Woman                   | live classes   |
| Senior | Not full-time | Woman                   | Online learning should have clear and specific instructions and I think all my classes were so good at explaining about due dates for assignments and assessments.   |
| Senior | Not full-time | Woman                   | Provide more teacher made videos   |
| Senior | Not full-time | Woman                   | N/a  |
| Senior | Not full-time | Woman                   | Some professors do not clearly state what is necessary for coursework. There should be guidelines for professors on what information to include, as online students cannot get answers in real time.   |
| Senior | Not full-time | Woman                   | updates on all calendars for changes can be better. so consistency. should not be changed: the ability to communicate to your teachers promptly with response.   |
| Senior | Not full-time | Woman                   | I wish the app was more user friendly and didn't require a password entry every time you use it.   |
| Senior | Not full-time | Woman                   | Instructor feedback could be improved. Online tutoring is fabulous!  |
| Senior | Not full-time | Woman                   | I do not believe group projects are helpful. I understand that they are to help work as a group and interact with others, but I chose online so that I could work through my schedule coordinating everything. It is too hard to coordinate with people of different ages and agendas due to schedule conflicts.   |
| Senior | Not full-time | Woman                   | The Blackboard program needs updating  |
| Senior | Not full-time | Woman                   | Make more asynchronous classes available. Decrease amount of asynchronous classes available.   |
| Senior | Not full-time | Woman                   | Instructors have always included clear instructions and requirements in the syllabus.<br><br>One improvement could be the phone app layout to be a friendly as the tablet and PC layout for blackboard.  |
| Senior | Not full-time | Woman                   | Online learning could be improved by not having several hours of videos lecture to watch. As an online student it is hard to have the extra time for lengthy videos. I believe most of us studying online have a family and or full time jobs.   |
| Senior | Not full-time | Woman                   | 100% of my courses at this institution were online. I did not have issues.   |
| Senior | Not full-time | Another gender identity | It has not   |
| Senior | Not full-time |                         | The online courses at WTAMU are vastly lacking recordings of actual lectures. Most classes are completed by simply reading the book and taking exams. I have had a couple of classes where lectures were recorded and presented, and these courses were fantastic. However, most courses, I simply read the textbook and take quizzes, with no additional interaction or instruction from the professor. I think it should be a requirement that a professor who teaches an online section be recorded during their lectures and have those lectures available to online students. And, I think it should be a focus of WTAMU as an institution to provide the staffing and technology to enable these videos, and not force the teachers to be their own content creators. WTAMU should have an entire staff dedicated to recording the lectures, providing excellent sound quality, proper audio engineering, and video editing for these recordings. Professors are lecturers. Let them teach. Hire a staff that specializes in instructional video production. |





# NSSE 2022 Student Comments

## Experiences with Online Learning Topical Module

### West Texas A&M University

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23 first-year students and 104 seniors responded to the following question in the Experiences with Online Learning module:

**Please describe one way online learning at your institution could be improved and one thing that should not be changed.**

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| Class | Enrollment | Gender | Response |
|-------|------------|--------|----------|
|-------|------------|--------|----------|

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Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 112 first-year students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response   |
|----------------------------|------------|--------|--|
| Excellent                  | Full-time  | Man    | Plenty of social opportunities being in a fraternity. Most disappointing is there is nowhere to eat.   |
| Excellent                  | Full-time  | Man    | I have enjoyed the college experience all around as it is something I've worked towards for a long time. I'm not really disappointed by anything.  |
| Excellent                  | Full-time  | Man    | The welcoming atmosphere from all faculty and students has been the most satisfying. The most disappointing is the remote class experience   |
| Excellent                  | Full-time  | Man    | As an international al student I have feel included and I fit in right away.   |
| Excellent                  | Full-time  | Man    | The great professors, the help they can offer you, also the resources they offer at the university is a great for our clases.  |
| Excellent                  | Full-time  | Man    | I really liked most of the instructors for this institution, they have done a really solid job, they are available, and helpful. Nothing has been really disappointing aside from one instructor who was vague on class instruction.   |
| Excellent                  | Full-time  | Man    | Learning the language of music.<br><br>Finding out how hard the language of music is to learn, but how rewarding it is when overcoming barriers.   |
| Excellent                  | Full-time  | Man    | The small-town community feeling. Nothing is disappointing.  |
| Excellent                  | Full-time  | Man    | I love this university, it feels like home and very easy to get used to. Other than COVID, there isn't really much that I could ask to improve about WT.   |
| Excellent                  | Full-time  | Man    | Overall, I have really enjoyed my time at West Texas A&M! I have not only had to the opportunity to learn about social work, but at the same time learn about myself. I never planned on going to college to say the least.. I have received nothing but encouragement from my teachers. I've gotten the chance to break my own shyness, through working at the gym and engaging with classmates. I would recommend WTAMU to anyone. Because sometimes the little things make the biggest difference. The mental "you can do it" that my teachers have blessed me with, keeps me going strong!   |
| Excellent                  | Full-time  | Man    | The people have been the best!   |
| Excellent                  | Full-time  | Man    | The most satisfying thing about my experience so far has been the payoff for studying so much. The most disappointing thing was not making my expected grade on a test that I studied so much for.   |
| Excellent                  | Full-time  | Man    | intramural sports  |
| Excellent                  | Full-time  | Man    | The most satisfying thing for me, is the community this campus has. This campus has a very friendly community from all types of cultures, as well as organizations for all the different cultures where students can learn. I have not been disappointed yet.  |
| Excellent                  | Full-time  | Man    | Most satisfying experiences stems from the ambiance of the school, the friendliness of fellow students but of all, the lecturers and other ancillary staff ever ready to assist, guide and help you improve self.<br><br>no disappointments whatsoever   |
| Excellent                  | Full-time  | Woman  | For it being my first year in college, it has been a roller coaster. That being said i wouldnt change a thing about it .   |
| Excellent                  | Full-time  | Woman  | Everyone being friendly and helpful when needed!   |
| Excellent                  | Full-time  | Woman  | Most satisfying has been just knowing I'm safe and comfortable and the home feeling I get at WT. the most disappointing I think I've possibly ever been has been with my Algebra Math course this semester my professor has been nothing but horrible and I'm not learning anything, I've asked for help and she's never there to help and I'm failing the class and she doesn't even seem to want to help or reach out to me. I'm having to pay for college myself and this class is expensive just like the others and I was told as long as I attended class and put effort forth which I haven't missed a single day and I'm trying hard with this class and yet I still can't seem to get a passing grade it's just very upsetting. |
| Excellent                  | Full-time  | Woman  | The most satisfying part of my experience here, is the availability of help if I need it. From learning labs to visiting a professor's office to go over an exam/quiz. The most disappointing thing is probably the lack of ability of some professors to observe feedback from a class.   |
| Excellent                  | Full-time  | Woman  | I love the spirit on campus, and how much everyone here seems to love this school. I think my most disappointing experience was not understanding some things in my online classes and not having zooms/ live sessions where I can ask questions and not having a spot on campus that I know of that can help.   |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 112 first-year students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender                  | Response   |
|----------------------------|---------------|-------------------------|--|
| Excellent                  | Full-time     | Woman                   | Most satisfying- being a part of a community after coming here by myself and being far from home<br><br>Most disappointing- n/a  |
| Excellent                  | Full-time     | Woman                   | The most satisfying experience of my first semester of college was finishing with a 3.6 accumulative GPA. The most disappointing part of my first semester was the the social aspect of college life. There is not many things to do in canyon.  |
| Excellent                  | Full-time     | Woman                   | I have been able to obtain a 4.0 and I believe firmly that is due to the excellent instructors. I haven't experienced anything disappointing.  |
| Excellent                  | Full-time     | Woman                   | This school is truly a family and a wonderful community to be apart of. The only downfall for me personally has been the struggle to make money here. I am really far from home and I was hoping to have an on campus job however the lack of communication with on campus staff when it comes to hiring people has made it difficult. |
| Excellent                  | Full-time     | Woman                   | The most satisfying experience I've had at this amazing school is being able to grow and learn without fear of being alone or failure because of the amazing faculty. My worst experience has been the line at the JBK. I have yet to have a negative experience regarding my education at this institution.                           |
| Excellent                  | Full-time     | Woman                   | Yes I been satisfied about my classes  |
| Excellent                  | Full-time     | Woman                   | The most satisfying thing about this institution has to be the way everyone comes together and can contribute many ideas and just be so happy and joyful the most disappointing is probably the food   |
| Excellent                  | Full-time     | Woman                   | N/A  |
| Excellent                  | Full-time     | Woman                   | I love my classes and my majors but hard to find a club  |
| Excellent                  | Full-time     | Woman                   | Professors know me by name. This campus sometimes feels too small but it can become so much with all the things that go on. Campus has very good events that bring students closer.  |
| Excellent                  | Full-time     | Woman                   | All the activities that are for students. N/A  |
| Excellent                  | Full-time     | Woman                   | The most satisfying is that students can set up their classes through their student portal, but they have to get greenlighted by an advisor before they officially are put in that class. I feel like it takes the point of the student self-service away.   |
| Excellent                  | Full-time     | Woman                   | Learning and growing as a student  |
| Excellent                  | Full-time     | Woman                   | I think that The most satisfying is knowing i can get stuff done but the most disappointing is that there us still online classes  |
| Excellent                  | Full-time     | Woman                   | I would say the most satisfying part of my experience is making friends/ strengthening friendships that already existed. The most disappointing is probably the difficulty I experience balancing work, school, and a social life.   |
| Excellent                  | Full-time     | Woman                   | The most satisfying thing about this instution has to do with the amazing and attentive faculty. My professors are wonderful and always willing to help if I don't understand anything. The most disapointing is that the laundry facilities in my dorm are all out of order and haven't been fixed in months.                         |
| Excellent                  | Full-time     | Woman                   | The most satisfying has been seeing everything go back to normal after COVID. The teachers and advisers also being super involved with their students. The most disappointing is the on campus housing. The showers are never clean and are disgusting. The washers and dryers never work either or leave your clothes smelling awful. |
| Excellent                  | Full-time     | Woman                   | the most satisfying would be meeting new people and getting really good grades in assignments i was struggling at. I don't necessarily have any type of disappointing factor relating to this institution.   |
| Excellent                  | Full-time     | Woman                   | The most satisfying thing has been getting to be part of the BSM and being able to work on campus. The most disappointing has been trying to balance health and school work.   |
