## **Service Ticket and Maintenance Fee Assessments**

## **Service Tickets Assessments**

**Install New Telephone** \$55.00 each

Move Telephone \$55.00 each

**Disconnect Telephone** \$0.00

**Telephone Cable** \$1.00 foot

**Computer Cable** \$1.00 foot

### **Network Drop Installation:**

\$371.76 each (existing network box)

Plus **\$100.31** each additional drop in the same box maximum of 4 drops per box Plus **\$78.75** each new installation requiring wire molding and/or conduit, electrical box, plaster ring

## **Equipment Not Covered by Maintenance fees:**

\$100.00 & up repair assessment fee per incident

\$50.00 & up per hour labor (One hour minimum) per incident

\$ Plus Cost and shipping of any parts

## Research fee: (missing/lost/misplaced equipment or etc.):

\$ 50.00 & up per hour (One hour minimum)

# Yearly Telecom Maintenance and Service Assessments

#### **Standard Maintenance Fees:**

#### **State Accounts**

Single Line (IP/LE) \$15.00 per line x 12 months = \$180.00 per line

Multi Line (IP) \$33.00 per line x 12 months = \$396.00 per line

**Local Accounts / Tenants** 

Single Line (IP/LE) \$20.00 per line x 12 months = \$240.00 per line

Multi Line (IP) \$38.00 per line x 12 months = \$456.00 per line

\*New Installs are prorated on all month fees from September to August

Yearly ITSC Maintenance (Network, Computer and Printer) Assessments

#### **Standard Maintenance Fees:**

Network Maintenance Fee \$10.00 per year

Computer/Laptop Maintenanc \$40.00 per year

Printer Maintenance Fees:

Color \$300.00 per year

Black/White \$250.00 per year

\$ 0.00 per year (subject to change)