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Getting to the Heart of the Matter: Speech as the Expression of Affect; Rather than Just Text or Language*

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Abstract. This paper addresses the current needs for so-called emotion in speech, but points out that the issue is better described as the expression of relationships and attitudes rather than the currently held raw (or big-six) emotional states. From an analysis of more than three years of daily conversational speech, we find the direct expression of emotion to be extremely rare, and contend that when speech technologists say that what we need now is more 'emotion' in

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Nick Campbell
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