| Excellent                  | Full-time     | Woman                   | Learning new things and being able to have time to study but also personal time has been satisfying. One disappointing thing is how many things have become online I feel like it causes me personally to not be as motivated and learn information fully.   |
| Excellent                  | Full-time     | Woman                   | The parking is definitely the most disappointing thing in this institution. I can never get a place to park and then sometimes I am late to class. The most satisfying thing with this institution is the people. All the people here are really nice.   |
| Excellent                  | Full-time     | Woman                   | The most satisfying thing was how the faculty and administration genuinely want you to succeed and are willing to go out of their way to help you succeed whether it be in that class or in life.  |
| Excellent                  | Full-time     | Another gender identity | The most satisfying is knowing that my professors want me to succeed. The most disappointing is the food   |
| Excellent                  | Not full-time | Woman                   | The most satisfying about my experience at WT is completing my work and knowing I worked hard on it, and knowing I can get any help if I need it.  |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 112 first-year students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender | Response  |
|----------------------------|---------------|--------|---|
| Excellent                  | Not full-time | Woman  | The atmosphere of learning is great but the parking is disappointing.   |
| Good                       | Full-time     | Man    | Building relationships with other students.   |
| Good                       | Full-time     | Man    | The most satisfying experience has been the faculty, and the most disappointing has been the amount of activity on campus   |
| Good                       | Full-time     | Man    | I have really enjoyed engaging with students at this institution. School faculty is amongst the nicest I have ever spoken too, they are clear with what they want, how they want it. However, some of the opening times and closing times for certain areas for academic help is a bit of an inconvenience being a student athlete as most of my time is spent practicing. When I get out of practice a lot of things are closed, not only this but when I have to stay on campus for spring break to practice, there is no cafeteria to go to and I am reliant on myself for food when I have no direct source of income. I wish the institution was more aware of the athletes and international students who do not have the opportunity to go home during these breaks. |
| Good                       | Full-time     | Man    | I love everything here. The most disappointing thing is that I have to take a class that will never benefit me. I am a Plant and Soil Science major, but I am required to take Animal Science. I know right, makes no sense.  |
| Good                       | Full-time     | Man    | The most satisfying experience at this institution so far was my ag leadership class. That was the most fun class I have taken so far. The friends I met and laughs we shared were amazing. The most disappointing experience I have had this year was when my ag leadership class ended, and I didn't share a class with anyone from that class the next semester.   |
| Good                       | Full-time     | Man    | The most satisfying about my experience here at college is that my Professors make sure I feel known. I can tell they appreciate me just as well as I appreciate them. That goes for all the students, something that has been disappointing is the fact that my English Professor keeps canceling class and now I have a C in that class. It is frustrating because they are rarely here and I prefer in-person teaching.  |
| Good                       | Full-time     | Man    | The most satisfying thing has been being able to get involved in collegiate activities super easily, another thing is how faculty really try to build relationships with their students and make sure they succeed. The most disappointing thing is how it seems like our university only spends money on things that will benefit their staff rather than students, they promote fundraising campaigns all the time but as far as promoting things that would help build student engagement/relationships you see very little. WT could build very quickly if they shifted their focus, not completely away from what they are doing but involve student life  |
| Good                       | Full-time     | Man    | They way everyone seems to be welcoming and how the staff has been very willing to teach you the the best of their ability. The one disappointing think is at times I tend to get shy and haven't really made many friends other than the ones I came to college with.  |
| Good                       | Full-time     | Man    | Being able to be my self. And having a good relationship with faculty.  |
| Good                       | Full-time     | Man    | the community here, as well as all the resources on campus  |
| Good                       | Full-time     | Man    | The most satisfying about this institution are the people here. They are so nice! There is nothing really disappointing about here  |
| Good                       | Full-time     | Man    | I love being here and I enjoy most of my classes.   |
| Good                       | Full-time     | Man    | The community is amazing and everyone is so friendly, professors try their best and are open to talk to and can be flexible   |
| Good                       | Full-time     | Man    | I came from a small school so I enjoy the bigger feel of college. But with this being said I feel as if I don't really fit in here because I'm not from Texas or a small town.  |
| Good                       | Full-time     | Man    | The most satisfying thing about my stay has been the interactions and relationships I have with faculty and students here. The most disappointing thing about my experience is probably my own performance as a student, but I have been working on that and feel like I am making major improvements.  |
| Good                       | Full-time     | Man    | The friendly and welcoming environment for students. It makes school and getting to meet new people so very easy!   |
| Good                       | Full-time     | Woman  | The most satisfying about my experience would be Buff Branding! So many activities and so many people to meet! The most disappointing is the kitchen flooding when we were closing.   |
| Good                       | Full-time     | Woman  | I love this institution and plan to continue to go here. The staff and faculty are easy to get along with and kind. I'm having a hard time transitioning to college and feeling like i'm in place but with time that will come. Overall this university is a place you can feel at home and has many great aspects to it.   |
| Good                       | Full-time     | Woman  | The most satisfying thing about my experience so far has been the ability to make friends and see the college life of others through different perspectives.  |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response  |
|----------------------------|------------|--------|---|
| Good                       | Full-time  | Woman  | most satisfying has been with professors and meeting people, most disappointing has been not being able to get better instruction on certain things.  |
| Good                       | Full-time  | Woman  | Overall, I believe my classes and instructors have been the most satisfying experience at WT. They have been welcoming and understanding no matter how hard their material is. I do believe some instructors need to better how they teach their material but their ST's do well for making up that gap. My most disappointing experience is making friends and the RA's at my building. Making friends was easier for me in other places. People here are so closed minded and judgmental. The RA's at cross this year fall into that category. I know they have a job to do and I respect that. They are to an extent rude and put you in a category just for what you look like. They do not try to interact with me as much as they do my white counterparts. |
| Good                       | Full-time  | Woman  | I really enjoy the close knit campus  |
| Good                       | Full-time  | Woman  | I love the agriculture program and hate the parking.  |
| Good                       | Full-time  | Woman  | The feeling of being involved in a large family based campus and community. This most disappointing has been some of the overuse of too much homework.  |
| Good                       | Full-time  | Woman  | The confidence I have gained in my ability to do well in my studies has been very satisfying. I had a 27 year gap between high school graduation and attending university and I was concerned about how well I would do.<br><br>My most disappointing has been this semester. I contracted Covid in the first couple days of the term and that caused me to fall behind in classes. My recovery has been long and keeping up with my studies has been challenging and my grades are not as high as I would like.  |
| Good                       | Full-time  | Woman  | The faculty of the Music Department are wonderful. The cut throat atmosphere among the Music students however was disappointing and forced me to harden and adapt.  |
| Good                       | Full-time  | Woman  | The most satisfying has been the professor involvement, and the most disappointing has been the lack of engaging material during class time.  |
| Good                       | Full-time  | Woman  | The funniest experience so far was buff branding, and the most disappointing experience would be not having a friend in class.  |
| Good                       | Full-time  | Woman  | I love how small the classes are so that I can have relationships with my professors. I'm disappointed that people are not as nice as I thought they would be, and that I have not made as many friends as expected.  |
| Good                       | Full-time  | Woman  | The most satisfying has been the help from students and staff/faculty to succeed and do well. The most disappointing is a lack of help in getting involved on campus. I had to search and talk to a bunch of people to figure out ways to be more involved.   |
| Good                       | Full-time  | Woman  | Being able to make my own decisions, create my life has been the most satisfying. The most disappointing is how lonely it can feel.   |
| Good                       | Full-time  | Woman  | All the fun little activities that different groups hold and invite everyone to. The most disappointing is definitely the parking. (Jarrett Hall)   |
| Good                       | Full-time  | Woman  | My most satisfying moment has been the encouragement of everyone. Though for myself it has been a little difficult to put myself out there. I know though with Time it will get better  |
| Good                       | Full-time  | Woman  | Most satisfying is most of my instructors have been very nice and easy to work with and taught very well. Most disappointing is some of the instructors have been super rude for something little like trying to understand something when they taught a specific way I didn't understand and some were not helpful if you have proof you weren't able to come to class when it wasn't my fault.  |
| Good                       | Full-time  | Woman  | The most satisfying is the way most faculty treats the students. I have felt taken care of academically. The most disappointing has been the lack of advertising for clubs and some other organizations.  |
| Good                       | Full-time  | Woman  | My most satisfying experiences were the clubs and the friends I was able to make while attending, but the most disappointing experience was having to work long hours into the night for assignments.   |
| Good                       | Full-time  | Woman  | My in person professor are amazing. My online teachers are horrible. Do not teach or provide help   |
| Good                       | Full-time  | Woman  | The most satisfying is the faculty at the SES department. They are all so relatable, helpful, and make the learning environment enjoyable. The most disappointing this would be the community outside of the SES department. I feel as if I'm very different from them and they are not approachable. Not technically the institutions fault more just the student body.  |
| Good                       | Full-time  | Woman  | The most satisfying experience at this institution is just getting the chance to learn something new everyday and getting the chance to meet new people. I haven't had a disappointing experience so far.   |
| Good                       | Full-time  | Woman  | The social life on campus is great and really makes me feel like I belong, but in most classes I feel lost and like I'm missing something all the time  |
| Good                       | Full-time  | Woman  | My most satisfying experience at this institution is the community and campus life! The most disappointing is one faculty member who was very rude to me.   |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 112 first-year students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender                  | Response  |
|----------------------------|---------------|-------------------------|---|
| Good                       | Full-time     | Woman                   | The small classes a lot of help because I can get one on one time with both students and the professors. It is easy to get in contact with everyone and get trusted advise from most resources. I am able to get help from lots of students and professors which makes me feel a lot better about taking exams and/or studying for them. This is a welcoming environment and I am glad I chose this university.   |
| Good                       | Full-time     | Woman                   | Having friends that will help when a professor is difficult to understand   |
| Good                       | Full-time     | Woman                   | The most satisfying thawing about my experience at West Texas would be how welcoming everyone is. The staff, fellow students, simply put everyone is so good at making sure that you are being taken care, and that you are equipped to do your absolute best. They help you feel involved, & make it easy too. I'm not too sure there was anything I was disappointed in while attending WT.   |
| Good                       | Full-time     | Woman                   | The most satisfying part of college so far is that it's very doable and the work can be done good. Yet the bad part about this is once you have just a bit of trouble on a course and you fall behind just a bit , it is completely impossible to try to catch up and I feel like that's why a lot of college students struggle through college . There should be a lot more access to help.  |
| Good                       | Full-time     | Woman                   | The most satisfying experience is the faculty members being so helpful and just all the people around campus being so welcoming. As well as all the events that go on campus that help you go out and do things and meet new people. There isn't rally anything that has disappointed the experience in this institution.   |
| Good                       | Full-time     | Woman                   | Most satisfying would be the amount of help available but the most disappointing is how hard is it to receive some of them.   |
| Good                       | Full-time     | Woman                   | The campus has been simple to navigate and if you are in question, most students, if you ask, they will help point you in the right direction. Campus is a user-friendly environment and my experience overall, has been excellent.<br><br>The most disappointing time has been with a professor. We are of different races, ethnicities, cultures, and have different values, beliefs, and customs so our experiences in life reflect where we come from and how we interacted in our family/social/educational environments. I also understand, those holding a doctorate degree have earned that degree/title, but never does that degree/title give them the right to forget where they come from and treat students less than themselves. Additionally, you cannot assign a "REFLECTION" paper and issue a below average grade (sub-par) or failing grade because you disagreed with the student's experience and how they reflected upon that experience. Good, bad, ugly, or indifferent, it was a reflection paper based on personal experience. I am sorry that I chose to reflect on the positive rather than the negative of my whole experience, but I should have received commentary/feedback rather than a poor grade. Unfortunately, I have to take this professor again, and I am not looking forward to it. |
| Good                       | Full-time     | Woman                   | community.<br><br>feedback & communication from online professors.  |
| Good                       | Full-time     | Woman                   | The most satisfying is being able to go to any place to study without restrictions. Especially the library. The most disappointing part I think would be how hard it is to find parking each day. But that is not that big of a deal.   |
| Good                       | Full-time     | Another gender identity | Most satisfying has been the fresh start away from home. Least satisfying is the underlying feeling that people here don't like me.   |
| Good                       | Full-time     | Another gender identity | Everything I need is close by and easy to access, friends, peers, helpers, any errands, it's all near and I'm able to quickly get the assistance that I need, however, obtaining my teachers emails is way too difficult, it requires me to search and double-check the emails instead of being easily written and accessed through the email app   |
| Good                       | Not full-time | Man                     | The books and textbooks have been interesting, although not well written. One would expect American History textbooks written for Colleges to be proofread slightly better.   |
| Good                       | Not full-time | Man                     | The people and the faculty are great.   |
| Good                       | Not full-time | Woman                   | The ability to attend school is really enjoyable and not some thing I expected I would be able to do. I really love and appreciate all the different learning opportunities that this institution provides. I have yet to run into anything that truly disappoints me.  |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender | Response  |
|----------------------------|---------------|--------|---|
| Good                       | Not full-time | Woman  | The most satisfying experience I've had at West Texas A&M is being able to be friends with classmates in all my classes. The reason for being such a big deal for me is because I've always been pretty shy in new environments just so I can avoid judgments. It has been a huge accomplishment because I'm able to ask for help if I don't understand the material for class and I also learn new ways to studying. This has caused me to participate in class discussions and express my ideas for classes, which is something I would struggle with in high school because I felt that my answers were wrong. The most disappointing experience I've had is barely passing my online course with a C. I've always been a straight A student, but for some reason, that class took a toll on me and I have not been satisfied. I think the big factor was that the class wasn't organized with due dates each week. The only due date was the last day of class, meaning that any quiz, exam, or essay could be turned in on one day. For me, I like to have set dates just so I can get them out of the way, and it motivates me to work on the assignments on time and then move on to the next. That would have to be the most disappointing experience I've had at the university. |
| Fair                       | Full-time     | Man    | the thing i really enjoyed about this college were the people. the disappointing thing though was it's not as diverse as i expected it to be.   |
| Fair                       | Full-time     | Man    | Meeting my new friends  |
| Fair                       | Full-time     | Woman  | The friendships I have made   |
| Fair                       | Full-time     | Woman  | The most satisfying is being able to work at my own pace and having a deadline. The most disappointing is that I haven't really found any other ethnic backgrounds similar to mine  |
| Fair                       | Full-time     | Woman  | Having the ability to complete my major   |
| Fair                       | Full-time     | Woman  | Student resources has been the most disappointing, as well as the IDS requirement.  |
|                            |               |        | The most satisfying being a member of Zeta Tau Alpha and the Catholic student center  |
| Fair                       | Full-time     | Woman  | The professors are incredibly helpful with class material as well as finding jobs and internships.  |
| Fair                       | Full-time     | Woman  | The most satisfying part about my experience within this institution so far would be everyone's willingness to help. The faculty is very helpful and wants nothing less than for you to be successful. The most disappointing would be juggling so many classes of different content and trying to learn so many different forms of material. As well as having classes where I have sat in there for an hour and fifteen minutes just having them go over multiple slide shows of content but not learning anything with real world problems or in the moment notes. It is strictly reading off a slide and I personally don't learn that way.   |
| Poor                       | Full-time     | Woman  | What disappointed me most was that I traveled all the way from my country to come here to be on an athletic scholarship and when I arrived here I was deemed ineligible and was unable to play. The most satisfying has been the community. Even though I am much disappointed, the community has helped me to become motivated again.  |
| Poor                       | Not full-time | Man    | It's just need to help a little more  |
|                            | Full-time     | Woman  | The most disappointing thing I have struggled with this semester is my health keeping me from going to class. While I communicate with all my professors about my health conditions and work from home on those days, I am so discouraged by my debilitating health issues.   |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 214 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response  |
|----------------------------|------------|--------|---|
| Excellent                  | Full-time  | Man    | <p>The most satisfying parts of this institution are the opportunities I receive to participate in various musical activities. I wouldn't get that at a university that is larger or smaller. WT's medium size allows me to be grow connections through several means, but I also still receive a decent education.</p> <p>The most disappointing part is the lack of time I have to practice. I spend most of my time in ensembles, classes, or teaching. All of these consume the majority of my days, and I do not get to practice everything that I am assigned or need to practice.</p>  |
| Excellent                  | Full-time  | Man    | The kind, helpful and suggested professors. Even professors that are willing to talk to me outside of class hours about related topic in class and even outside book suggestions  |
| Excellent                  | Full-time  | Man    | The college is large enough, but not too large so that everyone feels connected. The most disappointed has been the spam email they send to your student email.   |
| Excellent                  | Full-time  | Man    | The social events and meeting different people  |
| Excellent                  | Full-time  | Man    | The time that it takes to get ahold of the faculty has been great but it is disappointing that it takes some to long to get back to you   |
| Excellent                  | Full-time  | Man    | The staff is incredibly welcoming, make you feel at home and is always willing to help and are always working to help you achieve your goals.   |
| Excellent                  | Full-time  | Man    | My most satisfying experiences at the university would be developing relationships with my professors that have helped me start in my career. However, my best experience has been meeting my wife by developing my beliefs at Buffs for Christ and grew in my relationship to God. The most disappointing would be that Covid struck during my college years, but the university had no control over that.   |
| Excellent                  | Full-time  | Man    | <p>Feels like home still small town people small town connections.</p> <p>Need more places to eat on campus</p>   |
| Excellent                  | Full-time  | Man    | Getting to further my knowledge and prepare myself to teach has been incredible, and making friends has been good. The blatant bigotry shown by some high-ranking university faculty has been disappointing.  |
| Excellent                  | Full-time  | Man    | Meeting so many good people and being treated like I'm worth something here. The most disappointing is maybe just the lack of communication between the upper business and students about how to handle thing like admission and fafsa and what not.  |
| Excellent                  | Full-time  | Man    | The most satisfying is the whole experience at WTAMU. My experience has helped me value and understand the perspective of others. The professionalism displayed by my professors is top notch and to see the amount of passion they put into their courses is inspiring. I feel like a truly belong to an institution that is more than education, but an institution fueled by motivation and closeness. The most disappointing aspect for me is that I am not able to physically be on campus and that I did not attend WTAMU sooner. Overall this institution has inspired me to continue my education at a graduate level and make lasting change to my career. |
| Excellent                  | Full-time  | Man    | The great professors and their work ethic to make great people to put into the work force, and I cannot be disappointed with anything.  |
| Excellent                  | Full-time  | Man    | The most satisfying experience at WT has been the people I have met throughout my time here. Everyone I have met has made a huge impact on my life. The most disappointing part of being here has been not being able to stay for my 4th year like a normal student would.  |
| Excellent                  | Full-time  | Man    | The most satisfying aspect of my experience at WT has been the excellence of most faculty and the sense of community. The worst aspect was a few faculty who were less than ideal in terms of teaching and effort.  |
| Excellent                  | Full-time  | Man    | <p>At this institution, the most satisfying experience has been the quality of the information I have learned. I went to this institution primarily for the program it offered. I am learning things I can use in the real world and I really enjoy it.</p> <p>The most disappointing experience about this institution is the change that my program has gone through. The coursework changed to become more ABET focused during the middle of my semesters, and has caused hiccups. Also we have gone through a change of professors and some professors I really enjoyed were replaced by professors I don't enjoy as much.</p>                                  |
| Excellent                  | Full-time  | Man    | the character growth that I have been given through the opportunities at my current institution. The most disappointing would probably be the amount of parking available. Just because other universities have the issue doesn't mean WT needs to.   |
| Excellent                  | Full-time  | Man    | A very welcoming environment and no disappointments.  |



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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response   |
|----------------------------|------------|--------|--|
| Excellent                  | Full-time  | Man    | Being able to learn and grow everyday, not only as a person but as a student. Not being able to contribute or participate on campus as much as I would like, due to financial responsibilities.  |
| Excellent                  | Full-time  | Woman  | I really love this institution! I have really nothing bad to say about it. Although, the parking by NSB should be bigger. It's hard sometimes to find a parking spot.  |
| Excellent                  | Full-time  | Woman  | The athletic training program has been amazing and my clinical experiences have been very fun and informative. My most disappointing has been having a couple of teachers who have not been great with communicating expectations.   |
| Excellent                  | Full-time  | Woman  | That I have been able to complete my bachelor degree completely online is the best experience. I haven't had anything that was disappointing.  |
| Excellent                  | Full-time  | Woman  | The professors; lack of safe spaces for students   |
| Excellent                  | Full-time  | Woman  | The community aspect has been the best thing ever, and the most disappointing thing  |
| Excellent                  | Full-time  | Woman  | The support of the instructors and the flexibility of the program has been the most satisfying.  |
| Excellent                  | Full-time  | Woman  | I think the more satisfying is building relationships with my professors and being able to talk with them about career opportunities. I think the most disappointing would be the Career Fairs. I just don't feel like there is enough variety for people that are not interested in Ag or Agscience   |
| Excellent                  | Full-time  | Woman  | I would say how much they faculty actually cares to know you and actually wants to help and see you succeed.   |
| Excellent                  | Full-time  | Woman  | It has been a good journey   |
| Excellent                  | Full-time  | Woman  | Most satisfying - easily being able to form connections with other students and faculty members.   |
|                            |            |        | Most Disappointing - The communication of some faculty members is frustrating. Some reply right away, which is appreciated, but others either never respond, or are very hard to get into touch with.  |
| Excellent                  | Full-time  | Woman  | The most satisfying is getting to be personal and communicate with friends and professors. They really allow you to grow and develop while they assist you the whole way. The support is phenomenal. The most disappointing is the parking. There is simply not enough, especially because the on-campus students take up most of the parking and hardly ever leave.   |
| Excellent                  | Full-time  | Woman  | I would have to say the connection that students are able to have with their professors. My professors have supported me much more than just educationally. As an involved student, I have struggled with balancing all that is required of me and my professors were genuine when guiding me through the course. One time a professor of mine even saved me on the side of the road with a flat tire.<br><br>I honestly can't even think of something that has just stopped me in my tracks of being disappointing. |
| Excellent                  | Full-time  | Woman  | The most satisfying is how much involvement the school has, everyday they have something going on to help students or help them get involved with the school. What has been disappointing is the parking lot and not having enough spaces for parking for class.   |
| Excellent                  | Full-time  | Woman  | The ability to finish my degree online with the support of my campus. Most disappointing, one of my final courses was not offered online making it difficult to end the semester and graduate  |
| Excellent                  | Full-time  | Woman  | Most satisfying has been the course learning. Most disappointing has been being treated rudely by various faculty.   |
| Excellent                  | Full-time  | Woman  | Most satisfying has been my ability to work on my classes at my own speed.<br><br>My most disappointing has been dealing with the advisors and all the steps it takes to transfer classes and make sure they are equivalent.   |
| Excellent                  | Full-time  | Woman  | The welcoming community and staff and how much they have made WTAMU feel like home.  |
| Excellent                  | Full-time  | Woman  | Getting knowledge that will help me achieve the future goals I have set out for myself. Becoming a well educated member of society   |
| Excellent                  | Full-time  | Woman  | The satisfying experience I have had with WT, would be the timely responses from all staff. I have witnessed at other institutions it is a pain to hear back from someone, but not at WT. WT takes their students needs to another level, by putting them first.   |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 214 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response   |
|----------------------------|------------|--------|--|
| Excellent                  | Full-time  | Woman  | <p>The most satisfying is how helpful and nice most staff and professors have been.</p> <p>The most disappointing is that students that don't live close to the campus don't have the same opportunities - now that Covid is slowing down a little bit a good amount of workshops are not recorded and shared. Also, I wish there were possibilities for virtual students to participate in campus organizations.</p>  |
| Excellent                  | Full-time  | Woman  | <p>The most satisfying is that even though it is a large university the faculty still have time to address students' needs as well as provide students additional help. The most disappointing is the difficulty of parking as well as instructions on how to establish more as a transfer student.</p>  |
| Excellent                  | Full-time  | Woman  | <p>The most satisfying thing about my experience so far is the professors and how much they care about their students. The most disappointing has been covid and how it has messed with some of the in person classes.</p>   |
| Excellent                  | Full-time  | Woman  | <p>The most satisfying thing about my experience so far at WTAMU has been having an advisor who listened to me, understood what I wanted my degree for, and made recommendations based on my wants and needs. My community college advisor was not at all helpful, so it was refreshing. Nothing about my experience with WTAMU has been disappointing.</p>  |
| Excellent                  | Full-time  | Woman  | <p>When I came in my freshman year, I was very overwhelmed. I was moving two hours away from everything I had ever known. None of my friends were coming to WT, so I had to learn to do things on my own. I was extremely nervous for my first week of classes. After being at WT for four years, I have realized how much of an amazing support system I have. A lot of institutions only care about the numbers and the student debt that is brought in. I have never felt that way with WT. I am currently in the nursing program, and every single one of my professors know me by name. They know when I'm struggling and when I need a shoulder to lean on. They are constantly there to support me and encourage me in everything I do. As a matter of fact, I had one professor come and support me in an extracurricular event. They are always encouraging me to come to them when I need help. The professors that I have had over the years have been one of the best things I have experienced. They truly care for their students and do everything they can to help us succeed. The community that I am surrounded by is absolutely amazing. I love the diversity throughout campus. It gives me the opportunity to learn things that I wouldn't have known before. It allows me to understand other point of views and take into consideration if I am being selfish. I think the most disappointing thing I've experienced is the nursing program being moved to Amarillo. It often makes me feel like I'm not even a WT student anymore. I wish the BNLC would've just been renovated.</p> |
| Excellent                  | Full-time  | Woman  | <p>By far, the most satisfying part of my experience at WTAMU has been the opportunity to complete my BGS degree fully online. The online learning platform is easy to use, technology is up to date and available, and IT is quick to respond to issues. Most of the professors have been highly skilled in delivering course material suitable to higher learning fully online, adapting to the challenges in a variety of ways. The asynchronous model has allowed me to be successful in college while also managing my home and work responsibilities. WTAMU has also been generous in providing financial aid and keeping students informed about financial decisions and opportunities to apply for grants and scholarships. My advisor has been quick to respond to emails and has provided clarity for my decision making process along the way. In returning to school as a fully online learner I have felt engaged in my coursework, challenged in my understanding, and ready for my field of interest. Despite my general degree, I feel able to market my skills and have already landed an excellent job. I plan to return for a Master's Degree in the future due to my successful online learning experience. I have recommended WTAMU to others as well. Thanks!</p>  |
| Excellent                  | Full-time  | Woman  | <p>The best is how close it is to home and how involved my professors are, The most disappointing is the lack of food options at the Amarillo center downtown.</p>   |
| Excellent                  | Full-time  | Woman  | <p>The most satisfying thing is the community as well as the instructors being supportive and willing to help no matter what. Nothing has been disappointing. I love it here. The only bummer is that the nursing building is in Amarillo, so it's hard staying involved on campus in WT.</p>  |
| Excellent                  | Full-time  | Woman  | <p>Most satisfying is the fact that I can do distance learning and have the access to a higher education when I live in a rural area.</p> <p>Disappointing is not being able to participate in some of the fabulous activities they offer on campus for students that could benefit my education.</p>  |
| Excellent                  | Full-time  | Woman  | <p>Most satisfying is the smoothness of transferring from a community college. Nothing disappointing.</p>  |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 214 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response   |
|----------------------------|------------|--------|--|
| Excellent                  | Full-time  | Woman  | I like the student to instructor ratio and how easily I can get in touch with my professors when questions arise.<br><br>My most disappointing is not getting involved in extracurricular activities.  |
| Excellent                  | Full-time  | Woman  | Getting prepared for the real world.<br><br>The lack of diversity in the ag community  |
| Excellent                  | Full-time  | Woman  | The most satisfying part about attending this university is the things I have learned and the people that helped me out along the way. The most disappointing would probably be that I did not apply my full potential sooner, thus making me miss out on some important experiences here.   |
| Excellent                  | Full-time  | Woman  | The most satisfying part of my experience has been forming healthy habits as a foundation of who I am and what I believe while also balancing work to life balance. WT has been a great environment to fail and succeed in so that has been fantastic. The most disappointing piece has been that a large chunk of my classes have been online due to "COVID" even though my university has lifted almost all restrictions. Even then, these courses which were traditionally taught in person had no modified options or even Zoom capability making my learning very two dimensional.  |
| Excellent                  | Full-time  | Woman  | The most satisfying  |
| Excellent                  | Full-time  | Woman  | The faculty supports us. I have been able to learn and grow in so many ways. The costs of higher education are disappointing.  |
| Excellent                  | Full-time  | Woman  | My instructors have been engaging and helpful if I am in their classes or not. They're available if I need to talk with them and it helps.   |
| Excellent                  | Full-time  | Woman  | The most satisfying experience at WT is that everyone around you is there to help you— I'm a fully online student and I needed one course that wasn't offered in the Spring to graduate, and my advisor helped me find a school I can take the class through and communicated with the academic dean for approval so I would graduate on time and I really appreciated her help.<br><br>The most disappointing experience is the lack of care and responsiveness Title 9 has at this institution. They're supposed to be there to help students however I feel as if they will take the easiest route possible to make their jobs easier when addressing serious matters and it's disgusting.  |
| Excellent                  | Full-time  | Woman  | Every professor I have taken classes from here has been fantastic, easy to ask for help from, and dedicated to helping students reach their full potential. The most disappointing thing about this institution has been the greenhouse. While it does get used in a few intro and higher level plant science classes occasionally, it is very far away from the agriculture and science buildings making it inconvenient to use. It is hidden next to the railroad track behind other buildings and cannot be walked to in a timely manner between classes due to fencing. The classroom attached to the greenhouse has the oldest computer I have ever seen and a couple chalkboards, but does not have a projector or wifi access like every other classroom on campus, which makes it even harder to hold classes here. The greenhouse itself has rampant pest issues and is in serious need of repairs and updates. |
| Excellent                  | Full-time  | Woman  | My most satisfying was that in all reality online courses were not that hard, I feel like instructors know that you have a life outside school. The most disappointing was an issue I had with Financial Aid- I was supposed to get loans for one semester, it turned out I had reached my max but they told me after I had started classes. It was a mess.  |
| Excellent                  | Full-time  | Woman  | What has been the most satisfying is taking classes that I enjoy and that relates to my major. The most disappointing is taking classes that do not correlate to my major.   |
| Excellent                  | Full-time  | Woman  | The most satisfying is that the school is a small community and the staff/faculty care about the students so much. The most disappointing is how small-minded the students can be here since it is very ag-related.  |
| Excellent                  | Full-time  | Woman  | Most satisfying has been how helpful the nursing instructors are   |
| Excellent                  | Full-time  | Woman  | Best is the ag department and how helpful everyone is there. Most disappointing is that I didn't start college here .  |
| Excellent                  | Full-time  | Woman  | The support from the faculty and staff is the most satisfying and I don't think I have anything that has been a disappointment thus far.   |
| Excellent                  | Full-time  | Woman  | I have not had any disappointments up to this point. My most satisfying experience is being able to work full time and and finally able to obtain a college degree.  |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response  |
|----------------------------|------------|--------|---|
| Excellent                  | Full-time  | Woman  | My time at WT has been excellent. If I had to do it all over again, I would. The only disappointing thing is many online students do not get to participate in specific drawings or much of anything due to not being close to campus. I would suggest making it to where prizes could be received through the mail or finding ways to involve these students more.   |
| Excellent                  | Full-time  | Woman  | All of the networking I have done has really helped me further my career. I have made friendships worth a lifetime.   |
| Excellent                  | Full-time  | Woman  | The most satisfying thing about this institution is that the professors are very personable. As in I can send an email and they would meet with me for more than just once a week. The most disappointing thing would be that this institution's college of science is not the main focus, so I did not get all of the experience that I was expecting. Such as opportunities to shadow, do research or internships as much as I would've liked.  |
| Excellent                  | Full-time  | Woman  | My practicum experience at the children's hospital for music therapy was my most satisfying experience as it determined exactly which population I want to work with in the future and was very rewarding. The most disappointing has definitely been my EDRD class. It is not applicable to the music education degree and is quite frustrating to be in when it does not apply to the major in anyway.  |
| Excellent                  | Full-time  | Woman  | The most satisfying thing about gaining my education at WTAMU is that the teachers are really great and are willing to take the time to help you. I also like that most of my classes offer SI sessions that are very beneficial especially for the more challenging classes. I think the institution provides a lot of resources for extra studying help such as the help lab. The most disappointing thing about the institution is that the labs are a complete different class instead of being apart of the main class they are usually at the end of the day which is just a personal challenge of mine.  |
| Excellent                  | Full-time  | Woman  | The most satisfying thing about this institution is the faculty. They really make you feel at home and like you belong. The most disappointing would be some of the students that think they are better than you because they grew up doing what you are just now learning to do.   |
| Excellent                  | Full-time  | Woman  | I love the community that I have been welcomed to. I feel like everyone is closely knit and I absolutely love everyone who was has been a part of my journey at WTAMU. The most disappointing thing has been the cafeteria food and that is about it.   |
| Excellent                  | Full-time  | Woman  | The most satisfying about my experience so far at this institution has been getting all the educational help from my professors, advisors, and colleagues. Understanding that college is hard but can be very easy to succeed if you put the amount of time in to the coursework as well as the help. I have gained a lot of friendships during my time here and i am thankful for the people that helped me out in my educational journey. The most disappointing thing for me at my institution has been dealing with the financial aid assistance. It becomes very difficult to have someone understand my financial situation and it takes a long process to get back feedback or help. |
| Excellent                  | Full-time  | Woman  | The nursing students are often forgotten about on bad weather days. We have to be at clinical by 6:30 but WT does not cancel that early. Then we have to go back home through the snow if classes are cancelled. That is the only frustrating thing.  |
| Excellent                  | Full-time  | Woman  | So far, my most satisfying experience would be how most of the professors are willing to communicate and help you with the course. They want you to succeed and be the best; you need to talk with them. They often want and need feedback, but most students are afraid to speak with them. They would love to know the people in their class!   |
|                            |            |        | My most disappointing experience would be when the professor did a poor job at teaching. I understand they know the material but learning and teaching are two different things. Some professors could care less about the student and want the ones they don't have to teach because it comes easy to those students.  |
| Excellent                  | Full-time  | Woman  | West Texas A&M has been nothing but welcoming and personable since the day that I walked on campus. I have never heard of a university calling you to make sure you don't need help registering or calling halfway through the semester to make sure everything is going well.  |
|                            |            |        | One thing that has been disappointing is the turnover in the Social Work Department. I have had new professors every year and it seems like the seasoned professors are leaving. I wish that some of the new professors had more experience in the field so that they could speak to that as well.  |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 214 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender                | Response  |
|----------------------------|---------------|-----------------------|---|
| Excellent                  | Full-time     | Prefer not to respond | Learning programming through exercises has been the most satisfying part of attending WTAMU. The least satisfying part has been some of the professors not investing in their lectures as much as students are. Occasionally there are lectures given not for student understanding, but because the professor has to give the lecture.   |
| Excellent                  | Full-time     | Prefer not to respond | The best has been to take exams since most classes do them in blackboard. Also the Professors I have had are pretty good in their field.<br><br>My only disappointment the lack of healthy options to eat on campus. I cannot afford a meal plan. The options available such as Starbucks and Chick Fill A tend to be to expensive.   |
| Excellent                  | Full-time     | Prefer not to respond | Most satisfying: how much the faculty and staff in the music dept care for the students.<br><br>Most disappointing: the parking.  |
| Excellent                  | Full-time     |                       | So far the people are amazing they show a lot of support. All the services are amazing. The most disappointing was when they removed sharkys on campus  |
| Excellent                  | Not full-time | Man                   | The most satisfying is be able to go on campus and study and learn on my own. The most disappointing thing is unorganized teachers. There aren't many but there are a few.  |
| Excellent                  | Not full-time | Man                   | I am greatfull that this institution provides online classes. The professors have been very courteous and helpful to provide content and instruction.<br><br>The only thing I am disappointed at is not being able to experience classroom settings, walking around the campus or experiencing campus life; ie: activities, sports, etc. I work 50 plus hours a week and do not have enough time to enjoy the campus.                           |
| Excellent                  | Not full-time | Man                   | My most satisfying experience so far has been the patience that staff has shown with me being a working professional and a student.<br><br>My most disappointing experience has been the amount of hours that my military experience transferred into. 12 years in the military as a Electronics Technician on submarines in leadership roles and all of that schooling did not cross-over very well or not as well as I had hoped.             |
| Excellent                  | Not full-time | Man                   | The ability to work with professors and their understanding of what it is like to go to school and work full time with a family.<br><br>Most disappointing would be lack of video lectures either live or pre recorded.   |
| Excellent                  | Not full-time | Man                   | The community building options have been very helpful and welcoming for all students I have known. This gives a great learning environment for all the majors and whatever organizations one wants to join.   |
| Excellent                  | Not full-time | Man                   | Most satisfying has been the ability to learn at a distance and at a pace that matches my busy lifestyle and career. It has made it easier to balance work, school, and family.   |
| Excellent                  | Not full-time | Man                   | My most satisfying experiences on campus all deal with the amazing community that is the history department. They are always welcoming and always helpful when you are need of assistance. My most disappointing experience on campus was how COVID was handled during the opening up phase. I feel like we wore masks for much longer than the rest of the region and it was hard to do certain tasks such as contact professors and work out. |
| Excellent                  | Not full-time | Man                   | The professors have been amazing at student questions and responses. Financial aid has been very responsive with questions. I have recommended WTAMU to numerous coworkers and friends.   |
| Excellent                  | Not full-time | Man                   | The way that professors and instructors genuinely care about students and their well-being is excellent.  |
| Excellent                  | Not full-time | Man                   | I have liked the ability to go at my own pace, I would like more interactions with the instructors however.   |
| Excellent                  | Not full-time | Man                   | The most satisfying has been the help I have received when I needed help, either in class or in administrative issues.  |
| Excellent                  | Not full-time | Woman                 | So far everything I have experienced has been wonderful. I have really enjoyed the relationships that have formed through my time here and I look forward to continuing to grow and make new relationships.   |
| Excellent                  | Not full-time | Woman                 | The most satisfying is how helpful all the staff has been and how they make me feel like I am valuable and important to them.   |
| Excellent                  | Not full-time | Woman                 | I have enjoyed online classes.  |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender | Response   |
|----------------------------|---------------|--------|--|
| Excellent                  | Not full-time | Woman  | Most satisfying is learning the material and the application. Most disappointing is not being able to interact with the professor live.  |
| Excellent                  | Not full-time | Woman  | Everything has been great only thing disappointing is not getting the recipe for dr. Pepper punch  |
| Excellent                  | Not full-time | Woman  | Everyone I have interacted with has been very friendly and has been an assistance for the completion of my degree.   |
| Excellent                  | Not full-time | Woman  | I haven't found anything disappointing! Any staff member I've come in contact with has been kind and helpful!  |
| Excellent                  | Not full-time | Woman  | I don't have a bad experience and don't plan to have one.  |
| Excellent                  | Not full-time | Woman  | I am very appreciative of the flexibility of my courses as they can be adjusted to my home and work schedule.  |
| Excellent                  | Not full-time | Woman  | I have had a few amazing professors so far. I love the community my institution has created and even though I am online only I still have opportunities to be included. I have also appreciated at the start of my experience here that they did try to include online students more but I think it was more covid related. The transfer process was a nightmare and I would get a different story from each person a spoke to.  |
| Excellent                  | Not full-time | Woman  | The ease of the computer system. The staff and instructors have been very helpful.   |
| Excellent                  | Not full-time | Woman  | Not having an open course to be able to work ahead   |
| Excellent                  | Not full-time | Woman  | I have loved (mostly) all of my courses I have taken over my 4 years here. I love that I had to opportunity to go completely online and not have to sit in a class room. The only disappointing thing about this, is I really wanted to be an Aggie. Even though I am in a sister school - if I had the chance to do it all over again I would have taken things more seriously and gotten into Texas A&M.   |
| Excellent                  | Not full-time | Woman  | The most satisfying thing about attending WT has been that I have gain confidence and knowledge in the field of biology. I have confidence that the knowledge I have learn here will help me serve and better my community. The worst thing and disappointing thing is the financial problems my family has faced during these few years and I can't help to feel guilty for attending college and giving my spouse all the financial responsibility.  |
| Excellent                  | Not full-time | Woman  | My experience at WT was satisfying because the instructors were always willing to help me in any possible way with my assignments. One instructor was very strict and she would take all the points off if we made a mistake. She would give us a cre0. I don't think that was fear because we did an effort to do the assignment. I feel that she should have just took some points off. Another thing in which I didn't feel comfortable was when we're doing group discussions or projects some students made me feel bad because English is my second language. I could notice that they would look at me like if I didn't know what was I doing. I felt bad because sometimes they would not take my opinion in consideration, maybe they thought that I was wrong. |
| Excellent                  | Not full-time | Woman  | Easy to get ahold of professors and get feedback on homework assignments.  |
| Excellent                  | Not full-time | Woman  | Everyone is very helpful and thorough with their answers. The online students feel like their alart of the physical campus.  |
| Excellent                  | Not full-time | Woman  | most satisfying is having faculty available to answer questions. most disappointing is that the faculty although available do not have the same answers for questions across the board.  |
| Excellent                  | Not full-time | Woman  | The most satisfying experience has been with the instructors, most are very personable and have went above and beyond to help or provide insight for their students.   |
|                            |               |        | The most disappointing for me has been the confusion around the requirements for degree completion. I am so happy that my advisor explained the process to me because the website is confusing.  |
| Excellent                  | Not full-time | Woman  | The way the faculty makes you feel as a student. You are not just another number to them. Help is always there if you need it.   |
| Excellent                  | Not full-time | Woman  | I'm getting through the classes.   |
| Excellent                  | Not full-time | Woman  | i obtained my bachelor's degree in December 2021, now i am beginning my masters. Great university.   |
| Excellent                  | Not full-time | Woman  | I really enjoyed learning various things in all the courses i have taken . Nothing has been disappointing to me i enjoy WT.  |

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| Response to <i>evalexp</i> | Enrollment    | Gender | Response  |
|----------------------------|---------------|--------|---|
| Excellent                  | Not full-time | Woman  | Most satisfying has been the cost of courses. I appreciate being able to take all my classes online.  |
| Good                       | Full-time     | Man    | The most satisfying aspect would be that I was able to learn and apply more academic skills. Something that can be improved is more funding for the equipment in the labs.  |
| Good                       | Full-time     | Man    | After transferring to WT I have truly felt accepted and appreciated in every single course I have taken. The Professors have been kind and awesome teachers. They always respond in time and continue to offer more help, showing me that they care about our education and want the best for all of us. In my personal opinion there has been nothing that has been disappointing.   |
| Good                       | Full-time     | Man    | The most satisfying thing about the institution is feeling inclusive in my classes. Being able to talk and voice my opinion or thought in the class makes me feel as if the professors know who I am.   |
| Good                       | Full-time     | Man    | Small campus but has lots of resources.   |
|                            |               |        | Engineering seems like an after thought to most of the school.  |
| Good                       | Full-time     | Man    | The most satisfying thing I have experienced at West Texas A&M is being able to complete my engineering courses after putting in hours of work. The most disappointing thing I have experienced at West Texas A&M is racial discrimination.   |
| Good                       | Full-time     | Man    | Better communication  |
| Good                       | Full-time     | Man    | Building strong relationships with friends, faculty, and other associates.  |
| Good                       | Full-time     | Man    | No comments   |
| Good                       | Full-time     | Man    | The most satisfying part was my ability to get involved in leadership roles on campus with the trap and skeet club as well as being an RA for 2 years. The most disappointing is the irrelevance of some courses required for my major.   |
| Good                       | Full-time     | Man    | My instructors have been helpful so far in making sure we understand the content of our courses and have been able to provide sufficient feedback after grading and assessing our assignments and exams. What is disappointing is the lack of feedback from advisors for when it comes down to scheduling for classes in the upcoming semesters.  |
| Good                       | Full-time     | Man    | the campus is beautiful to walk around on, my advisor is awesome and most of my professors are great. something I will never understand about colleges is that every professor says they understand how horrible group assignments are and then goes on to assign one. stop that. also if a class is going to be discussion based that should be made known from before students sign up for it, those classes are unfair for introverts.   |
| Good                       | Full-time     | Man    | Their willingness to help us achieve our goals  |
| Good                       | Full-time     | Man    | The staff and faculty were great to me.   |
| Good                       | Full-time     | Man    | West Texas A&M university has been the most on-hands school I have ever been to. There hasn't been a day where I haven't done something with real world problems and solutions.   |
| Good                       | Full-time     | Man    | Coming back after so long and still being accepted, grateful I know that it is because the university wants my money, but I feel like the faculty/staff want me for more than that sometimes.   |
| Good                       | Full-time     | Man    | My most satisfying experience has been getting involved in organizations such as the American Chemical Society. I am disappointed that I do not feel comfortable going to help labs outside of my department.   |
| Good                       | Full-time     | Man    | The people and culture of WT has been amazing and really satisfying to be a part of.  |
|                            |               |        | The most disappointing aspect has been when talking with friends in the industry of web development what is being used is completely different from what we are learning  |
| Good                       | Full-time     | Man    | I really appreciate the beauty of the campus grounds, especially around Old Main.   |
| Good                       | Full-time     | Man    | I would say the most satisfying has been the opportunity to express my ideas and concerns to members of faculty that will actually listen and assist in finding a solution. The most disappointing would be the social realms, as I have tried to become more social, but organizations are relatively difficult to connect with out and about, and seem to only be available in select few times, and even then it doesn't make it any easier to actually take part, join, or really connect with an actual group. |
| Good                       | Full-time     | Woman  | The most satisfying has been meeting new people and being able to make connections. Working close with classmate and helping each other. Also being able to help the community. The most disappointing has been not being able to be on campus and losing the face to face interaction during Covid. However, the school has done a lot to keep everyone safe during the pandemic and given students the financial and academic support.  |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender | Response  |
|----------------------------|------------|--------|---|
| Good                       | Full-time  | Woman  | Online classes most satisfying due to COVID and me being a nurse. Most disappointing Dr. Byrd psych 3311, very off topic, very confusing, and unclear on expectations. Along with requiring in-class attendance. But he has been trying to get lectures recorded now..  |
| Good                       | Full-time  | Woman  | The most satisfying experience so far at this institution is that I have a lot of spaces to study here on campus and that my professors are always open and available for when I need them. The most disappointing experience could be that the advisors here are not as helpful as how the ones on the community college I attended were.  |
| Good                       | Full-time  | Woman  | The most satisfying part of my experience has been meeting new people and making new friends. The most disappointing part has been having professors that are not teaching for the benefit of the students.   |
| Good                       | Full-time  | Woman  | Most satisfying: Being in the engineering department and meeting people who were similarly driven and super helpful.<br><br>Most disappointing: Being a part of greek life. That sucked nuts.   |
| Good                       | Full-time  | Woman  | All the lab work that I have been able to experience at this college. I learn best doing hands on and the labs provided at this institution is amazing! Some of the teachers in the natural science building just don't really care about you or your grade even if they say they do. I have found that the best faculty members are in the Agriculture building!   |
| Good                       | Full-time  | Woman  | None  |
| Good                       | Full-time  | Woman  | The transfer process was hard and discouraging. Not many people were helpful during that time. But, my department staff were amazing and incredibly helpful during my time in the courses   |
| Good                       | Full-time  | Woman  | Most satisfying- knowing that I'm getting to go to schools and not be far from home<br><br>Most disappointing- some professors don't care to answer to emails knowing you drive 1hr + to and from school  |
| Good                       | Full-time  | Woman  | most satisfying - the amount of orgs available to students and their diversity.<br><br>most disappointing - the lack of places to eat on campus and the campus parking!! There are NOT enough parking spots for the amount of students on campus!!!   |
| Good                       | Full-time  | Woman  | The most satisfying experience so far has been being able to use the technology of online classes to complete my degree. It has provided flexibility for me to be able to complete this and manage my work schedule and class schedule/study times. I've had great professors that have taken time to customize the experience of our needs of learning the material.<br><br>Some disappointing is the lack of flexibility with some professors. We have been in a pandemic with major political and social issues, yet there is zero flexibility with some professors to submit late work or be understanding if I misunderstood the assignment. I had this occur last semester with the misunderstanding of instructions, and the professor just said, I didn't say that in my instructions. End of discussion. No lets talk about it, nothing. I still did well, but I was .90 from an A in the class and she gave me a B for the final grade. It was because of that one assignment. I understand clearly that outside of college that there might not be a second chance on somethings, but I would hope that a professor could be understanding and try to see it from my perspective about an assignment.<br><br>Another area that I've noticed this past year or so is that I feel disconnected from the school and other classmates. I'm 100% remote so I cannot participate locally on campus. I think I've missed out on relationships that I might have had. Most professors don't seem to be interested in getting to know students. So It feels sterile. But at least I am graduating with a degree in May. |
| Good                       | Full-time  | Woman  | I have been able to participate in all classes I desired to register for and had consistent support from advisors. It has been disappointing to see that some online classes don't seem to really teach but simply direct students to complete readings/assignments through external platforms like McGraw Hill and Cengage Learning.   |
| Good                       | Full-time  | Woman  | I'm so happy for all the people that i've met throughout my years here at west texas.   |
| Good                       | Full-time  | Woman  | Being able to participate in the classes that go with my program.   |
| Good                       | Full-time  | Woman  | I love the library .. the second floor because is so quiet... I wish it would not be so far from my classes   |
| Good                       | Full-time  | Woman  | Most satisfying is private lessons and most disappointing are the education classes   |



Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 214 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment | Gender                  | Response  |
|----------------------------|------------|-------------------------|---|
| Good                       | Full-time  | Woman                   | Most frustrating- academic advising within the engineering department<br><br>Most satisfying- on campus student employment  |
| Good                       | Full-time  | Woman                   | The ag dept has been the most disappointing.<br><br>Most satisfying is when faculty has real-world/industry experience, NOT just knowledge from a book or doctorate degree.   |
| Good                       | Full-time  | Woman                   | The most satisfying is that the professors care about you. They will do everything to help us.  |
| Good                       | Full-time  | Woman                   | Satisfying is the support from staff. Disappointing is that some instructors need more guidance to be more personable with their students. They were in our shoes at one point.   |
| Good                       | Full-time  | Woman                   | The most satisfying thing about my experience is that the campus is somewhat easy to navigate and can get there in a reasonable time frame. I don't really have anything that has been disappointing.   |
| Good                       | Full-time  | Woman                   | The most satisfying experience was learning more about myself and what I did or not like through my classes. The most disappointing experience was when I first transferred I felt like there was not much geared toward helping me fit into the campus and make friends.   |
| Good                       | Full-time  | Woman                   | Satisfying- really great professors that always jump the chance to help or explain a topic<br><br>Disappointing- really hard to make friends, don't know if that is their fault or mine though.   |
| Good                       | Full-time  | Woman                   | The engineering department has been the most disappointing; the engineering shop is not well stocked with machines or materials. The higher level design classes ought to be the most formal and expectations most clearly set, but so far they have been my most disorganized.   |
| Good                       | Full-time  | Woman                   | At this institution, I am satisfied with the amount of work I have been able to achieve on my own. Many of the professors have launched numerous assignments that are to be due throughout the week, and with a busy home life as a stay at home mom, and homeschool parent, I have been able to organize my time well enough to successfully complete all assignments on time. What has been disappointing is the lack of empathy some instructors have had, during the winter storm, I can remember two professors who did not feel comfortable extending assignments- even though I had explained my home was without power. I feel there is a major disconnect between work-life balance for some of these professors, many require an excessive amount of work to be done in one week, and fail to realize some people have families to care for, or full time jobs. I understand college is going to be college, but we should start changing our perspective on these matters. Mental health can become drastically effected by too many pressures from school, and as a distant learning student- I don't feel there really is assistance afforded to me through the school- nor do I feel the professors would be willing to work with me if I were to fall behind on an assignment. |
| Good                       | Full-time  | Woman                   | Dr. Tanner Robertson. He is one of the best professors.   |
| Good                       | Full-time  | Woman                   | The hands on learning experience is wonderful. The most disappointing is know many students lie about their camp application and the university still granted money to those students, while the students who did qualify for the program did not receive anything. Another disappointment is allowing students not fit to be resident assistants (RA) have the job position.   |
| Good                       | Full-time  | Woman                   | the learnin experience  |
| Good                       | Full-time  | Woman                   | The most exciting has been the faculty - they want to help us succeed!<br><br>The most disappointing is feeling isolated within the Ag community.   |
| Good                       | Full-time  | Woman                   | The most satisfying thing about my experience is all of the knowledge I have gained in my four years here. I feel I am very prepared for the next steps in my education and was challenged during my time at WT. I am happy to walk away knowing that I learned and was taught well here.<br><br>The most disappointing would be the work/school/life balance. I pay for my own schooling so I work 30-35 hours a week, so my time to study is dramatically decreased versus a student who does not have to work at all.  |
| Good                       | Full-time  | Another gender identity | What was most satisfying was contact with professors involved in the theatre sector of the university. While I still deeply wish I could've learned from a BIPOC professor, I learned quite a bit from who was here. They are great resources and good authorities to lean on. I was disappointed in the standards of the university, but I suppose I am also a person who enjoys honest criticism. sometimes I wish the bar was higher.  |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender                | Response  |
|----------------------------|---------------|-----------------------|---|
| Good                       | Full-time     | Prefer not to respond | The opportunities I've had through the classes to experience and learn what I have has definitely been a great experience and would probably be the most satisfying thing. The most disappointing was probably something trivial like I couldn't get a professor I wanted for a class a few times, and ended up dropping some classes due to not working well with the teaching styles I ended up with, which set me back in money and time.                        |
| Good                       | Not full-time | Man                   | The instructors and staff have been very helpful and supportive.<br><br>There are not very many upper level courses offered during the summer for my degree.  |
| Good                       | Not full-time | Man                   | Most satisfying experience is how well the professors help make the class understandable. Im a little disappointed in the advising field for biology and biochemistry it seems not as important or organized as other majors.   |
| Good                       | Not full-time | Man                   | The best experience at this university is the environment. Everyone at Wtamu always has a good attitude and is always polite to each other. The biggest disappointment is how hard some STEM classes can be for no reason. Almost so hard that it is unfair.  |
| Good                       | Not full-time | Man                   | Quality of content<br><br>Don't feel apart of the school  |
| Good                       | Not full-time | Man                   | Most Satisfying: Feeling that my department has a reputable place within the university. Theatre is enjoyed and embraced by the student body.<br><br>Disappointing: The lack of general care for the student body. Whether with COVID protocols, lack of adequate parking etc.  |
| Good                       | Not full-time | Man                   | As stated earlier, Dr. Xie has been one of the best instructors I've had at any institution. Her willingness to help out and provide Zoom tutorials was extremely helpful.  |
| Good                       | Not full-time | Man                   | I really enjoyed how most professors are willing to set aside time for their students to help them. I was disappointed in the setting up of classes and financial aid etc. because there were times where it messed up on their behalf causing issues for me with classes or a form to pay.   |
| Good                       | Not full-time | Man                   | Most disappointing experience is an absent-minded teacher that is flaky. Also, this teacher refuses to take responsibility. She has been very vocal with blaming others.<br><br>Most satisfying experiences include all times outside of above described experience. I look forward to finishing up with school at WT.  |
| Good                       | Not full-time | Man                   | The most satisfying part of my educational experience so far at WTAMU has been the availability of the professors. Most have open door policies regarding their office hours, and they always seem to be open to sit down and discuss something.<br><br>[<br><br>The most disappointing part of my experience has been the ever increasing finical cost of obtaining this education.  |
| Good                       | Not full-time | Man                   | The most satisfying experience that I have had at this institution was when I made the Dean's list and won a Finance award the same year.<br><br>The most disappointing thing was the lack of help mentally when my grades went from 4.0 to 2.0 to 0.0 and not once did an instructor or administrator ask if I needed any help.  |
| Good                       | Not full-time | Man                   | My experience has been that some of the instructors are very in tune with the online offering and are very helpful and communicative. This makes things much easier to navigate during the course of the classes. Some of the classes have been lacking in direction as to what the instructors are expecting. Particularly the education on demand classes. Additionally, the offerings tend to be too spaced out and cause student's experiences to be prolonged. |

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 214 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender                  | Response   |
|----------------------------|---------------|-------------------------|--|
| Good                       | Not full-time | Woman                   | The most satisfying experience is having understanding professors that work with me for the most successful outcome. The most disappointing experience is having many credits not transfer from a sister institution within the Texas A&M System.  |
| Good                       | Not full-time | Woman                   | The educational opportunities  |
| Good                       | Not full-time | Woman                   | I like being in in-person classes because it allows better interactions between students and professors.<br><br>I don't like how expensive most things are, especially textbooks. Why can't professors use older, but still relevant, versions of the books that are cheaper for students?   |
| Good                       | Not full-time | Woman                   | Community is great.<br><br>Some in charge are disconnected to what is actually happening on campus and make uninformed decisions about student life.   |
| Good                       | Not full-time | Woman                   | I really appreciate how everyone on campus is very helpful and I never feel like I am not cared for here. I really enjoy my job on campus as well as the ways to be social. The most disappointing thing to me was my experiences with my advisors and they never really helped me.  |
| Good                       | Not full-time | Woman                   | I am a returning student after several years of not being able to attend. Since my return, I have really liked most of my professors and the way the classes have been taught. However, my advisor couldn't be less interested in me and I can never get what I need from him. Also, campus activities hold very little interest for someone like me.  |
| Good                       | Not full-time | Woman                   | My advisors have always been helpful as far as letting me know which classes I need and when to take them  |
| Good                       | Not full-time | Woman                   | With the exception of a social psychology class last semester, my experience has been wonderful. All of the other professors seem to understand the type of students they have online and have made the work load manageable for parents who are trying to juggle their education, family, and full time employment.   |
| Good                       | Not full-time | Another gender identity | I don't have any student debt  |
| Good                       | Not full-time |                         | Generally, WTAMU is a fantastic institution. I have taken many in-person courses at WTAMU. The online learning does not provide the same level of instruction. Yes, we are remote students, but online learning should be more than just reading the book and taking tests. We should have access to recordings of actual lectures so that we can receive the same "additional" knowledge as in-class students.  |
| Fair                       | Full-time     | Man                     | N/A  |
| Fair                       | Full-time     | Man                     | Being involved with a club has been the most satisfying and the most disappointing is how our Wildlife Biology program doesn't get much support.   |
| Fair                       | Full-time     | Man                     | The most satisfying part is finishing each semester. The most disappointing part is when instructors do not give their all for their courses.  |
| Fair                       | Full-time     | Man                     | Most satisfying has been gaining multiple 4.0 semesters in row<br><br>Most disappointing has been a professor giving me a B from the class because a person in my groupwork did not do his part while been alerted multiple times  |
| Fair                       | Full-time     | Man                     | This institution is not very easy to transfer to as a music major. I have had problems with figuring out what credits I need to graduate from this institution as a transfer student and also having problems with registering for classes. It was much easier to register for classes at the junior college that I came from.   |
| Fair                       | Full-time     | Man                     | Catholic Student Center  |
| Fair                       | Full-time     | Man                     | Nothing, this was a fair institution.  |
| Fair                       | Full-time     | Woman                   | The most satisfying experience so far is my lab experience. They are very helpful in understanding the material from class and the TAs are very helpful. Also, whenever I need help with anything such as financial aid, counseling, career services, etc, I am helped quickly and taken seriously. Accomaditons made when I had to quarantine during COVID were great and I was checked in on frequently. The most disappointing is some of the advisors. Many respond weeks after an email or never respond. |

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#### What has been most satisfying about your experience so far at this institution, and what has been most disappointing?

| Response to <i>evalexp</i> | Enrollment    | Gender | Response   |
|----------------------------|---------------|--------|--|
| Fair                       | Full-time     | Woman  | The most satisfying experience i have had at WT is attending to the football games. The disappointing thing about WT would be that they do not provide any dental program classes for us to help better prepare. Medical students and vet students are allowed more opportunities to prepare for life after college, and we do not. Some teachers also do not want to help out their students. I believe they think that if they were able to do we should be able to do it even if that is not how we learn or able to take exams.  |
| Fair                       | Full-time     | Woman  | Overall I love WT and the professors and students I have come into contact with, however, the most disappointing part of my college experience is the town because there is not much to do.  |
| Fair                       | Full-time     | Woman  | Opportunities to study and research topics I may have never had at another institution.  |
| Fair                       | Full-time     | Woman  | The most disappointing has been the frankly abysmal organization of the education department. Communication is almost completely absent, and when it is present, it is almost entirely unclear and utterly inconsistent. If I had known how disorganized the education program here is, I would have looked for schooling elsewhere.   |
| Fair                       | Full-time     | Woman  | The most satisfying is that I am graduating and won't have to be back unless I decide to. The most disappointing is how hard it was to make friends anywhere, especially when I have different views than a lot, have different interests than a lot, and aren't Christian. This school did nothing for my mental health, and when I did reach out about something I was seriously struggling with, I was told I could not receive help for it. A lot of time, despite WT being pushed as close with professors, the professors were hard to talk to. I struggled a lot being on campus in the dorms as well, as anytime I had issues with my roommate, I received no help. Overall, I did not receive help I desperately needed from anyone. A lot of my college experience has been disappointing, and it makes me wish I had transferred when I switched majors end of my freshman year.  |
| Fair                       | Full-time     | Woman  | Most satisfying experience so far at this institution is being the first in my family to graduate with a Bachelor's degree since coming to America. Most disappointing was when I, for once, stepped out of my comfort zone to participate in a university-organized student engagement contest with promised rewards but in the end, even though I ended up winning, I got no recognition for the time and effort I put into my submission for the competition or any of the rewards and now the university is profiting off of my design. That whole experience made me want to discourage other students who are considering participating in activities meant for student engagement organized by the university because the disorganization and unprofessional handling of that event was highly repulsive.   |
| Fair                       | Full-time     | Woman  | Most satisfying has been the most of the professors and how they organize their class and have a clear passion for what they are teaching. Most disappointing has been how unhelpful academic advisors are and how the institution focuses most of their attention on upcoming freshmen rather than upperclassmen.   |
| Fair                       | Full-time     | Woman  | The most satisfying experience was my first year when some of the professors helped me to discover that I have a learning disability.<br><br>This past few years have been the most disappointing at my school. My professors do not seem to support me and my career. They care more about attendance than my work. I have been a student with great grades and I always show up to class. I currently have a job making 6 figure. I leave class 20 minutes early to go to that job. I only leave when the professor is done talking or when we are having a work day. If I get a great grade on everything I turn in should it matter if I leave 20 minutes early from a 3 hour long class??? I don't think it should. ALSO: When I ask a question about how to do something related to the assignment I'm given a snarky response. I thought this was a learning environment? If I can't ask a question without getting a rude response why would a student ask any questions? I am leaving this school not learning a single thing about graphic design. Thank you for the useless piece of paper. |
| Fair                       | Full-time     | Woman  | Most satisfying is the ability to go to school from home and work on my assignments where ever I am. The worst was my advisor, Rick. Very rude. I am not an 18 year old first time student and I didn't appreciate being treated that way. He is the reason I will seek my MBA elsewhere.  |
| Fair                       | Not full-time | Man    | Most disappointing experience is some of my instructors do not want to take the time to clearly explain how to work through a problem. They will briefly give you a quick run down and the answer without explaining how to get to it. Makes it hard to do your homework problems if you don't know how to work them.  |

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| Response to <i>evalexp</i> | Enrollment    | Gender                | Response   |
|----------------------------|---------------|-----------------------|--|
| Fair                       | Not full-time | Man                   | The satisfying part is that I've had to create a foster many of the opportunities I've had here. The disappointing part is that our school of music was in debt and the head of our school dropped our band camp from 2 weeks to one week, which has had a significant impact on our recruiting. The school of music also is out of touch with the modern era and does not understand what it needs to do in order to be a destination school for music. It definitely doesn't help that the high admins outside of music want the very best music for their events but can't help support us. At some point they'll realize that once it's too late and the music program is greatly diminished. Cool to have a new foot ball stadium that no one goes to. Or the basketball games that can barely fill up a 3rd of the stadium, but a high school game held there pack it completely. Our school has the wrong priorities. |
| Fair                       | Not full-time | Man                   | The most satisfying is developing my own social skills and understanding of material and most disappointing is not having enough guidance to make the bigger decisions on what to take next, to not change my major too many times, to plan out my future.   |
| Fair                       | Not full-time | Man                   | The most satisfying experience are the small classes and the fact that I will graduate without any debt.   |
| Fair                       | Not full-time | Woman                 | I have enjoyed the convenience of attending a university mostly online. The lack of attention from the advisors has resulted in several setbacks for my college goals.   |
| Fair                       | Not full-time | Woman                 | It's good for the money. That's what most of my friends think too. If I could have stayed at Amarillo College forever I would have, because at least the professors and staff there treat people like adults and respect the fact that a lot of us have kids, spouses, jobs, etc. The attitude at this school is completely different, and it's painfully obvious that all the school cares about it the ag programs. And the parking is awful, why do these people refuse to build a parking garage?  |
| Fair                       | Not full-time | Woman                 | The most disappointing is the limited resources for a student. There's little to no space for a student to study or hold study groups. Also, the tutoring resources available in campus are very limited and the hours available are very poor.  |
| Fair                       | Not full-time | Prefer not to respond | Most disappointing is related to having to pay housing fees despite completing classes 100% online.  |
| Poor                       | Full-time     | Man                   | The only satisfying part of my time here is the fact its being paid for by scholarships. The most disappointing part is that I feel less prepared to life than I did coming into this place. I have not been prepared for what to do after I graduate at all.  |
| Poor                       | Full-time     | Woman                 | The most satisfying has been being a part of organizations and meeting new people. The most disappointing has been the lack of classes in my degree plan. Many classes I wanted to take were never available in all my four years. I also disliked how little the range of topics in classes were. I would take three different classes that essentially covered the same things, so that was repetitive and a waste of money but also a requirement to graduate. The classes that I did like, which were just a handful, they didn't do enough teaching of certain topics since they always seemed rushed. With work, other commitments, and not having access to certain programs, there was never enough time to "learn on our own time," so I wish they would have dedicated some time to teaching those programs during class since we had time and access there.   |
| Poor                       | Full-time     | Woman                 | I love the mainframe work I get to do but the professors are rude and don't care about the students.   |
| Poor                       | Not full-time | Woman                 | The most satisfying part of this college was during COVID when I was remote learning. The worst part of this college is the staff. I have had countless poor experiences with staff, including staff talking down to me/telling me I am "dumb for waisting my time" when going to fill out information for a legitimate accommodation for health conditions I have. The education department is poor as well, I have suffered twice from this department "losing" and "misplacing" my file. I also do not have the correct advisor due to staffing, and thus, missed one class I needed. I had to pay for another semester because I was uninformed. Overall poor experience overall, would not go back to WTAMU.  |
|                            | Full-time     | Man                   | Discussions have been rewarding.   |